

# **ASUS Control Center Express**

**User Manual** 

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### **About this guide**

This user guide contains the information you need when using and configuring ASUS Control Center Express (ACCE).

### How this guide is organized

This guide contains the following parts:

### 1. Chapter 1: Getting Started

This chapter provides a quick overview of ASUS Control Center Express, and how to install and set it up.

### 2. Chapter 2: Main Menu

This chapter describes the functions available on the main control panel.

### 3. Chapter 3: Agent Deployment

This chapter describes how to automatically or manually deploy ASUS Control Center Express agents and remove agents, and updating agents.

### 4. Chapter 4: Device Information

This chapter describes the device information and software controlled options for managing the device.

### 5. Chapter 5: Management Functions

This chapter describes the metadata management, software management, task scheduler, and hardware based management functions.

### 6. Chapter 6: Settings

This chapter describes the User and ASUS Control Center Express settings.

### **Conventions**

To make sure that you perform certain tasks properly, take note of the following symbols used throughout this manual.



**DANGER/WARNING:** Information to prevent injury to yourself when trying to complete a task.



**CAUTION:** Information to prevent damage to the components when trying to complete a task.



**IMPORTANT:** Instructions that you MUST follow to complete a task.



**NOTE:** Tips and additional information to help you complete a task.

### **Typography**

**Bold text** Indicates a menu or an item to select.

Italics Used to emphasize a word or a phrase.

<Key> Keys enclosed in the less-than and greater-than

sign means that you must press the enclosed key.

Example: <Enter> means that you must press

the Enter or Return key.

<Key1>+<Key2>+<Key3> If you must press two or more keys simultaneously.

the key names are linked with a plus sign (+).

Example: <Ctrl>+<Alt>+<Del>

Command Means that you must type the command

exactly as shown, then supply the required

item or value enclosed in brackets.

Example: At the command prompt, type the

command line: format A:/S

### Reference

Visit the ASUS websites worldwide that provide updated information for all ASUS hardware and software products. Refer to the ASUS contact information for details.

## **Chapter 1**

This chapter provides a quick overview of ASUS Control Center Express, and how to install and set it up.

# **Setting Startec**

### 1.1 Windows installation



It is strongly recommended to backup your data and settings before updating ASUS Control Center Express. Refer to the **Backup and Restore** section of the **Settings** chapter for more information.

### 1.1.1 Installing ASUS Control Center Express (ACCE)

- Please visit the product website of your ASUS product to download the ASUS Control Center Express installer.
- Unzip the installation file, then execute Setup.exe. You should be guided to install vcredist\_x64, vcredist\_x86, database, and ASUS Control Center Express respectively.



- Ensure that Microsoft .NET Framework V4.6.1 or higher is installed before installing ASUS Control Center Express.
- If there is an older version of ASUS Control Center Express already
  installed on your system and you wish to clear the original configurations of
  the older version, you may check the Clear original configuration option
  during the installation process to remove the configuration settings of the
  older version of ASUS Control Center Express.
- We DO NOT recommend clearing the configuration settings of older versions of ASUS Control Center Express unless necessary.





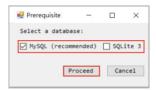


The illustrations in this section are for reference only and may differ between options selected. The steps in this section use MySQL as an example, if you wish to use another database, please follow the installation instructions for the database selected.

 Select the database (MySQL, SQLite 3) you would like to install for ASUS Control Center Express, then click Proceed. For this example, we will select MySQL.



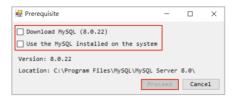
- We recommend selecting MySQL as the database for ASUS Control Center Express.
- Before installing the database, ensure the main server is connected to a
  public WAN with a stable connection.



4. Read through the prerequisites, then check I Agree and click Proceed.

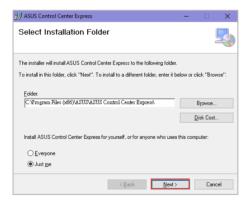


 Select whether to download the MySQL installation files from the internet, or if you wish to use a preexisting MySQL installed on the system, then click Proceed.





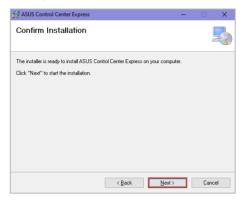
- Click on Download MySQL to download the MySQL installation files. After the download is completed, a manual installation will be required.
- Click on Use the MySQL installed on the system to automatically detect a preexisting MySQL already installed.
- Once the database has been setup, the ASUS Control Center Express installation will begin.
- Select the folder you would like to install ASUS Control Center Express to; we recommend using the default folder, then click **Next** once you have finished.





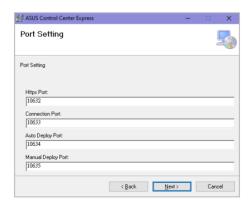
- Click on Browse... to select a new path to install ASUS Control Center Express.
- Click on Disc Cost... to view the server disk space and disk space required to install ASUS Control Center Express.

8. Click on **Next** to begin the installation.



Once in the Port Setting page, you may adjust the default set ports if your
working environment is already using a port that is displayed. Once you have
finished adjusting the ports or if you wish to use the default ports, click on
Next.

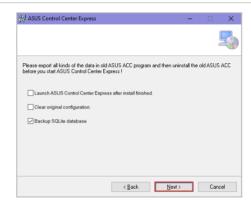
| Https Port                | Main ACCE server log in port.                       |
|---------------------------|-----------------------------------------------------|
| <b>Connection Port</b>    | Main ACCE server and client device connection port. |
| Auto Deploy Port          | Main ACCE server auto deploy port.                  |
| <b>Manual Deploy Port</b> | Main ACCE server manual deploy port.                |
| KVM Port                  | Main ACCE server OOB KVM port                       |
| Broadcast Port            | Main ACCE server broadcasting port.                 |
| MySQL Port                | Main ACCE server database port.                     |
| Indication                | Main ACCE server alert notification function port.  |



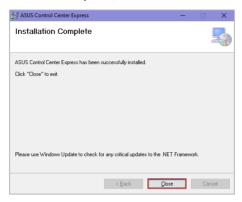
 Select and check the options you wish to execute during the installation, then click Next.



- Launch ASUS Control Center Express after install finished: Launches ASUS Control Center Express after the installation has finished.
- Clear original configuration: (not recommended) Remove previously set data of ASUS Control Center Express. If you wish to use this option, we recommend you backup the data of your ASUS Control Center Express.
- Backup SQLite database: (recommended) Backs up any existing SQLite database during installation. The default backup location is set to C:\ Program Files (x86)\ASUS\ASUS Control Center Express\appro\_console\ backup.



11. Once the installation is completed, click on **Close** to finish the installation.



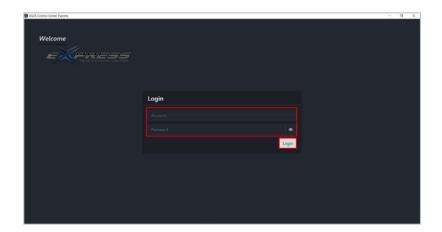
### 1.1.2 Starting ACCE

- 1. Launch the ASUS Control Center Express by double clicking the **ASUS**Control Center Express.exe application 

  ...
- Enter your Account and Password. Click Login to enter the ASUS Control Center Express main menu.



- The default account is administrator, and the default password is admin.
   To change the default account and password, refer to the Account Settings section of the Settings chapter.
- The account and password is case sensitive.
- ASUS Control Center Express supports nine languages (English, Traditional Chinese, Simplified Chinese, Japanese, German, French, Russian, Korean, and Spanish). The display language will be set on first launch according to the operating system language. If the operating system language is not supported, the display language will default to English.
- It is strongly recommended to install a database to backup your data and settings. For more information, refer to the Backup and Restore section in the Settings chapter.



### Linux installation 1.2



- Ensure that the server is connected to the Internet.
- The following commands require elevated privileges. Ensure all commands are preceded with the sudo command.

### 1.2.1 Installing Docker



Compatibility issues may occur if an older version of Docker is already installed. Refer to Docker documentation at https://docs.docker.com/engine/install/ for more information

### Installing Docker in Ubuntu

Open a terminal window, then run the following command to check if Docker is installed:

```
sudo docker version
```

2 Run the following commands to set up the Docker apt repository:

```
sudo apt-get update
sudo apt-get install ca-certificates curl gnupg
sudo install -m 0755 -d /etc/apt/keyrings
sudo curl -fsSL https://download.docker.com/linux/ubuntu/gpg -o
/etc/apt/keyrings/docker.asc
sudo chmod a+r /etc/apt/keyrings/docker.asc
```

```
echo \
"deb [arch=$(dpkg --print-architecture) signed-by=/etc/apt/
keyrings/docker.asc] https://download.docker.com/linux/ubuntu \
$(. /etc/os-release && echo "$VERSION CODENAME") stable" | \
sudo tee /etc/apt/sources.list.d/docker.list > /dev/null
```

3. Run the following commands to download and install Docker.

sudo apt-get update
sudo apt-get install docker-ce -y

4. Run the following command to start Docker.

sudo systemctl start docker

### Installing Docker in Debian

 Open a terminal window, then run the following command to check if Docker is installed:

sudo docker version

2. Run the following commands to set up the Docker apt repository:

sudo apt-get update

sudo apt-get install ca-certificates curl gnupg

sudo install -m 0755 -d /etc/apt/keyrings

sudo curl -fsSL https://download.docker.com/linux/debian/gpg -o /etc/apt/keyrings/docker.asc

sudo chmod a+r /etc/apt/keyrings/docker.asc

echo \
"deb [arch=\$(dpkg --print-architecture) signed-by=/etc/apt/keyrings/docker.asc] https://download.docker.com/linux/debian \

3. Run the following commands to download and install Docker.

sudo apt-get update
sudo apt-get install docker-ce -y

\$(. /etc/os-release && echo "\$VERSION\_CODENAME") stable" | \
sudo tee /etc/apt/sources.list.d/docker.list > /dev/null

4. Run the following command to start Docker.

sudo systemctl start docker

### Installing Docker in CentOS/RHEL

 Open a terminal window, then run the following command to check if Podman is installed:

sudo podman --version

2. If Podman is installed, run the following command to remove Podman before installing Docker:

sudo yum erase podman buildah



Compatibility issues may occur if Podman is installed. Ensure that Podman is not installed before attempting to install Docker.

3. Run the following command to check if Docker is installed:

sudo docker version

4. Run the following commands to download and install Docker:

sudo yum update

sudo yum install -y yum-utils

sudo yum-config-manager --add-repo https://download.docker.com/ linux/centos/docker-ce.repo

sudo yum install docker-ce

5. When prompted, enter **Y** to begin installation.

Total download size: 97 M
Installed size: 368 M
Is this ok [y/N]:

 When prompted, confirm that the displayed GPG key matches "060A 61C5 1B55 8A7F 742B 77AA C52F EB6B 621E 9F35". then enter Y.

```
Importing GPG key 0x621E9F35:
Userid : "Docker Release (CE rpm) <docker@docker.com>"
Fingerprint: 060A 61C5 1B55 8A7F 742B 77AA C52F EB6B 621E 9F35
From : https://download.docker.com/linux/centos/gpg
Is this ok [y/N]:
```

7. Run the following command to start Docker.

sudo systemctl start docker

### **Installing Docker in Fedora**

 Open a terminal window, then run the following command to check if Docker is installed:

```
sudo docker version
```

2. Run the following commands to download and install Docker:

```
sudo dnf -y install dnf-plugins-core

sudo dnf config-manager --add-repo https://download.docker.com/
linux/fedora/docker-ce.repo

sudo dnf install docker-ce docker-ce-cli
```

3. When prompted, enter **Y** to begin installation.

```
...
Total download size: 93 M
Installed size: 367 M
Is this ok [y/N]:
```

 When prompted, confirm that the displayed GPG key matches "060A 61C5 1B55 8A7F 742B 77AA C52F EB6B 621E 9F35". then enter Y.

```
...
Importing GPG key 0x621E9F35:
Userid : "Docker Release (CE rpm) <docker@docker.com>"
Fingerprint: 060A 61C5 1B55 8A7F 742B 77AA C52F EB6B 621E 9F35
From : https://download.docker.com/linux/fedora/gpg
Is this ok [y/N]:
```

5. Run the following command to start Docker.

```
sudo systemctl start docker
```

### **Installing Docker in openSUSE**

 Open a terminal window, then run the following command to check if Docker is installed:

sudo docker version

2. Run the following commands to download and install Docker:

sudo zypper update

sudo zypper install docker

sudo systemctl enable docker

3. Run the following command to start Docker.

sudo systemctl start docker

### **Installing Docker in Pardus**

- 1. Start Pardus Update and ensure that all system components are up to date.
- Open a terminal window, then run the following command to check if Docker is installed:

sudo docker version

3. Run the following commands to download and install Docker:

sudo apt install docker.io

sudo systemctl enable docker

4. Run the following command to start Docker.

sudo systemctl start docker

### 1.2.2 Configuring the firewall

ASUS Control Center Express uses the following default ports. Ensure that the following ports are allowed through the firewall before proceeding.



If any of the default ports are in use, adjust the port settings according to your system environment.

| SNMP port        | 162 (default)   |
|------------------|-----------------|
| HTTPS port       | 10632 (default) |
| TCP port         | 10633 (default) |
| OOB KVM port     | 10639 (default) |
| Broadcast port   | 10640 (default) |
| Event alert port | 10642 (default) |
| Proxy port       | 10643 (default) |

### Configuring the firewall in Ubuntu/Debian/Pardus

If Uncomplicated Firewall (ufw) is installed, open a terminal window, then run
the following command to allow a port through the firewall, replacing <port>
with each of the ports listed in the default ports table:

```
sudo ufw allow <port>
```

2. Run the following command to check the firewall status:

sudo ufw status verbose

### Configuring the firewall in CentOS/RHEL/Fedora/openSUSE

 Run the following command to allow a port through the firewall, replacing <port> with each of the ports listed in the default ports table:

```
sudo firewall-cmd --zone-public --add-port=<port>/tcp
--permanent
```

2. Run the following command to apply the new firewall rules:

sudo firewall-cmd --reload

### 1.2.3 Installing ASUS Control Center Express (ACCE)

- 1. Download the ACCE TAR archive (.tar).
- 2. Open a terminal window in the directory of the TAR archive.
- 3. Run the following command to extract the TAR archive, replacing <ACCE image> with the filename of the TAR archive:

```
sudo tar -xzvf ./"<ACCE image>.tar"
```

4. Open a terminal window in the ACCE installation directory.



- The ACCE installation directory is the directory created after extracting the ACCE TAR archive.
- For example, if the TAR archive was saved in /Documents/ACCE/, the new directory created with the ACCE version number (e.g., /Documents/ ACCE/1.7.7.0/) is the ACCE installation directory.
- 5. Run the following command to start ACCE:

```
sudo ./ACCE --start
```

When prompted for port settings, specify a port number or press Enter to use the default port.



Ensure that the default or specified ports are allowed through the system firewall. Refer to the **Configuring the firewall** section for more information.

```
Port settings (1~65535) HTTPS port: Please input (or press enter to use default 10632) \dots
```

### 1.2.4 Starting ACCE

1. Open a terminal window in the ACCE installation directory.



The ACCE installation directory is the directory created after extracting the ACCE TAR archive. Refer to the Installing **ASUS Control Center Express** (ACCE) section for more information.

2. Run the following command to start ACCE:

sudo ./ACCE --start

### 1.2.5 Accessing ACCE

### Accessing ACCE using the ExpressBrowser binary

Navigate to the ACCE installation directory, then open the AProConsole folder and double click the ExpressBrowser binary.

### Accessing ACCE through a web browser

Open a web browser, then navigate to https://127.0.0.1:10632/AproUI.



- Ensure that the HTTPS port 10632 is allowed through the system firewall.
   Refer to the Configuring the firewall section for more information.
- If an alternate HTTPS port was specified during installation, replace 10632 with the specified HTTPS port.

### 1.2.6 Stopping ACCE

1. Open a terminal window in the ACCE installation directory.



The ACCE installation directory is the directory created after extracting the ACCE TAR archive. Refer to the Installing **ASUS Control Center Express** (ACCE) section for more information.

2. Run the following command to stop ACCE:

sudo ./ACCE --down

### 1.2.7 Removing a specific ACCE image

Open a terminal window in the ACCE installation directory.



The ACCE installation directory is the directory created after extracting the ACCE TAR archive. Refer to the Installing **ASUS Control Center Express** (ACCE) section for more information.

2. Run the following command to stop ACCE:

sudo ./ACCE --down

3. Run the following command to remove a specific ACCE image, where <version> is the version of the ACCE image (e.g., 1.7.7.0):

sudo docker rmi acce:<version>

### 1.3 Configuration

### 1.3.1 Changing the language

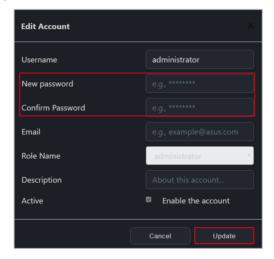
Click the icon in the top right menu bar, then select a language from the drop down list.

### 1.3.2 Changing the account password

1. Log in with the default account and password.



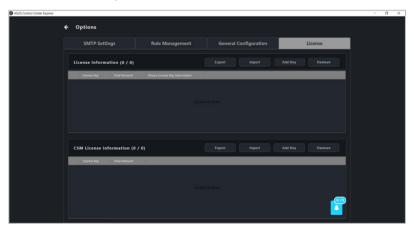
- The default account is **administrator**, and the default password is **admin**.
- The account and password is case sensitive.
- 2. Click on the 2 icon in top right menu bar, then click on **Settings**.
- Click on the account to enter a new password, then click on **Update** to save the changes made.



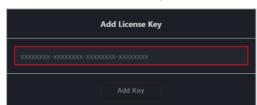
### 1.3.3 Activating your license key



- You must activate a license key before deploying an agent. Each client device you wish to deploy an agent to requires a corresponding license key.
- Please use the Import function if you already have a list of license keys
  to import or a previously exported list of license keys available. For more
  details on License Keys please refer to the License section of the Settings
  chapter.
- Locate the License Key on the ASUS Control Center Express card bundled in your motherboard's giftbox.
- 2. Click on the icon, then select the **Options** > **License** tab.
- 3. Click on Add Key.



 Key in the license key and then click on Add Key to register a license for a single device on ASUS Control Center Express.



### 1.3.4 Updating ACCE

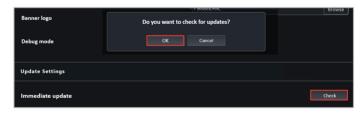


- It is strongly recommended to backup your data and settings before updating ACCE. Refer to Managing data and settings in MySQL databases or Backing up data and settings in SQLite databases for more information depending on the type of database installed.
- Monitoring and management functions may be affected or unavailable if you
  only updated the ACCE main software, but did not update the client device
  agents to v1.6.3 or above. Refer to Upgrading or repairing agents in the
  Agent Deployment chapter to update the client agent versions.
- If you are upgrading from a previous version of ASUS Control Center Express (v1.4.x or earlier) or if you are upgrading from SQLite to MySQL, some time may be needed to convert the database. To prevent loss of data, please do not uninstall any applications or turn off the main server until the database conversion is completed. If for any reason the database conversion fails to complete, you can still continue to use ASUS Control Center Express using the existing database.
- If prompted to close ACCE services during an upgrade, click Yes to automatically close background services and continue installation.

### **Immediate update**

You can immediately update your ASUS Control Center Express from the **Update Settings** tab under **Options**.

- Click on located at the top right menu bar, then select Options > General Configuration, then scroll to Update Settings.
- 2. Click on **Check** next to the **Immediate update** field, then click **OK**.



 If a new update is available, a pop up notification will appear notifying you of a new update available for ASUS Control Center Express. Click Install on the pop up notification to install the new update, or click Cancel to cancel the update.

Control Center Express Updater

A new update is available. Do you want to install?

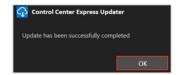
Install

Cancel

 Click on Install to begin the update. ASUS Control Center Express will automatically close when the update is ongoing, ensure to launch ASUS Control Center Express again after the update is completed.



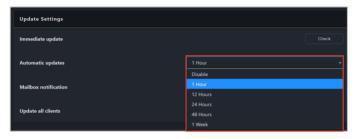
5. Click on **OK** once the update has been successfully completed.



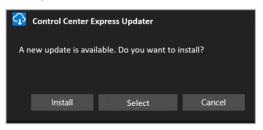
# **Automatic updates**

Enable the **Automatic updates** function to receive a new update pop up notification on the bottom right of your ASUS Control Center Express window. You can choose whether to install or cancel the update from this pop up window.

- Click on located at the top right menu bar, then select Options > General Configuration, then scroll to Update Settings.
- 2. Select how often to check for updates and prompt update notifications from the **Automatic updates** drop down menu.



- 3. When a new update is available, the pop up notification will appear in the bottom right corner of the ASUS Control Center Express window. You can do one of the following actions when the notification appears:
  - Click on Install to immediately download and begin updating.
  - Click on Select to select a different time to prompt you with the update notification.
  - (not recommended) Click on Cancel if you do not wish to update ASUS Control Center Express. If you select this option, the update notification will appear again the next time the selected notification time for Automatic updates is reached.



# Manual update

- Download the latest version of the ASUS Control Center Express installation file from the product website of your ASUS product.
- Unzip the installation file, then refer to the Installing ASUS Control Center Express (ACCE) section to update the ASUS Control Center Express main software on the main server.
- Once the ASUS Control Center Express main software update on the main server is completed, please refer to Client Agent Updater or Upgrading or repairing agents in the Agent Deployment chapter to update the agents on the client device(s).

# **Chapter 2**

This chapter describes the functions available on the main control panel.

# Main Menu

# 2.1 Main menu overview

You can toggle between Classic and Graphical views by clicking on A brief overview of both views of ASUS Control Center Express is displayed as below:

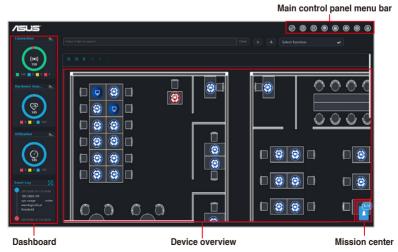


The screenshots in this section are for reference only.

# Classic view



# **Graphical view**



# Menu bar items:

The menu bar on the top of the screen has the following menu items:

| Top menu bar items |                     | Description                                                                                                                                                                                        |
|--------------------|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ď₽                 | Switch view         | Switches user interface.                                                                                                                                                                           |
|                    | Report generator    | Generates graphs and reports of the online/offline status of client devices, and also generates lists and reports of software installation and hardware.                                           |
|                    | Management control* | Check device hardware and execute functions using the remote management controller, for devices that are powered off, devices that have no OS installed, or devices where you cannot enter the OS. |
| 量                  | Metadata            | Customize device metadata on a single or multiple devices.                                                                                                                                         |
| 晟                  | Deploy              | Automatically or manually deploy or remove ASUS Control Center Express agents                                                                                                                      |
| ₩                  | Settings            | Configure SMTP Server setting, notification rules, ASUS Control Center Express main server settings, License key management, and data transfer.                                                    |
| $\oplus$           | Language            | Select the language for ASUS Control Center Express                                                                                                                                                |
| 8                  | Account             | Add and edit accounts, and permission settings.     Scan QR code.     Logout.                                                                                                                      |
|                    | Mailbox             | Read notifications related to ASUS Control Center Express                                                                                                                                          |

<sup>\*</sup> To use the Management Control function, ensure that the motherboard you wish to control supports remote management controllers.

# 2.2 Dashboard overview

The Dashboard Overview allows you to view activity alerts and event logs to monitor client devices in real time.



# Connection

This graph displays a summary of the connection status of all client devices.

| Color  | Status      |
|--------|-------------|
| Green  | Online      |
| Blue   | Maintenance |
| Yellow | Standby     |
| Red    | Offline     |

# Utilization

This graph displays a summary of the utilization status of all online client devices.

| Color  | Status   |
|--------|----------|
| Red    | Critical |
| Yellow | Warning  |
| Blue   | Normal   |

# **Hardware Sensor**

This graph shows a summary of the hardware status of all online client devices.

| Color  | Status   |
|--------|----------|
| Red    | Critical |
| Yellow | Warning  |
| Blue   | Normal   |

# 2.2.1 Switching sensor views

You can customize the information shown on the **Connection**, **Hardware Sensor**, and **Utilization** graphs by clicking on a color block on the graph or using the graph keys to filter devices which match the selected status. For example, on the **Connection** graph, you can choose to show or hide devices that are Online, under Maintenance, in Standby, or Offline.



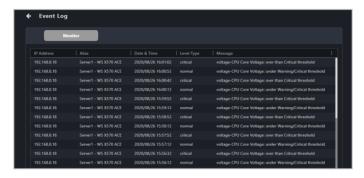
You can also click on the top right corner of each graph to switch between pie graph and bar graph views.





# 2.2.2 Event log

The Event Log displays the status of all client devices in real time, allowing you to keep track of the status changes of your client devices at a quick glance. You can also click on the top right corner of the Event Log block to expand the Event Log to view a detailed list of the event items.





Use the Notification Rule Management menu to manage which events are shown in the Event Log. To set up notification rules, please click in the top right menu bar of the Dashboard, then select Options > Rule Management. For more information, please refer to the Rule Management section of the Settings chapter.

Clicking on a client device IP address on the Event Log will highlight the selected device in the Devices list, helping you quickly locate devices which require immediate attention.



# 2.3 Device overview

The Device overview lists all your client devices and also allows you to search for client devices using keywords, export the list of client devices, or perform actions on selected client devices using the function shortcut.



- Certain fields may show a value of "Not Config" if they have not yet been configured using ASUS Control Center Express.
- If a Windows-based client device is powered off, offline, or logged out, the Logon User field will show the username of the last logged in user enclosed in brackets ("[]").



# 2.3.1 Filtering client devices



To clear the filter and view all devices, click on Clear in the Search bar.

• To filter devices using the Search bar:

Enter a keyword into the Search bar then press <Enter> to search for devices with details matching the search criteria. If you wish to remove a keyword, click on the **X**.

• To filter devices using the Dashboard:

On the **Connection**, **Hardware Sensor**, or **Utilization** overview, click on a color block on the graph or use the graph keys to filter devices which match the selected status.



- To filter the devices using Devices list:
  - Hover over the column you wish to use as your filter criteria in the Devices list.
  - Click on , then select the filter rule (Equals, Not equal, Starts with, Ends with, Contains, Not contains) and enter the keyword to search.



- Click on the name of a column header to sort the filter results alphabetically, in ascending or descending order.
- Click on the expand icon in the top right corner of the Devices
   overview block to expand the client device list; clicking on the expand icon
   again will revert the list back to its original size.
- Click and drag on a column title rearrange the columns of the Devices list.
- To filter the devices using Group:



To clear the filter and view all devices, click on (No Filter Needed) in the Group drop down menu.

Click **Group**, then select a group from the drop down menu to only display the devices in that group.



# 2.3.2 Redirecting to device information

You can view the device information of a device by clicking on a cell for a client device in the device overview list. You can view more detailed information on the client device, or operate different functions available for the client device on the device information page.



For more information on the device information page, please refer to the **Device Information** chapter.

# 2.3.3 Customizing device list metadata

Click on the **Customize** icon to select which items to display in the client device list, you can also display newly added metadata columns to the device overview list by checking the new metadata item.



# 2.3.4 Export device list

You can export the device list to a .csv file for when you need to backup the devices list

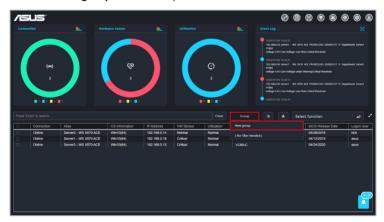
To Export the device list, click on (Export), then enter your file name and click Save to save the device list as a .csv file.

# 2.3.5 Creating client device groups

Group client devices on the client device list into groups according to your needs. Using the group function and filter function, you can quickly locate, view, and manage client devices. You can also apply notification rule settings to these groups, or easily add devices which appear on reports from the **Report generator** to existing groups.

To create a new device group:

- 1. Click on **Group**.
- 2. Select **New group** from the drop down menu.



3. Enter a name for the group, then click **Save**.



4. Select the devices you wish to add to the group, then click **Group** and click .





- Click on \_ to remove the selected devices from the group.
- Click on a to delete the group.
- 5. Click **Yes** on the confirmation window, then click **OK** to finish adding devices to a group.

# 2.4 Shortcut functions

You can perform certain actions or schedule tasks on selected client devices.



- Certain functions may require you to restart the client device for the changes to take effect.
- Certain functions are only supported on Windows-based client devices.
- 1. Tick the checkbox for the device(s) you would like to perform an action on.



Click on Select function, and select the function you would like to use.
 Please refer to the table on the next page for a brief summary of each function.



Use the Mission Center to check if the task was completed successfully.
 Refer to the Mission Center section for more information.

# 2.4.1 Remote control

| Restart computer | Restart the selected device(s).                                                 |
|------------------|---------------------------------------------------------------------------------|
| Power off        | Power off the selected device(s).                                               |
| Power on         | Power on the selected device(s).                                                |
| . 0.1101 011     | * A powered off client device can only be powered on if it supports Wake-on-LAN |

# 2.4.2 OOB-Control



- Only available on client devices connected using a management LAN port with motherboards which support remote management controllers.
- The OOB-Control menu includes functions from the 4 remote management controllers: BMC, DASH, RTL8117, and vPro. If a selected device does not support a selected function, you can view related information in the mission center after executing the function.

#### Power control

| Power On (G0/S0)                 | Power on the selected device(s) through the remote management controller.                                          |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------|
| Power Off - Soft (G2/<br>S5)     | Power off the selected device(s) through the remote management controller.                                         |
| Power Off - Hard (G3)            | Force a power off of the selected device(s) through the remote management controller.                              |
| Power Cycle - Soft off (G2/S5)   | Set the selected device(s) to restart after shutting down the OS through the remote management controller.         |
| Sleep - Deep (G1/S3)             | Set the selected device(s) to enter sleep mode (G1/S3) through the remote management controller.                   |
| Master Bus Reset                 | Reset the hardware of the selected device(s) through the remote management controller.                             |
| Hibernate (G1/S4)                | Set the selected device(s) to enter hibernate mode (G1/S4) through the remote management controller.               |
| Restart Computer to BIOS         | Set the selected device(s) to enter BIOS after a restart through the remote management controller.                 |
| Power On to BIOS                 | Set the selected device(s) to enter BIOS after powering on through the remote management controller.               |
| Restart Computer to IDE-R Floppy | Set the selected device(s) to enter IDE-R floppy drive after a restart through the remote management controller.   |
| Power On to IDE-R<br>Floppy      | Set the selected device(s) to enter IDE-R floppy drive after powering on through the remote management controller. |

# Power control (continued)

| Restart Computer to IDE-R CDROM               | Set the selected device(s) to enter IDE-R ODD after a restart through the remote management controller.            |
|-----------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| Power On to IDE-R<br>CDROM                    | Set the selected device(s) to enter IDE-R ODD after powering on through the remote management controller.          |
| Sleep - Light (G1/S2)                         | Set the selected device(s) to enter sleep mode (G1/S2) through the remote management controller.                   |
| Power Cycle - Hard<br>Off (G3)                | Power off and restart the selected device(s) through the remote management controller.                             |
| Diagnostic Interrupt (NMI)                    | Set the selected device(s) to print error report and restarting through the remote management controller.          |
| Power Off - Soft<br>Graceful (G2/S5)          | Normal shut down via the OS of the selected device(s) through the remote management controller.                    |
| Power Off - Hard<br>Graceful (G3)             | Normal shut down via the hardware of the selected device(s) through the remote management controller.              |
| Master Bus Reset<br>Graceful                  | Normal shut down and resetting the hardware of the selected device(s) through the remote management controller.    |
| Power Cycle<br>(Graceful Soft Off)<br>(G2/S5) | Normal shut down via the OS then restarting the selected device(s) through the remote management controller.       |
| Power Cycle<br>(Graceful Hard Off)<br>(G3)    | Normal shut down via the hardware then restarting the selected device(s) through the remote management controller. |

# Watchdog

| Watchdog Enable  | Enable RTL8117 Watchdog monitoring for selected device(s).  |
|------------------|-------------------------------------------------------------|
| Watchdog Disable | Disable RTL8117 Watchdog monitoring for selected device(s). |

# BIOS

| Clear CMOS   | Clear CMOS for selected device(s) through RTL8117 or BMC |
|--------------|----------------------------------------------------------|
| Oldai Ollioo | to reset them to factory settings.                       |

# Account management

| Set password            | Set the remote management controller account password for selected RTL8117 or vPro device(s).                                   |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| Login                   | Log into the remote management controller account of selected BMC or DASH device(s).                                            |
| Change default password | Change the default password for selected BMC device(s).  * Only applicable for BMC devices that have not had a password set yet |

# • System

| Restart service | Restart the RTL8117 service on selected device(s). |
|-----------------|----------------------------------------------------|
| Sync OEM port   | Synchronize the BMC port for selected device(s).   |

# KVM

| KVM Remote Multi-<br>display  | Set RTL8117 KVM of selected device(s) as remote Multi-<br>display.  |
|-------------------------------|---------------------------------------------------------------------|
| KVM Local Multi-<br>display   | Set RTL8117 KVM of selected device(s) as local Multidisplay.        |
| KVM Remote Single-<br>display | Set RTL8117 KVM of selected device(s) as remote single-<br>display. |
| KVM Enable                    | Enable KVM for selected RTL8117 and vPro machine(s).                |
| KVM Disable                   | Disable KVM for selected vPro machine(s).                           |
| KVM Password                  | Set the vPro KVM password for selected device(s).                   |

# USB redirection

| USB Redirection            | Configure USB redirection of selected device(s) through the client device's remote management controller. |
|----------------------------|-----------------------------------------------------------------------------------------------------------|
| Enable USB<br>Redirection  | Enable USB redirection for selected device(s).                                                            |
| Disable USB<br>Redirection | Disable USB redirection for selected device(s).                                                           |

# • Firmware update

| Firmware Update | Update the RTL8117 or BMC firmware of selected device(s). |
|-----------------|-----------------------------------------------------------|
|                 | * Firmware update will be disabled if KVM is enabled      |

# • Trust zone

| Trust Zone | Set the main server IP addresses which are allowed to  |
|------------|--------------------------------------------------------|
| Trust Zone | perform RTL8117 function operations on client devices. |

# • Certificate management

| Certificate | Manage the vPro certificates for selected device(s). |
|-------------|------------------------------------------------------|
| Management  | ,                                                    |

# System trap alert

| Enable Trap Alert              | Enable the DASH and vPro system trap alert on selected device(s).                   |
|--------------------------------|-------------------------------------------------------------------------------------|
| Enable Trap Alert -<br>Info    | Set the DASH and vPro system trap alert as information level on selected device(s). |
| Enable Trap Alert -<br>Warning | Set the DASH and vPro system trap alert as warning level on selected device(s).     |
| Enable Trap Alert -<br>Error   | Set the DASH and vPro system trap alert as error level on selected device(s).       |
| Disable Trap Alert             | Disable the DASH and vPro system trap alert on selected device(s).                  |

# • IPMI

| IPMI Tool Lanplus<br>Command Redirect | Configure command redirection on selected BMC device(s). |
|---------------------------------------|----------------------------------------------------------|
| FRU Info. Write                       | Write information from the FRU to the BMC device(s).     |

# Settings

| Settings | Configure settings for selected BMC device(s). |
|----------|------------------------------------------------|
|          |                                                |

# OOB - Control Help

| OOB - Control Help | View descriptions of supported OOB control functions. |
|--------------------|-------------------------------------------------------|
|                    |                                                       |

# 2.4.3 Screen broadcast

| Create a broadcast | Create a broadcast room and broadcast to selected device(s). |
|--------------------|--------------------------------------------------------------|
| room               |                                                              |

# 2.4.4 Security and boot settings



If the below settings have not previously been configured using ASUS Control Center Express, the default value of "Not config" will be displayed.

| Forelds Daniel 194         |                                                                    |
|----------------------------|--------------------------------------------------------------------|
| Enable Regedit*            | Enable/disable Windows Registry Editor on selected device(s).      |
| Disable Regedit*           | Enable/disable willdows riegistry Earlor on selected device(s).    |
| Enable USB                 | Firstle (Proble 1100 code considered de 2004)                      |
| Disable USB                | Enable/disable USB ports on selected device(s).                    |
| USB Read Only              | Set the USB ports to read only on selected device(s).              |
| Fast Startup Enable*       | Enable/disable fast startup on selected device(s).                 |
| Fast Startup Disable*      | Enable/disable last startup on selected device(s).                 |
| Enable Windows             |                                                                    |
| Update*                    | Enable/disable Windows Update on selected device(s).               |
| Disable Windows            | Enable/disable vviridows opuate on selected device(s).             |
| Update*                    |                                                                    |
| Enable All                 |                                                                    |
| Removable                  | Enable/disable all types of removable media on selected device(s). |
| Disable All                | Enable/disable all types of removable media on selected device(s). |
| Removable                  |                                                                    |
| Enable USB Drive           | Enable/disable USB drives on selected device(s).                   |
| Disable USB Drive          | Enable/disable 00b drives on selected device(s).                   |
| <b>USB</b> Drive Read Only | Set USB drives to read only on selected device(s).                 |
| Enable CD-ROM              | Fundale (disoble outled diso drives on adopted device/s)           |
| Disable CD-ROM             | Enable/disable optical disc drives on selected device(s).          |
| CD-ROM Read Only           | Set optical disc drives to read only on selected device(s).        |

<sup>\*</sup> Only supported on Windows-based client devices.

#### 2.4.5 Task scheduler

| Scriedule tasks for selected device(s). | Task Scheduler | Schedule tasks for selected device(s). |
|-----------------------------------------|----------------|----------------------------------------|
|-----------------------------------------|----------------|----------------------------------------|

#### 2.4.6 Software management

| Software Dispatch            | Dispatch software and scripts to device(s).                                                          |
|------------------------------|------------------------------------------------------------------------------------------------------|
| Software Information         | View or configure applications, processes or services on device(s).                                  |
| Software Blacklist*          | View or add blacklisted software for device(s).                                                      |
| Installer**                  | Download or update the driver, utility applications, and BIOS for device(s).                         |
| Software Rule<br>Management* | Set rules for software blacklist and whitelist, as well as the email receiver for the notifications. |

#### 2.4.7 **Smart BIOS**

| BIOS                        | Upload, update or flash the BIOS of the selected device(s) |
|-----------------------------|------------------------------------------------------------|
| <b>Enable BIOS settings</b> | Enable the BIOS settings of client devices.                |

#### 2.4.8 Report generator

| Connection | Generate a report and analysis on connection status (online / offline) of client devices. |
|------------|-------------------------------------------------------------------------------------------|
| Software   | Generate a report and list of software installations and permissions.                     |
| Hardware   | Generate a report and list of client device's hardware.                                   |

#### 2.4.9 **Operating status**

| Maintenance | Set the operating status of device(s) to maintenance. |
|-------------|-------------------------------------------------------|
| Standby     | Set the operating status of device(s) to standby.     |
| Normal      | Set the operating status of device(s) to normal.      |

<sup>\*</sup> Only supported on Windows-based client devices.
\*\* Only BIOS updates are supported on Linux-based client devices.

# 2.4.10 Client agent updater

Client Agent Updater Update selected device's agent.

# 2.4.11 Device list

# 2.4.12 System restore

| Quick Create            | Create a system restore point for the selected device(s).   |
|-------------------------|-------------------------------------------------------------|
| System Restore<br>Point | Restore the selected device(s) from a system restore point. |

# 2.4.13 Log setting

| Agent log level | Set the log level of the selected device(s) to Info, Warning, or Error. |
|-----------------|-------------------------------------------------------------------------|
| Fetch           | Retrieve event logs from the selected device(s).                        |



Retrieved logs will be saved to the following locations on the ACCE server:

- Windows: C:\ProgramData\APro\Log\APRO
- Linux: /etc/APRODATA/APRO/LOG/ClientLog

# 2.5 Mission Center

The Mission Center allows you to view the progress and status of tasks. Tasks that are still pending, finished tasks, and ongoing tasks can all be viewed in the Mission Center as well as the progress and execution results of the tasks.



# 2.5.1 Using the Mission Center

- Reposition the Mission Center:
   Click and drag the Mission Center icon to move it to another location.
- Viewing finished/total amount of tasks:
   View the number finished tasks (left number) and the total number of tasks (right number) from a quick glance on the Mission Center icon.



Expanding / minimizing the Mission Center:

You can click the Mission Center icon to expand the Mission Center and view the progress and starting time of the tasks; clicking on the Mission Center icon again will minimize the expanded window.



#### Viewing task information:

Clicking on a task name in the expanded view of the Mission Center will allow you to view the client devices the task is being performed on as well as the status or results for each client device.



#### Failed tasks:

A failed task will be marked in red in the Mission Center. You can click on the task name to view more details on the failed task.



# 2.5.2 Mission Center tasks



- Click on the X next to the task progress bar to delete a completed task.
   Only completed tasks can be deleted, tasks that are still pending and ongoing tasks cannot be deleted until they are completed.
- Tasks that are split up into steps can also be completed through the
  Mission Center. For example a task that restarts the client device after
  BIOS update; you can restart the client device through the Mission Center
  once the BIOS update step has been completed.
- The Mission Center will record current ongoing tasks on the ASUS Control Center Express main server, if the ASUS Control Center Express main server is closed and restarted, the mission center's tasks will be reset and only record the ongoing tasks once the ASUS Control Center Express main server has restarted.

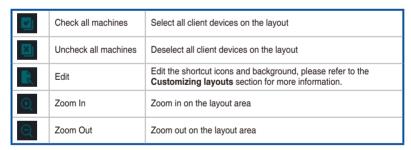
# 2.6 Graphical view

You can toggle between the Classic view or Graphical view. The Graphical view allows you to upload a layout image (such as the office floor) and place shortcut icons of client devices onto their respective places on the layout.

# 2.6.1 Using the menu items

Please refer to the table below for the different functions available on the Graphical view.





# 2.6.2 Using the client device icons

#### Hover over client device icon:

Hover over a client device icon to view the details of the client. You may customize the information shown by clicking on (Customize) and checking or unchecking the metadata item you wish to display or hide, then click on Save.

# • Single click on client device icon:

A single click on the client device icon will select the icon, for when you wish to use a function on a client device or multiple devices. To deselect the icon, click on the client device icon again.



For more details on the functions, please refer to the **Device Information** and **Management Functions** chapters.

#### Double click on client device icon:

Double clicking on a client device icon will redirect you to the Device information screen.



For more information on the Device Information screen, please refer to the **Device Information** chapter.

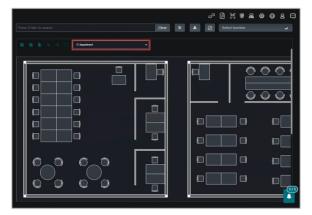
#### Client device icon status:

The client device icon will change or change colors depending on the status.

| Unchecked | Checked | Status                                                                  |
|-----------|---------|-------------------------------------------------------------------------|
|           |         | Offline                                                                 |
|           |         | Device online, hardware sensor and utilization status in normal state   |
|           |         | Device online, hardware sensor and utilization status in warning state  |
|           |         | Device online, hardware sensor and utilization status in critical state |

# 2.6.3 Switching between different layouts

Select a layout from the drop-down menu to switch to the selected a layout.



# 2.6.4 Customizing layouts

# Adding a new layout

1. Click Edit.



2. Click Add Layout.



3. Click **Browse** to select an image file to use as the layout background, then enter a description (optional).



If a description is not specified, the current filename and datestamp will be used by default.



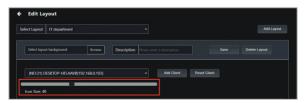
4. Select a client device from the drop-down list to add a new device icon, then click and drag the device icon to move it to the desired location on the layout.



Click Reset Client to remove the device icon.



5. Click and drag the icon size scroll bar to adjust the size of the device icon (optional).



6. Click Save.



# **Editing a layout**

1. Click Edit.



2. Select a layout from the drop-down list, then edit the layout as required.



3. Click Save.



# Deleting a layout

1. Click Edit.



2. Select a layout from the drop-down list.



3. Click Delete Layout.



# 2.7 Mailbox

You can read important information and the latest updates on ASUS Control Center Express, such as the latest update released, update notifications, operation precautions, or introductions for new functions from the Mailbox.

To view the items in **Mailbox**, click on older located at the top right menu bar.







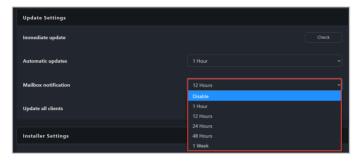
| Unread  | Click to view all unread messages. Clicking on a message will allow |
|---------|---------------------------------------------------------------------|
| Officau |                                                                     |
|         | you to view the message in detail.                                  |
| All     | Click to view all messages. Clicking on a message will allow you to |
|         | view the message in detail.                                         |



Unread messages will be marked with a yellow dot, once the message is read, the yellow dot will disappear, and the message will be removed from the **Unread** tab the next time you access the **Mailbox**.

# 2.7.1 Configuring mailbox notifications

- Click on located at the top right menu bar, then select Options > General Configuration, then scroll to Update Settings.
- 2. Select how often to check for new notifications or messages and prompt mail notifications from the **Mailbox notification** drop down menu.



# 2.8 QR Code

You can scan the QR code to quickly access the web version of ASUS Control Center Express on your mobile device.

To access QR Code, click on 2 located at the top right menu bar, then select QR Code



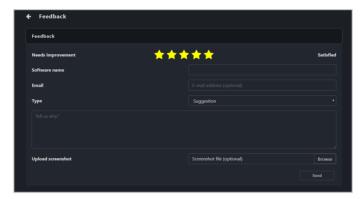
- The mobile device you used to scan the QR code needs to be connected to the main server's IP address.
- If the main server's network environment is a domain or a personal network, you will need to ensure your mobile device can connect to the main server (through a WiFi router or VPN) before scanning the QR code.
- If the main server's network environment includes a public network, please switch to the public network's QR code by clicking on the drop down menu before scanning the QR code.



# 2.9 Submit Feedback

You can provide feedback to the developers using the Feedback function. You may also upload screenshots if required.

To submit feedback, click on Boundary located at the top right menu bar, then select Feedback.



# **Chapter 3**

This chapter describes how to automatically or manually deploy ASUS Control Center Express agents and remove agents, and updating agents.

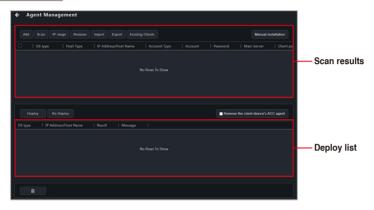
# Agent Deployment

# 3.1 Agent management overview

The Agent Management menu allows you to manage ASUS Control Center Express agents, such as automatic or manual agent installation or removal.

To access **Agent Management**, click on **B** located at the top right menu bar.

# Main window



| Scan results                         | This list shows possible devices that the agent can be deployed to.                                                                                                                |  |
|--------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Deploy List                          | This list shows the deployment results for each device.                                                                                                                            |  |
| Add                                  | Add a single device to deploy an agent to.                                                                                                                                         |  |
| Scan                                 | Automatically scan all client devices in the same subnet as the Main server available for agent deployment                                                                         |  |
| IP Range                             | Scan an IP Range entered that you wish to scan.                                                                                                                                    |  |
| Remove                               | Remove client device(s) that you do not wish to deploy agent(s) to.                                                                                                                |  |
| Import                               | Import an already exported device list (.csv file).                                                                                                                                |  |
| Export                               | Export the current device list of devices added or scanned to a .csv file.                                                                                                         |  |
| Existing Clients                     | Display all client device(s) that already have agents deployed.                                                                                                                    |  |
| Manual Installation                  | Download the agent installation file, then manually install the agent on the client device, or install the agent in silent mode.                                                   |  |
| Deploy                               | Automatically deploys the agent to the selected client device(s).                                                                                                                  |  |
| Re-Deploy                            | Repairs the agent on client device(s) which already have agents installed.                                                                                                         |  |
| Remove the client device's ACC agent | If an ACC CSM agent is already installed on a client device, checking this option will automatically remove the ACC CSM agent when deploying an ASUS Control Center Express agent. |  |

#### **Add/Edit Target Host window**



| Main Server                      | Enter the IP of the ASUS Control Center Express server         |  |
|----------------------------------|----------------------------------------------------------------|--|
| OS Type                          | Select the OS type of the client                               |  |
|                                  | Select either IP address or host name                          |  |
| Host Type                        | IP address: IP address of the client                           |  |
|                                  | Host name: Host name of the client                             |  |
| Host Port <sup>1</sup>           | Enter the port                                                 |  |
|                                  | Select whether the client account is local or domain           |  |
|                                  | Local: The agent's administrator privileges only allow you     |  |
| Account Type                     | to manage the device the agent is installed on                 |  |
|                                  | Domain: The agent's administrator privileges allow you to      |  |
|                                  | manage all devices in the domain                               |  |
| Domain <sup>2</sup>              | Enter the domain name                                          |  |
| Account                          | Enter the administrator account name of the client             |  |
| Password                         | Enter the password for the administrator account of the client |  |
| Remote Desktop port <sup>1</sup> | Enter the port to use when remotely accessing this client      |  |
| Undeploy <sup>13</sup>           | Enter the port to use when removing the agent from this client |  |

- 1 Refer to the General Configuration section of the Settings chapter to find or change the default port.
- 2 This field only appears if you selected Domain as the account type.
- 3 Only supported on Windows-based client devices.

## 3.2 Prerequisites

#### 3.2.1 General prerequisites

- Activate the license keys before deploying agents to client devices. Each
  client device you wish to deploy an agent to requires a corresponding license
  key. For more information on activating license keys, please refer to the
  License section of the Settings chapter.
- Ensure that the ACCE client and server are connected to the Internet and are on the same network domain.
- Ensure that the client has a password-enabled administrator account. This
  password should be entered during agent deployment. If no password is
  specified, the default account and password will be used. Refer to Settings
  > Options > General Configuration > Agent Device's Administrator
  Account to view or configure the default account and password.



- The default Agent device's administrator account and password may differ according to your system language, ensure the Agent device's administrator account and password matches the client device's actual administrator account and password before deploying.
- The client device's system time and date should not be changed unless necessary.
- If an agent has already been deployed to the client device but requires a
  redeployment, please remove the agent from the client device then redeploy
  the agent. For more information, please refer to the Removing agents
  section in this chapter.
- The Re-Deploy function is only used for upgrading versions before ASUS Control Express v1.5 and for repairing agents.

#### 3.2.2 Prerequisites for Windows-based client devices

 Ensure that Remote Service Management is allowed to communicate through Windows Firewall. To manage Windows Firewall settings, right click on the Windows Start icon > Settings > Update & Security > Windows Security > Firewall & network protection > Allow an app through firewall



- Temporarily disable the client device's anti-virus firewall; you may re-enable
  the anti-virus firewall once the agent deployment process is successfully
  completed. For more information on disabling the anti-virus firewall please
  refer to the user manual or product website for your anti-virus.
- If the main server or client device is running Windows 11, connect to the internet, then run Windows Update and confirm that Windows Defender is updated to the latest version before attempting agent deployment.
- If the main server or client device is running Windows 7, please install the following: .Net Framework 4.6.1 or above, SHA-2, and TLS 1.2 on the main server before deploying agents. For more information, please refer to the Setting up a Windows 7 deployment environment section in this chapter.
- If a client device with Windows 7 OS does not support SHA-2 and TLS 1.2, the necessary installations will still be carried out when deploying an agent to the client device. When the agent deployment is finished, please follow the instructions and reset the client device, then redo the agent deployment process on the client device.

#### 3.2.3 Prerequisites for Linux-based client devices

- Install and enable SSH. Refer to the Installing SSH on Linux-based client devices section in this chapter for more information.
- Ensure that the port used for SSH is open on the client device and allowed through the firewall, if applicable.
- To avoid compatibility issues, it is recommended to update the agent on the client device after system kernel updates. Refer to the **Updating agents** section in this chapter for more information.
- On certain Linux distributions, it may be necessary to update the system kernel and/or software packages before deploying an agent.
- On certain Linux distributions, some features may be unavailable due to incompatibilities with the system kernel and/or software packages.
- On dual-boot systems, ensure that the agent is deployed on each operating system.
- A GNOME (Wayland) desktop environment is required for remote desktop support.

# 3.2.4 Installing SSH on a Linux-based client device Installing SSH in Ubuntu/Debian/Pardus



On client devices running Pardus, use Pardus Update to update system components before proceeding.

 Open a terminal window, then run the following commands to install and enable the SSH service:

sudo apt-get update

sudo apt install openssh-server

sudo systemctl enable ssh

sudo systemctl start ssh

2. Run the following command to check the status of the SSH service.

sudo service ssh status

3. Run the following command to add a firewall exception for the SSH service.

sufo ufw allow ssh

#### Installing SSH in CentOS/RHEL

 Open a terminal window, then run the following commands to install and start the SSH service:

sudo yum install openssh-server
sudo systemctl start sshd

2. Run the following command to check the status of the SSH service.

sudo systemctl status sshd

3. Run the following command to enable the SSH service.

sudo systemctl enable sshd

4. Run the following commands to add a firewall exception for the SSH service (optional).

sudo firewall-cmd --zone=public --permanent --add-service=ssh

sudo firewall-cmd --reload

#### Installing SSH in Fedora

 Open a terminal window, then run the following commands to install and start the SSH service:

sudo dnf install openssh-server
sudo systemctl start sshd

2. Run the following command to check the status of the SSH service.

sudo systemctl status sshd

3. Run the following command to enable the SSH service.

sudo systemctl enable sshd

4. Run the following commands to add a firewall exception for the SSH service (optional).

sudo firewall-cmd --add-service=ssh --permanent
sudo firewall-cmd --reload

#### Installing SSH in openSUSE

 Open a terminal window, then run the following commands to install and start the SSH service:

sudo zypper refresh
sudo zypper install openssh
sudo systemctl start sshd

2. Run the following command to check the status of the SSH service.

sudo systemctl status sshd

3. Run the following command to enable the SSH service.

sudo systemctl enable sshd

4. Run the following commands to add a firewall exception for the SSH service.

sudo firewall-cmd --add-service=ssh --permanent
sudo firewall-cmd --reload

#### 3.2.5 Additional steps for Windows 7 environments

You will need to set up the Windows 7 OS environment before deploying an agent if the main server or the client device is using Windows 7 OS.

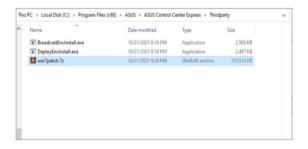


Certain features may not be available on client devices running Windows 7 due to antivirus software incompatibilities.

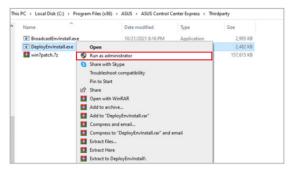
- Download the win7patch installation file required for setting up the Windows 7 agent deployment environment from the ASUS website.
- Move the win7patch zip file into the same folder as the deployment environment settings file (DeployEnvInstall.exe) located in the ASUS Control Center Express\Thirdparty installation folder.



The default installation path for ASUS Control Center Express is ASUS Control Center Express Thirdparty, if you selected a different path when installing ASUS Control Center Express, ensure to change the installation folder path accordingly.



3. Run **DeployEnvinstall.exe** as administrator to set the deployment environment settings.



4. Confirm that the required files for Windows 7 deployment are properly installed in the ASUS Control Center Express\apro\_console folder.



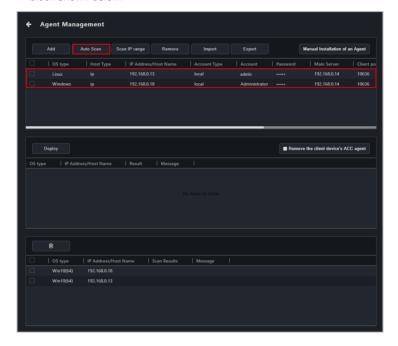
# 3.3 Deploying agents



To ensure successful deployment, read the **Prerequisites** section in this chapter before proceeding with agent deployment.

#### 3.3.1 Automatically scanning and deploying to devices

- 1. Click on Auto Scan.
- After the scan is completed, the devices should appear in the scan results block shown below.



Double click on a device in the scan results to edit the device information, then click Save.



- Ensure that the account entered in the Account field has administrator privileges.
- The default account and password displayed is the Agent device's administrator account and password, this can be edited under Settings
   Options > General Configurations > Agent device's administrator account. Refer to the General Configuration section of the Settings chapter for more information.



 Once you have finished editing the scanned device information, select the devices you wish to deploy agents to, then click **Deploy**.



If ACC CSM is already installed on the client device, please export and backup the data first, then check the **Remove the client device's ACC agent** option before deploying.

5. The results of the deployment will be shown in the Deploy List.



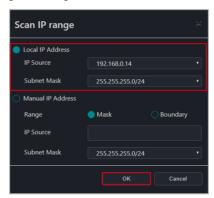
#### 3.3.2 Scanning an IP range

Depending on your network environment, you may set an IP range to scan for devices, helping you deploy agents quickly and efficiently.

#### Main Server IP address

This will allow you to set the main server's IP as the scan range.

- 1. Click on Scan IP range and select Local IP Address.
- Select the main server's IP address in the IP Source field and the subnet mask range to scan in the Subnet Mask field.
- 3. Click **OK** to begin scanning.



- Double click on a device in the scan results to edit the device information, then click **Save** once you are finished.
- Once you have finished editing the scanned device information, select the devices you wish to deploy agents to, then click **Deploy**.



If ACC CSM is already installed on the client device, please export and backup the data first, then check the **Remove the client device's ACC agent** option before deploying.

6. The results of the deployment will be shown in the Deploy List.



#### Client device IP address

This will allow you to set the client device's IP as the scan range.

- 1. Click on Scan IP range and select Manual IP Address.
- Select Mask to scan the subnet mask range of the client device, or select Boundary to set a starting IP and ending IP to scan in the Range field.
   Mask:



| IP Source   | Enter the client device's IP.       |
|-------------|-------------------------------------|
| Subnet Mask | Select a subnet mask range to scan. |

#### Boundary:



| Start Address | Enter the start IP address of the client device you wish to scan. |
|---------------|-------------------------------------------------------------------|
| End Address   | Enter the end IP address of the client device you wish to scan.   |

- 3. Click **OK** to begin scanning.
- Double click on a device in the scan results to edit the device information, then click **Save** once you are finished.
- Once you have finished editing the scanned device information, select the devices you wish to deploy agents to, then click **Deploy**.



If ACC CSM is already installed on the client device, please export and backup the data first, then check the **Remove the client device's ACC agent** option before deploying.

6. The results of the deployment will be shown in the Deploy List.



#### 3.3.3 Adding and deploying to devices

#### Adding a single device

- Click on Add.
- 2. Enter the information of the device you wish to add, then click on **Save**.



- 3. Click on **Save**, the device should appear in the device list.
- Select the devices you wish to deploy agents to in the device list, then click Deploy.



If ACC CSM is already installed on the client device, please export and backup the data first, then select the Remove the client device's ACC agent option before deploying.

5. The results of the deployment will be shown in the Deploy List.



#### Adding multiple devices

If you already have an existing exported device list CSV file for ASUS Control Center Express, you may use the **Import** function to import multiple devices for deployment.

- 1. Click on Import.
- 2. Browse for the CSV file you wish to import, then click **Open**.
- The imported devices will appear in the device list, select the devices you wish to deploy agents to, then click **Deploy**.



If ACC CSM is already installed on the client device, please export and backup the data first, then check the Remove the client device's ACC agent option before deploying.



Click on **Export** to export the current device list to a CSV file which you may edit using text editor.

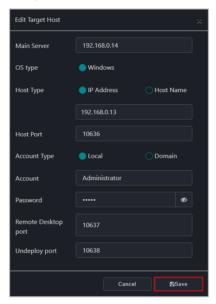
4. The results of the deployment will be shown in the Deploy List.



#### 3.3.4 Editing device information

You may edit the device information of scanned or added devices before deploying agents.

- 1. Double click on the device you wish to edit.
- 2. Click on Save once you have finished.



#### 3.3.5 Installing agents manually

#### Manual installation on Windows-based client devices

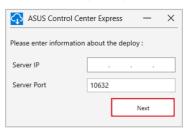
1. Click **Manual Installation of an Agent**, then select **Windows** to download the installation file (Setup.msi).



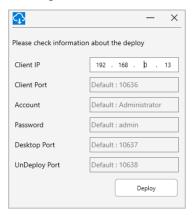
- Using an external storage device or other file transfer method, copy the installation file to the client device.
- On the client device, double click on the installation file to launch the installation.



 Enter the main server's IP into the Server IP field, then click Next. The Server Port field's default port may be adjusted if necessary.



Please verify the client device information received by the main server. If any
of the default ports are already in use, please make adjustments accordingly
after the installation through the ASUS Control Center Express main server.



6. Click on **Deploy**, then wait for the deployment to be completed.

#### Manual installation on Linux-based client devices

 Click Manual Installation of an Agent, then select Linux to download the installation file (Setup).



- Using an external storage device or other file transfer method, copy the installation file to the client device.
- 3. On the client device, open a terminal window in the directory of the installation file, then run the following commands:



- 4. When prompted, enter the IP address, host communication port (default: 10632), SSH port (default: 22), account, and password.
- 5. Wait for the deployment to be completed.

### 3.3.6 Installing agents in silent mode

#### Silent mode installation parameters

| Server IP   | ASUS Control Center Express server IP (mandatory) |  |
|-------------|---------------------------------------------------|--|
| Client IP   | Local host IP (mandatory)                         |  |
| Client port | Local host port (optional)                        |  |
| Account     | Local host user account (optional)                |  |
| Password    | Local host user password (optional)               |  |
| Outfail     | Dump deploy fail to file (optional)               |  |

#### Feedback results

| 0 ERROR_SUCCESS                 | Action completed successfully   |
|---------------------------------|---------------------------------|
| 1602 ERROR_INSTALL_USEREXIT     | Installation canceled by user   |
| 1603 ERROR_INSTALL_FAILURE      | Fatal error during installation |
| 1639 ERROR_INVALID_COMMAND_LINE | Invalid command line argument   |

#### Please see an example below:

1. Run Windows PowerShell as Administrator.



2. Enter the command to run the agent installation. For example,

(Start-Process msiexec '/i "C:\Setup.msi" serverip=192.168.1.2 /qb -Wait -Passthru).ExitCode



#### Details during the deployment

1. Please add the outfail parameter in the command line. For example, (Start-Process msiexec '/i "F:\ Setup.msi" serverip=192.168.1.2 clientip=192.168.1.200 outfail="D:\ New folder\Fail.txt" /qb '-Wait -Passthru). ExitCode



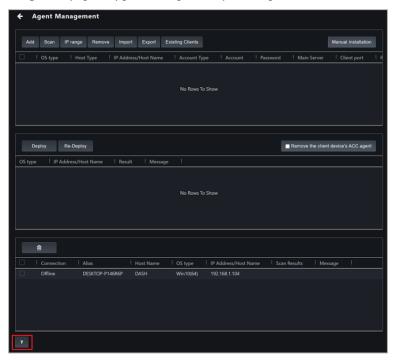
Once the installation is finished, the results will be saved to D:\New Folder\ Fail.txt.

# Client device has previously already installed the agent and needs to reinstall

- Please remove the installed agent from the client device. For example, (Start-Process msiexec '/x "C:\ Setup.msi" /q ' -Wait -Passthru). ExitCode
- 2. Run the agent installation command. For example, (Start-Process msiexec '/i "C:\Setup.msi" serverip=192.168.1.2 /qb -Wait -Passthru). ExitCode

#### 3.3.7 Upgrading or repairing agents

If the ASUS Control Center Express version is older than version 1.4.27, some functions may not work properly after restarting the client device. Please follow the steps below or click on the information icon on the bottom of the **Agent Management** page to upgrade the agent or repair the agent.



Before upgrading or repairing the agent, please check your ASUS Control Center Express version:

ASUS Control Center Express main software version
 Go to Settings > Options > General Configuration, then scroll down to the Appearance Configuration block, the Software version should be displayed there.

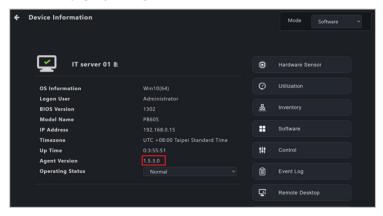


#### Client device agent version

The agent version of the client device will be displayed in the **Agent Version** column in the device list on the device overview.



You may also view the agent version of a single client device in the **Device Information** page by clicking on the client device.



#### Updating from version 1.4.XX to version 1.5.X

 Download the latest version of ASUS Control Center Express (1.5.X or later), then run the installation of the ASUS Control Center Express main software on the main server. Once the installation is completed, check the device(s) you wish to update
or repair from the device list, and select the Client Agent Updater from the
shortcut function drop down menu.



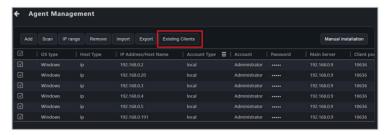
- 3. Click on **Yes** in the confirmation pop-up window to proceed with the update.
- 4. You can view the agent deployment and update results in the mission center.

#### Updating from version 1.3.X or earlier versions to version 1.5.X

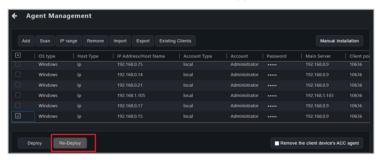
- Download the latest version of ASUS Control Center Express (1.5.X or later), then run the installation of the ASUS Control Center Express main software on the main server.
- 2. Click on  $\blacksquare$  located at the top right menu bar of the main menu.



Click on Existing Clients to load and display all client devices with agents already deployed.



4. Once the list of client devices with agents already deployed has loaded, please check if the information for the client device(s) are correct, such as administrator account and password, for more information you can refer to 3.2.4 Editing device information. Click Re-Deploy once you have confirmed the information of the client device(s) are correct.



5. The results of the deployment will be shown in the Deploy List.



#### 3.3.8 Installing an agent onto the main server

The agent can also be manually installed on the main server to perform management and maintenance tasks through ASUS Control Center Express.



- The main server can only be used as a broadcast source in the Screen Broadcast function in this configuration.
- A video feedback loop effect may occur if the Remote Desktop function is used to control the main server.

#### Manual installation on a Windows-based server

- Click on Manual Installation of an Agent to start downloading the installation file (Setup.msi).
- 2. Double click on the installation file to launch the installation.
- 3. Enter the main server's IP or 127.0.0.1 into the **Server IP** field, then click **Next**. The **Server Port** field's default port may be adjusted if necessary.
- Please verify the client device information received by the main server. If any
  of the default ports are already in use, please make adjustments accordingly
  after the installation through the ASUS Control Center Express main server.
- 5. Click on **Deploy**, then wait for the deployment to be completed.

#### Manual installation on a Linux-based server

- Click Manual Installation of an Agent, then select Linux to download the installation file (Setup).
- Open a terminal window in the directory of the installation file, then run the following commands:

sudo chmod +x Setup

#### sudo ./Setup

- 3. When prompted, enter the IP address, host communication port (default: 10632), SSH port (default: 22), account, and password.
- 4. Wait for the deployment to be completed.

# 3.4 Deployment troubleshooting

#### 3.4.1 Viewing detailed error information

In case of unsuccessful or partially successful deployment, click the corresponding entry in the Deploy List for more information.





#### 3.4.2 Common errors (Linux)

Invalid SSH account or Check if the account or password matches the settings on the password client device.

#### 3.4.3 Common errors (Windows)

| SYSTEM_ERROR: 86 | Check if the account or password matches the settings on the client device.                         |
|------------------|-----------------------------------------------------------------------------------------------------|
| SYSTEM_ERROR: 5  | Check if Windows Firewall is configured to allow Remote Service<br>Management on the client device. |

# 3.5 Updating agents

When your main ASUS Control Center Express server has been updated, you can easily update the agents of all client devices, ensuring your main ASUS Control Center Express main server and client agents are all up to date with the latest updates using the **Client Agent Updater** function.



You can view the current agent version from the device overview on the main menu page or from the **Device Information** page.





1. Select the devices you would like to perform an agent update on.

#### Classic dashboard



#### Graphic dashboard



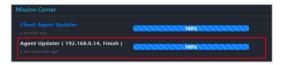
- Click on Select function, then select Client Agent Updater from the drop down menu.
- 3. Click **Yes** on the confirmation pop up window.

4. You can view the agent deploy and update progress in the Mission Center.





- Agent updates can only be performed on client devices that are online. If you selected multiple devices and some of the devices selected are offline, you can view the failure to deploy and update message in the Mission Center, and update these devices when they are online.
- If the connection is unstable during the agent update process, the agent
  update status on the Mission Center will be displayed as Finish, and the
  task name will become grayed out and unclickable, the agent on the client
  device will be reverted to the version prior to the update. You can update
  the client device again when it is online.
- If the client device was powered off or restarted during the agent update
  process, the agent update status on the Mission Center will be displayed
  as Finish, and the task name will become grayed out and unclickable, and
  will resume the update process once the client device has restarted and is
  in OS.



 Certain functions may be affected if the main ASUS Control Center Express server version has already been updated to v1.4.x or above but the client device agent has not been updated (v1.3.x).

## 3.6 Removing agents

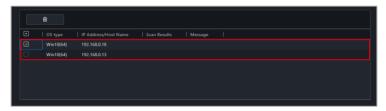


The screenshots in this section are for reference only.

This section will guide you through the agent removal process if you need to redeploy or remove agents.

#### 3.6.1 Removing agents through the main server

 On the Agent Management page, double click on a single client device to remove the agent on that device, or check multiple devices you wish to remove agents from.



2. Click on the **Remove** icon , then click **OK** to remove the agents on all selected devices.



If the selected client device(s) are offline, the agents on these client device(s) will be removed once the client device(s) are online.

 If the agent was manually installed onto a Windows-based client device, follow the steps in the Removing manually installed agents on Windows section.



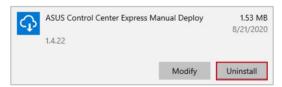
These steps are only required for manually installed agents on Windows-based client devices. No further action is required for Linux-based client devices.

#### 3.6.2 Removing manually installed agents on Windows

If you manually installed an agent on a Windows-based client device, please follow the steps below to remove the agent from the client device.



- These steps are only required for manually installed agents on Windowsbased client devices
- If a client device with an agent already deployed to it has been in for repairs or maintenance, please remove the agent on the client device, then re-deploy an agent to the device. To deploy an agent to a device please refer to the **Deploying agents** section.
- Ensure to remove the client device from the ASUS Control Center Express server as well as manually remove the agent from the client device.
- Ensure that the device is removed from the ASUS Control Center Express server. Refer to the Removing agents through main server section for more information.
- 2. On the client device, navigate to the Apps & features menu.
- Search for and select ASUS Control Center Express Manual Deploy, then click Uninstall.



# **Chapter 4**

This chapter describes the device information and software controlled options for managing the device.

# Information Device

#### 4.1 Device information overview

The **Device Information Overview** provides you with detailed information about your selected client device, and also provides you with some software controlled management functions such as power control options.

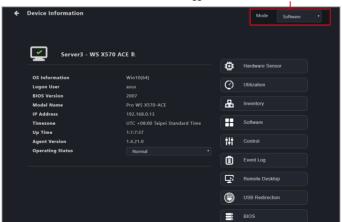
To access **Device Information** of a client device from the different views, please refer to the following:

- Classic view: Click on a client device in the device list.
- Graphical view: Double click on a client device shortcut icon.



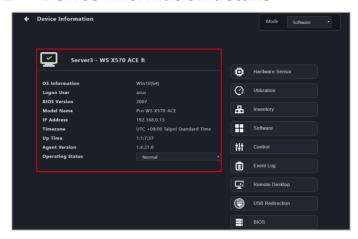
- Hardware Mode (out-of-band management) options are available for client devices connected using a management LAN port with remote management controller support.
- Most options are only available when the client device is online and logged into the OS.
- Some options are only available when the following requirements are met:
  - Client device is online and logged into the OS
  - Has already had an agent deployed to it
  - Connected using a management LAN port with remote management controller support
- The screenshots in this section are for reference only.

This chapter is only for the **Software Mode** options, for Hardware Mode options, please refer to the **Management Functions** chapter.



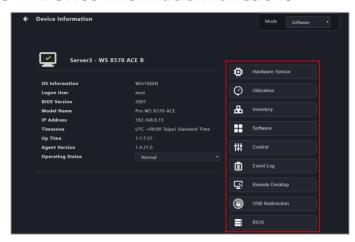
Toggle between Software and Hardware Mode

# 4.2 Device information details



| Device Name      | Displays the device name. Click on to edit the device name.                                                                                                                         |  |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| OS Information   | Displays information on the Operating System.                                                                                                                                       |  |
| Logon user       | Displays the user logged into client device. If the client device is powered off, offline, or logged out, this field will show the last logged in user enclosed in brackets ("[]"). |  |
| BIOS Version     | Displays information on the BIOS version.                                                                                                                                           |  |
| Model Name       | Displays the model name of client device.                                                                                                                                           |  |
| IP Address       | Displays the IP address of client device.                                                                                                                                           |  |
| Time Zone        | Displays the time zone client device is located in.                                                                                                                                 |  |
| Up Time          | Displays the up time of client device.                                                                                                                                              |  |
| Agent Version    | Displays information on the Agent version.                                                                                                                                          |  |
| Operating Status | Allows you to set the operating status (Maintenance, Standby, Normal) of the device. For more information please refer to the Operating Status section in this chapter.             |  |

# 4.3 Device information functions



The Device Information page also allows you to view information or utilize the different functions available to control and manage the device using the functions located to the right of the screen.

| Hardware Sensor | Displays the device hardware sensor information.                                                                                                   |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Utilization     | Displays the device utilization information                                                                                                        |
| Inventory       | Displays the device disk information and asset information.                                                                                        |
| Software        | Allows you to view and manage software installed on the device.                                                                                    |
| Control         | Allows you to view and adjust the Regedit, USB storage device, and remote power option settings.                                                   |
| Event Log       | Allows you to view, import, or export the device event log.                                                                                        |
| Remote Desktop  | Allows you to remotely control the device.                                                                                                         |
| USB Redirection | Allows you share a drive of single device.                                                                                                         |
| BIOS            | Allows you to manage the device BIOS.                                                                                                              |
| Installer       | Allows you to download and update drivers, applications, and BIOS of the device.  * On Linux-based client devices, only BIOS updates are supported |
| Device List     | Allows you to view the system components of the device.  * On Linux-based client devices, only PCI devices are shown                               |
| System Restore* | Allows you to create, delete, or restore system restore points for the client device.                                                              |
| BitLocker*      | Allows you to configure BitLocker on the device.                                                                                                   |

<sup>\*</sup> Only supported on Windows-based client devices

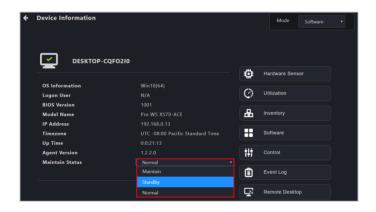
# 4.3.1 Operating Status

You can set the operating status of a single or multiple devices to **Maintenance**, **Standby**, or **Normal**. You can set the operating status either through the **Device Information** screen or by navigating back to the main menu page, then selecting multiple devices and selecting an operating status in the **Operating Status** field from the **Select Function** drop down menu.

The operating status changes can be viewed on the **Connection** overview. The **Maintenance** or **Standby** operating status will only be displayed when the client device is offline or powered off. If the device is not offline or powered off, it will display it's current connection status as the operating status.



- If a powered off or offline device set to Maintenance or Standby is
  powered on or connected to the network, the Connection overview status
  will display it as Online.
- The screenshot below shows the Operating Status drop down menu on the Device Information screen.



# 4.3.2 Hardware Sensor (software)

This item allows you to view S.M.A.R.T attributes or edit the threshold value for items such as voltage, temperature, fans, and graphics card. This item is software controlled and values may differ with the hardware version. Please refer to the following sections in the **Management Functions** chapter for information on the **Hardware** mode:

• DASH devices: Hardware Sensor (DASH)

• RTL8117 devices: Hardware Sensor (RTL8117)

• BMC devices: Hardware Sensor (BMC)



- Some options such as graphics card may only be available if you have the component installed on your client device.
- Click on to hide or show sub items.
- This item will not be available if your device is not logged into an OS environment, or is not connected using a management LAN port remote management controller support.
- If your motherboard has a supported remote management controller, you
  may switch to Hardware mode, or you may view the hardware sensor
  information of the previous time the device was powered on if the device is
  currently powered off.
- Support for certain device sensors on Linux-based client devices may be unavailable or may vary depending on Linux distribution.



| S.M.A.R.T.    | Displays disk status, click on this item to show detailed S.M.A.R.T. attribute information.  * S.M.A.R.T. information may vary depending on drive specifications and manufacturer-supplied information. |  |
|---------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Voltage       | Displays the CPU Core Voltage, and other voltage related items. You may edit the threshold for these items.                                                                                             |  |
| Temperature   | Displays the CPU status and temperature. You may edit the threshold for these items.                                                                                                                    |  |
| Fans          | Displays the status and fan speed of connected fans. You may edit the threshold for these items.                                                                                                        |  |
| Graphics Card | Displays the fan speed, voltage and temperature of NVIDIA or AMD graphics cards. You may edit the threshold for these items.  * Graphics card information may vary according to driver support.         |  |

## Editing the threshold value

Some items such as Voltage items, or Fan items allow you to edit the threshold values. Click on the item you wish to edit, then click on **Save** once you are finished editing.



- The threshold options for each item may vary.
- · Some items may not have a threshold value you can edit.



| High threshold   | When the value exceeds this threshold value, the sensor will display Warning (Yellow).                                                                                                                                                    |  |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
|                  | When the value exceeds this threshold value by 20%, the sensor will display <b>Critical</b> ( <b>Red</b> ).                                                                                                                               |  |
| Low threshold    | When the value is below this threshold value, the sensor will display Warning (Yellow).                                                                                                                                                   |  |
|                  | When the value is below this threshold value by 20%, the sensor will display ${\bf Critical}$ (Red).                                                                                                                                      |  |
| Monitor          | Enable or disable monitoring of this item.                                                                                                                                                                                                |  |
| Check zero value | Enable or disable the check for zero value. When <b>enabled</b> , a warning will display if the fan speed for a fan is 0. When <b>disabled</b> , if the fan speed for a fan is 0, it will be recognized as a removed fan (not connected). |  |

#### 4.3.3 Utilization

This item allows you to view and set the utilization threshold value for the CPU, DIMM, Partition, and Network of a single device.



Click on to hide or show sub items.



| CPU       | Displays CPU utilization status and usage percentile. You may edit the threshold for these items.            |
|-----------|--------------------------------------------------------------------------------------------------------------|
| DIMM      | Displays memory utilization status and usage percentile. You may edit the threshold for these items.         |
| Partition | Displays disk partition utilization status and usage percentile. You may edit the threshold for these items. |
| Network   | Displays disk network utilization status and usage percentile. You may edit the threshold for these items.   |

# Editing the threshold value

Click on the item you wish to edit, then click on **Save** once you are finished editing.



| High Critical | When the value exceeds this threshold value, the sensor will display Critical (Red).   |  |
|---------------|----------------------------------------------------------------------------------------|--|
| High Warning  | When the value exceeds this threshold value, the sensor will display Warning (Yellow). |  |

# 4.3.4 Inventory (software)



This item will not be available if your device is not logged into an OS environment, or is not connected using a management LAN port which supports a remote management controller.

This item displays more details about a single client device and disk. This item is software controlled and values may differ with the hardware version. Please refer to the following sections in the **Management Functions** chapter for information on the **Hardware** mode:

• DASH devices: Inventory (DASH)

• RTL8117 devices: Inventory (RTL8117)

• vPro devices: Inventory (vPro)

• BMC devices: Inventory (BMC)

#### **Disk Information**

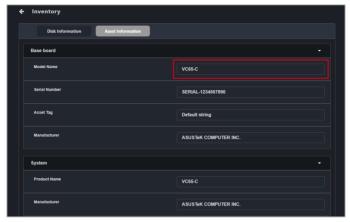
Click on Disk Information for more details on the disk.



| Disk Name     | Displays the disk name.                               |  |
|---------------|-------------------------------------------------------|--|
| Media Type    | Displays the media type.                              |  |
| Serial Number | Displays the serial number for the disk.              |  |
| Status        | Displays the status of the disk.                      |  |
| Manufacture   | Displays the name of the manufacturer of the disk.    |  |
| Size          | Displays the total size of the disk.                  |  |
| S.M.A.R.T.    | Displays the S.M.A.R.T. attribute status of the disk. |  |

# **Asset Information**

Click on **Asset Information** for more details on the client device. You may also edit items with a gray border by double clicking on the item.



| Baseboard       | Displays the model name, serial number, asset tag and manufacturer information on the base motherboard. |
|-----------------|---------------------------------------------------------------------------------------------------------|
| System          | Displays the name and manufacturer of the system.                                                       |
| Memory          | Displays the location and size of the memory.                                                           |
| BIOS            | Displays the release date, version, and manufacturer information of the BIOS.                           |
| Processor       | Displays the name, and clock of the processor.                                                          |
| Network Adapter | Displays the name, MAC address, connection status, and adapter type information on the network adapter. |
| Graphic Card    | Displays the name, driver version, and other information of the graphic card.                           |
| OEM String      | Displays the device's SMBIOS TYPE information.                                                          |

#### 4.3.5 Software

This item displays details on the software and applications of a single device with the **Application**, **Processes**, **Services**, and **Environment** tab.



- Some operating system applications, processes, and services cannot be removed, terminated, or stopped.
- Clicking on a column header will sort the information alphabetically based on the items in that column.

## **Application tab**

The **Application** tab allows you to view information on installed applications on the client device. You may also click on an application then select **Uninstall** to uninstall the application.



- The Uninstall button will be grayed out if the uninstall option is unavailable for the selected application.
- Click on the (Refresh) button to immediately refresh and update the software list.



#### Processes tab

The **Processes** tab allows you to view information on active processes. You may also click on a process then select **End Task** to end the process.



# Services tab

The **Services** tab allows you to view information on the services available. You may click on a service then choose to start the service by clicking on **Start**, or stop a running process by clicking on **Stop**.



## **Environment tab**

The **Environment** tab allows you to view information on the environment variables.



# 4.3.6 Control (software)



- This item will not be available if your device is not logged into an OS environment.
- If the below settings have not previously been configured using ASUS Control Center Express, the default value of "Not config" will be displayed.
- Use the Mission Center to check if the task was completed successfully.
   Refer to the Mission Center section for more information.

This item allows you to configure system, USB, power, and boot options. This item is software controlled and values may differ with the hardware version. Please refer to the following sections in the **Management Functions** chapter for information on the **Hardware** mode:

• DASH devices: Control (DASH)

• RTL8117 devices: Control (RTL8117)

vPro devices: Control (vPro)
BMC devices: Control (BMC)



| Enable/Disable Regedit*      | Enable or disable the Windows Registry Editor.                                                                                                                                                                                                                                                                                                                |  |
|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| USB Storage Device           | Enable or disable the USB port, or set it to Read Only.                                                                                                                                                                                                                                                                                                       |  |
| Restart Computer             | Restart the client device.                                                                                                                                                                                                                                                                                                                                    |  |
| Power On                     | Power on the client device, if Wake-on-LAN is supported by the client device.  * On Windows-based client devices, disable Quick Startup and enable Wake-on-LAN for the network card in the Device Manager.  * On Linux-based client devices, Wake-on-LAN may depend on network card support. Refer to the Enabling Wake-on-LAN sections for more information. |  |
| Power Off                    | Power off the client device.                                                                                                                                                                                                                                                                                                                                  |  |
| Removable device(s)          | Enable, disable, or set removable devices as read-only.                                                                                                                                                                                                                                                                                                       |  |
| Fast Startup*                | Enable or disable fast startup for the client device.                                                                                                                                                                                                                                                                                                         |  |
| Windows Update*              | Enable or disable Windows Update for the client device.                                                                                                                                                                                                                                                                                                       |  |
| Set Management<br>Controller | Set the IP address of the vPro or BMC management controller.  * This function is only supported if the client device supports vPro or BMC remote management                                                                                                                                                                                                   |  |

<sup>\*</sup> Only supported on Windows-based client devices

## **Enabling Wake-on-LAN in Ubuntu/Debian**

- 1. Enter the BIOS of the client device, then enable Power on by PCIE.
- 2. Boot into the operating system, then open a terminal window and run the following command to install ethtool:

```
sudo apt install ethtool
```

 Run the following command and note the name of the network adapter (for example, eth0 or enp5s0):

```
ip a
...
2: enp5s0 <BROADCAST, MULTICAST, UP, LOWER_UP> mtu 1500 ...
```

4. Run the following command to check the Wake-on-LAN status of the network adapter, where <adapter> is the name of the network adapter:

```
sudo ethtool <adapter> | grep Wake
```

 If the Wake-on-LAN status is d, or disabled, run the following command to enable Wake-on-LAN, where <adapter> is the name of the network adapter:

```
sudo ethtool -s <adapter> wol g
```

6. Run the following commands to open the Nano text editor:

```
cd /etc/systemd/system/
sudo nano wol.service
```

7. In the Nano text editor, enter the following text, then press <Ctrl>+<O> to save your changes and <Ctrl>+<X> to close the Nano text editor, where <adapter> is the name of the network adapter:

```
[Unit]
Description=Wake-on-LAN
Requires=network.target
After=network.target
[Service]
ExecStart=/sbin/ethtool -s <adapter> wol g
Type=oneshot
[Install]
WantedBy=multi-user.target
```

8. Run the following command to enable the Wake-on-LAN service:

sudo systemctl enable wol.service

## **Enabling Wake-on-LAN in Pardus**

- 1. Enter the BIOS of the client device, then enable Power on by PCIE.
- 2. Boot into the operating system, then open a terminal window and run the following command to install ethtool:

```
sudo apt install ethtool
```

 Run the following command and note the name of the network adapter (for example, eth0 or enp5s0):

```
ip a
...
2: enp5s0 <BROADCAST, MULTICAST, UP, LOWER_UP> mtu 1500 ...
```

4. Run the following command to check the Wake-on-LAN status of the network adapter, where <adapter> is the name of the network adapter:

```
sudo ethtool <adapter> | grep Wake
```

 If the Wake-on-LAN status is d, or disabled, run the following command to enable Wake-on-LAN, where <adapter> is the name of the network adapter:

```
sudo ethtool -s <adapter> wol g
```

6. Run the following commands to open the Nano text editor:

```
cd /etc/systemd/system/
sudo nano wol.service
```

7. In the Nano text editor, enter the following text, then press <Ctrl>+<O> to save your changes and <Ctrl>+<X> to close the Nano text editor, where <adapter> is the name of the network adapter:

```
[Unit]
Description=Wake-on-LAN
Requires=network.target
After=network.target
[Service]
Type=oneshot
RemainAfterExit=yes
ExecStart=/usr/sbin/ethtool -s <adapter> wol d
ExecStop=/usr/sbin/ethtool -s <adapter> wol g
[Install]
WantedBy=multi-user.target
```

8. Run the following command to enable the Wake-on-LAN service:

```
sudo systemctl enable wol.service
```

## **Enabling Wake-on-LAN in CentOS/RHEL**

- 1. Enter the BIOS of the client device, then enable Power on by PCIE.
- 2. Boot into the operating system, then open a terminal window and run the following command to install ethtool:

```
sudo yum install ethtool
```

 Run the following command and note the name of the network adapter (for example, eth0 or enp5s0):

```
ip a
...
2: enp5s0 <BROADCAST, MULTICAST, UP, LOWER_UP> mtu 1500 ...
```

4. Run the following command to check the Wake-on-LAN status of the network adapter, where <adapter> is the name of the network adapter:

```
sudo ethtool <adapter> | grep Wake
```

If the Wake-on-LAN status is d, or disabled, run the following command to enable Wake-on-LAN, where <adapter> is the name of the network adapter:

```
sudo ethtool -s <adapter> wol g
```

6. Run the following commands to open the Nano text editor:

```
cd /etc/udev/rules.d/
sudo nano 99-wakeonlan
```

7. In the Nano text editor, enter the following text, then press <Ctrl>+<O> to save your changes and <Ctrl>+<X> to close the Nano text editor, where <adapter> is the name of the network adapter:

```
KERNEL=<adapter>,
ACTION=="online",
PROGRAM="/bin/systemctl start wakeonlan.service"
```

8. Run the following commands to open the Nano text editor:

```
cd /usr/system/
sudo nano systemd-wakeonlan
```

9. In the Nano text editor, enter the following text, then press <Ctrl>+<O> to save your changes and <Ctrl>+<X> to close the Nano text editor, where <adapter> is the name of the network adapter:

```
[ $EUID = 0 ] || exit 4
start() {
  ethtool -s <adapter> wol g
}
stop() {
  sleep 0
}
case "$1" in
  start|stop) "$1" ;;
esac
```

10. Run the following command to set permissions for systemd-wakeonlan:

```
sudo chmod +x /usr/lib/systemd/systemd-wakeonlan
```

11. Run the following commands to open the Nano text editor:

cd /usr/lib/systemd/system

sudo nano wakeonlan.service

12. In the Nano text editor, enter the following text, then press <Ctrl>+<O> to save your changes and <Ctrl>+<X> to close the Nano text editor, where <adapter> is the name of the network adapter:

[Unit]
Description=Configure Wake-on-LAN
[Service]
Type=oneshot
RemainAfterExit=yes
ExecStart=/usr/lib/systemd/systemd-wakeonlan start
ExecStop=/usr/lib/systemd/systemd-wakeonlan stop
[Install]
WantedBy=basic.target

13. Run the following command to enable the Wake-on-LAN service:

sudo systemctl enable wakeonlan.service

## **Enabling Wake-on-LAN in Fedora**

- 1. Enter the BIOS of the client device, then enable Power on by PCIE.
- 2. Boot into the operating system, then open a terminal window and run the following command to install ethtool:

sudo dnf install ethtool

 Run the following command and note the name (for example, eth0 or enp5s0) and MAC address (for example, aa:bb:cc:dd:ee:ff) of the network adapter:

ip a

4. Run the following command to check the Wake-on-LAN status of the network adapter, where <adapter> is the name of the network adapter:

sudo ethtool <adapter> | grep Wake

If the Wake-on-LAN status is d, or disabled, run the following command to enable Wake-on-LAN, where <adapter> is the name of the network adapter:

sudo ethtool -s <adapter> wol g

6. Run the following commands to open the Nano text editor:

cd /etc/systemd/network/

sudo nano 50-wired.link

 In the Nano text editor, enter the following text, then press <Ctrl>+<O> to save your changes and <Ctrl>+<X> to close the Nano text editor, where <mac> is the MAC address of the network adapter:

[Match]
MACAddress=<mac>
[Link]
NamePolicy=kernel database onboard slot path
MACAddressPolicy=persistent
WakeOnLAN=magic

8. Run the following commands to open the Nano text editor:

```
cd /etc/systemd/system/
sudo nano wol.service
```

9. In the Nano text editor, enter the following text, then press <Ctrl>+<O> to save your changes and <Ctrl>+<X> to close the Nano text editor, where <address> is the name of the network adapter:

```
[Unit]
Description=Wake-on-LAN for <adapter>
Requires=network.target
After=network.target
[Service]
ExecStart=/usr/bin/ethtool -s <adapter> wol g
Type=oneshot
[Install]
WantedBy=multi-user.target
```

10. Run the following command to enable the Wake-on-LAN service:

sudo systemctl enable wakeonlan.service

## **Enabling Wake-on-LAN in openSUSE**

- 1. Enter the BIOS of the client device, then enable Power on by PCIE.
- 2. Boot into the operating system, then open a terminal window and run the following command to install ethtool:

```
sudo zypper install ethtool
```

 Run the following command and note the name (for example, eth0 or enp5s0) and MAC address (for example, aa:bb:cc:dd:ee:ff) of the network adapter:

ip a

4. Run the following command to check the Wake-on-LAN status of the network adapter, where <adapter> is the name of the network adapter:

```
sudo ethtool <adapter> | grep Wake
```

 If the Wake-on-LAN status is d, or disabled, run the following command to enable Wake-on-LAN, where <adapter> is the name of the network adapter:

```
sudo ethtool -s <adapter> wol g
```

6. Run the following commands to open the Nano text editor:

```
cd /etc/systemd/network/
```

sudo nano 50-wired.link

 In the Nano text editor, enter the following text, then press <Ctrl>+<O> to save your changes and <Ctrl>+<X> to close the Nano text editor, where <mac> is the MAC address of the network adapter:

```
[Match]
MACAddress=<mac>
[Link]
NamePolicy=kernel database onboard slot path
MACAddressPolicy=persistent
WakeOnLAN=magic
```

8. Run the following commands to open the Nano text editor:

```
cd /etc/systemd/system/
sudo nano wol.service
```

9. In the Nano text editor, enter the following text, then press <Ctrl>+<O> to save your changes and <Ctrl>+<X> to close the Nano text editor, where <address> is the name of the network adapter:

```
[Unit]
Description=Wake-on-LAN for <adapter>
Requires=network.target
After=network.target
[Service]
ExecStart=/usr/bin/ethtool -s <adapter> wol g
Type=oneshot
[Install]
WantedBy=multi-user.target
```

10. Run the following command to enable the Wake-on-LAN service:

sudo systemctl enable wakeonlan.service

# 4.3.7 Event Log (software)

This item displays the event logs for the client devices of ASUS Control Center Express by clicking on the tabs for the various event log types. In each event log tab you may click on an event to view more details about the event.

You may also export the tables to a .csv file, or import an ACC CSM Event Log .csv file:

- To export the table click the Export button, enter a filename, then click Save.
- To import an ACC CSM Event Log table, click the Import button, select the ACC CSM Event Log .csv file you wish to import, then click Open.

This item is software controlled and information available may differ with the hardware version. Please refer to the following sections in the **Management Functions** chapter for information on the **Hardware** mode:

DASH devices: Event Log (DASH)

• RTL8117 devices: Event Log (RTL8117)

• vPro devices: System Record (vPro)

• BMC devices: Event Log (BMC)



Clicking on a column header will sort the information alphabetically based on the items in that column.

# **Event log on Windows-based client devices**

Select an event log type, then select a filter criteria from the **Filter Type** block and click **Query**.

| Event log type          | Monitor                                                                     | Device-related events detected by Connection, Hardware, and Utilization sensors             |
|-------------------------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
|                         | Application                                                                 | Application-related events                                                                  |
|                         | System                                                                      | System-related events                                                                       |
|                         | Security                                                                    | Security-related events                                                                     |
| Log level type          | -                                                                           | Ignore this filter                                                                          |
|                         | Information                                                                 | Information level events usually indicate an event which occurred without incident or issue |
|                         | Warning                                                                     | Warning level events indicate potential issues which may not require immediate action       |
|                         | Error                                                                       | Error level events indicate loading or operation failures                                   |
|                         | Critical                                                                    | Critical level events indicate the most severe problems and may require immediate action    |
| Filter by total records | Select the amount of events to display, or select "-" to ignore this filter |                                                                                             |
| Filter by timestamp     | Select the perio<br>this filter                                             | d of time to filter events, or select "-" to ignore                                         |

# **Event log on Linux-based client devices**

Select an event log type, then select a filter criteria from the **Filter Type** block and click **Query**.



Available event log types may vary depending on Linux distribution.

|                         | authentication  | Authentication-related events  |
|-------------------------|-----------------|--------------------------------|
|                         | secure          | Secure-related events          |
|                         | boot            | Boot-related events            |
|                         | dmesg           | Device driver-related events   |
|                         | iptables        | Kernel firewall-related events |
|                         | access          | Access-related events          |
| Event log type          | mysql error     | MySQL-related events           |
|                         | mail            | Mail-related events            |
|                         | cron            | Cron-related events            |
|                         | daemon          | Daemon-related events          |
|                         | package         | Package-related events         |
|                         | kernel          | Kernel-related events          |
|                         | system          | System-related events          |
| Filter by total records | Select the amou | nt of events to display.       |

# 4.3.8 Remote Desktop (software)

The **Remote Desktop** function provides a flexible interface for device management through the desktop accessed in ASUS Control Center Express.

This section is intended for using Remote Desktop in **Software** mode. Please refer to the following sections in the **Management Functions** chapter for information on the **Hardware** mode:

RTL8117 devices: Remote Desktop (RTL8117)

• vPro devices: Remote Desktop (vPro)

BMC devices: Remote Desktop (BMC)



The client device should be powered on and logged into an OS environment.



On Linux-based client devices:

- Remote desktop support may vary depending on Linux distribution.
- The agent should be updated to the latest version.
- A display device may need to be physically connected to the client device.
- The client device must be using a GNOME (Wayland) desktop environment.
- If prompted, select General to start Remote Desktop in software mode, or select KVM - 8117, KVM - vPro, or KVM - BMC to start Remote Desktop in hardware mode for the specified remote management controller.



After the connection is successful, you can select the remote desktop function or remotely control the connected device.



3. To end the remote control session, scroll to the top of the page, then click on  $\leftarrow$  **Remote Desktop.** 



#### Remote desktop functions

You can adjust the different remote desktop functions such as image quality, screen size, and locations of function buttons.



- The remote desktop functions will differ between remote desktop in Software (General) or Hardware mode.
- The function button for Mouse display status is hidden by default and only shown if there are zero displays and one or more mice connected to the client device.



| Quality              | Adjust the remote desktop image quality.                                                                     |  |  |
|----------------------|--------------------------------------------------------------------------------------------------------------|--|--|
| Resize               | Select between Window Size and Screen Size.                                                                  |  |  |
| Set button position  | Adjust the default position of the remote desktop functions on the screen.                                   |  |  |
| Mouse display status | Select whether to show, hide, or automatically manage the visibility of the connected client's mouse cursor. |  |  |
| Exit                 | Exit the remote desktop and return to the ASUS Control Center Express main software.                         |  |  |

#### 4.3.9 BIOS

This item will allow you to adjust some BIOS settings such as **Advanced**, **Boot**, **Monitor** and **Security** of a single or multiple devices. It also allows you to update the BIOS of a single or multiple devices by uploading a BIOS file manually or from the BIOS Cache

If you access the BIOS page from **Device Information** you will only be able to view, manage BIOS settings, or update the BIOS of the selected device. To view, manage BIOS settings, or update the BIOS of multiple devices, please navigate back to the main menu page, then select multiple devices and select **Smart BIOS** from the **Select Function** drop down menu.

This item is software controlled and information available may differ with the hardware version. Please refer to the following sections in the **Management Functions** chapter for information on the **Hardware** mode:

- RTL8117 devices: Smart BIOS (RTL8117)
- BMC devices: Smart BIOS (BMC)



Availability of this function may depend on BIOS support.

#### **BIOS Flash Management**

You can flash the BIOS by manually uploading a BIOS file or by selecting a previously flashed BIOS file from the BIOS cache. You may also remove BIOS files from the BIOS cache if needed.

# Flashing BIOS by manually uploading BIOS file

Manually upload a BIOS file to flash the BIOS of the client device. The BIOS file uploaded and flashed with will be added to the BIOS Cache.

Select Manually Upload BIOS File in the BIOS Flash Type field.



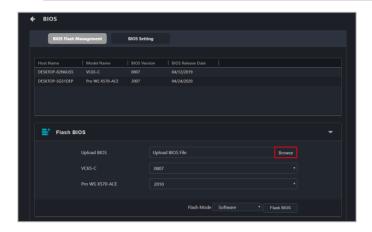
This option will only appear if a single device was selected.



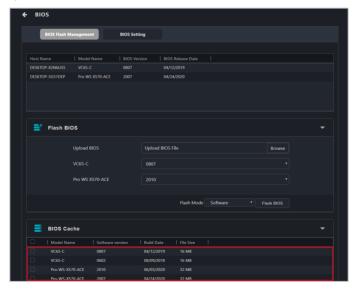
2. Click on Browse to select a BIOS file.



- BIOS files for multiple devices need to be uploaded separately.
- The illustration below shows the options for multiple devices selected.



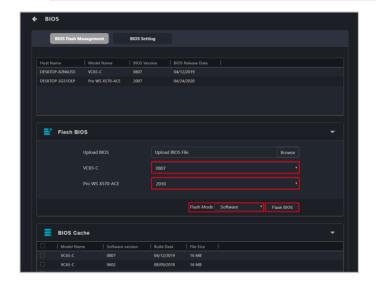
 Confirm that the BIOS file was successfully uploaded and click OK. The uploaded BIOS file will also be added to the BIOS Cache.



- 4. (for multiple devices) Select the BIOS you wish to flash on the devices selected from the drop down menu next to each model name.
- 5. Select your Flash Mode, then click on Flash BIOS.



Hardware Flash Mode is only available if the client device is connected using a management LAN port which supports remote management controller.



The client device will automatically be checked for potential issues that may
affect the BIOS flashing procedure. Serious risk of data loss may occur if you
proceed without resolving these issues. Carefully review the Status Check,
BitLocker Risk, Auto Backup Risk, and fTPM Risk columns before
proceeding.



- For Status Check issues, confirm if the ASUS Control Center Express agent on the client device is updated to version 1.6.3 or later.
- For BitLocker Risk issues, confirm if BitLocker is suspended on the client device. Proceeding anyway may trigger BitLocker encryption that is irreversible without the BitLocker recovery key.
- For fTPM Risk issues, confirm if fTPM is disabled on the client device.
   Proceeding anyway may irreversibly erase fTPM security data.
- For Auto Backup Risk issues, ASUS Control Center was not able to automatically backup the BitLocker recovery keys. It is strongly recommended to manually back up the BitLocker recovery keys before proceeding. Refer to Microsoft documentation on BitLocker for more information.



 If you would like to automatically shutdown the client device when the BIOS update is completed, please click Yes on the pop up window. If you would like to manually shutdown the client device click No.

If you selected **Yes**, the device will automatically shutdown after the update and this action will be reflected in the Mission Center.

If you selected **No**, the device will update the BIOS and the update result will appear in the Mission Center. Click on the update result in the Mission Center and click **Shutdown** to manually shutdown the device.

## Flashing BIOS from the BIOS cache

You can select a BIOS file from the BIOS cache

1. Select Flash from BIOS Cache in the BIOS Flash Type field.

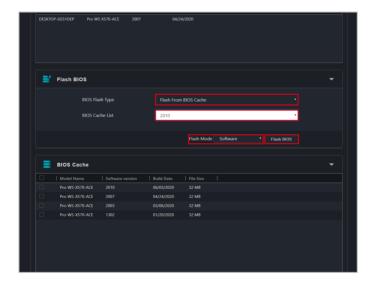


This option will only appear if only a single device was selected.

- An applicable BIOS file should be automatically selected, if you wish to select another BIOS file, click on the BIOS Cache List drop down menu. Ensure to select a BIOS file for all devices if you are updating the BIOS for multiple devices.
- 3. Select your Flash Mode, then click on Flash BIOS.



Hardware Flash Mode is only available if the client device is connected using a management LAN port which supports RTL 8117 LAN IC.



4. The client device will automatically be checked for potential issues that may affect the BIOS flashing procedure. Serious risk of data loss may occur if you proceed without resolving these issues. Carefully review the Status Check, BitLocker Risk, Auto Backup Risk, and fTPM Risk columns before proceeding.



- For Status Check issues, confirm if the ASUS Control Center Express agent on the client device is updated to version 1.6.3 or later.
- For BitLocker Risk issues, confirm if BitLocker is suspended on the client device. Proceeding anyway may trigger BitLocker encryption that is irreversible without the BitLocker recovery key.
- For fTPM Risk issues, confirm if fTPM is disabled on the client device.
   Proceeding anyway may irreversibly erase fTPM security data.
- For Auto Backup Risk issues, ASUS Control Center was not able to automatically backup the BitLocker recovery keys. It is strongly recommended to manually back up the BitLocker recovery keys before proceeding. Refer to Microsoft documentation on BitLocker for more information.



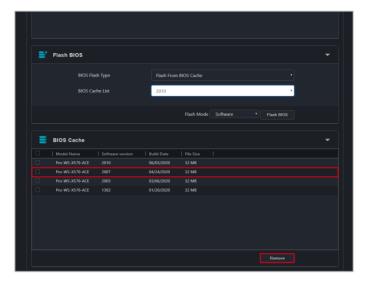
 If you would like to automatically shutdown the client device when the BIOS update is completed, please click **Yes** on the pop up window. If you would like to manually shutdown the client device click **No**.

If you selected **Yes**, the device will automatically shutdown after the update and this action will be reflected in the Mission Center.

If you selected **No**, the device will update the BIOS and the update result will appear in the Mission Center. Click on the update result in the Mission Center and click **Shutdown** to manually shutdown the device.

# Removing a BIOS file from the BIOS cache

You can view the BIOS files available for the client device in the BIOS Cache block. To remove a BIOS file from the BIOS Cache, check the BIOS file you wish to remove, then click on **Remove**.

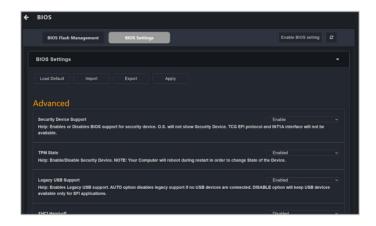


#### **BIOS Setting**

Adjust the BIOS **Advanced**, **Boot**, **Monitor** and **Security** settings of a single client device. or multiple client devices.



- When the BIOS Setting function is initiated, you will be prompted for the BIOS password of the client device. If a password is not set, leave the field blank and press OK to continue.
- On client devices that support protected BIOS system environment variables, entering an incorrect password five times will lock the BIOS settings. If this occurs, restart the client device to unlock the BIOS settings.
- The BIOS settings may differ between client devices. Please refer to your client device's motherboard user manual for more information about navigating the BIOS and BIOS settings.
- When multiple devices are selected, only BIOS settings that are available
  on all devices will be displayed in the BIOS Setting tab. If there are
  different values or configurations between devices for the common options,
  the configuration will be displayed as a blank option.



## **BIOS Setting functions:**

Please refer to the table below for the different functions you can use on the BIOS Setting page:

| Enable BIOS setting | Enable the BIOS setting for a client device that has the BIOS setting disabled.                                                                                                                        |
|---------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Load Default        | Loads the default factory BIOS settings. When using this function, you will be required to enter the BIOS administrator password set for the client device.                                            |
| Import              | Import the client device's BIOS settings.                                                                                                                                                              |
| Export              | Export the client device's BIOS settings.                                                                                                                                                              |
| Apply               | Applies the changes made in the BIOS Setting page to the BIOS of the client device. When using this function, you will be required to enter the BIOS administrator password set for the client device. |



- Ensure to restart the client device if changes were made to the BIOS, or if the default BIOS settings were loaded for the changes to take effect.
- If the BIOS administrator password has not been set on the client device, please click on OK on the password prompt window without entering a password when using the Load Default and Apply functions.

# **BIOS Setting items:**

| Advanced             | Configure the client device's advanced BIOS settings.   |
|----------------------|---------------------------------------------------------|
| Boot                 | Configure the client device's BIOS boot settings.       |
| <b>Boot Priority</b> | Configure the client device's BIOS boot priority.       |
| Monitor              | Configure the client device's BIOS monitoring settings. |
| Security             | Configure the client device's BIOS password.            |



- If the client device does not have BIOS settings enabled, ASUS Control
  Center Express will not be able to display the BIOS settings of the client
  device. Please click on Enable BIOS setting, and restart the client device
  to configure the BIOS settings of the client device.
- You can enable, disable, or reorder items in the Boot Priority menu, if supported by the BIOS on the client device.

# 4.3.10 Installer

This item will allow you to download and update the driver, utility application, and BIOS for a single or multiple devices.

If you access the Installer page from **Device Information** you will only be able to download and update the driver, utility application, and BIOS of the selected device. To download and update the driver, utility application, and BIOS of multiple devices, please navigate back to the main menu page, then select multiple devices and select **Software Management** > **Installer** from the **Select Function** drop down menu.

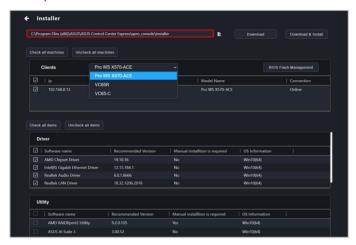


- Ensure the main server is connected to the Internet and has a stable connection
- Only BIOS updates are supported on Linux-based client devices.
- When selecting multiple devices, ensure that most devices selected are
  online (some devices may be offline), as the download and install process
  is only applied to online devices. If all devices selected are offline, you will
  be prompted with a message asking you to select online devices.
- ACCE will display the versions of drivers, utility applications, and BIOS already installed only when a single device is selected.
- ACCE will automatically check for updated or recommended drivers and utility applications for download and installation only when a single device is selected.
- On the Installer page, select if you would like to download from the Support CD or from the Official Website.

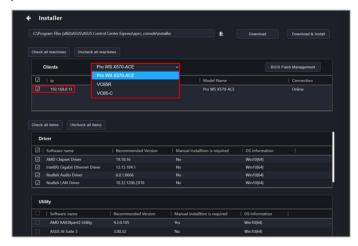


| Support CD       | Downloads and installs drivers, applications, and BIOS from the latest Support CD version for the selected device(s). |
|------------------|-----------------------------------------------------------------------------------------------------------------------|
| Official Website | Downloads the recommended version of drivers and applications from the official website for the selected device(s).   |

2. Click the **R** Edit button to select a new download path. If unspecified, the default path will be used.



3. Select a model from the drop down menu, then select the client device(s) you wish to download software for.



4. If you selected Official Website as the download source, use the **Operating**System dropdown list to select the operating system version.

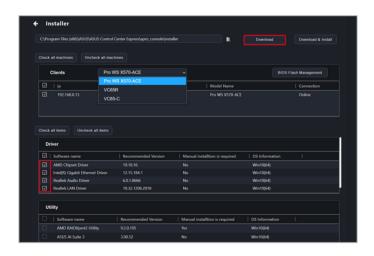


This item only appears when Official Website is selected.

 Select the software you would like to download, then click on **Download** or **Download & Install**.



- Download & Install is only available when Support CD is selected.
- Scroll down to view and select available drivers, utilities, and BIOS files.
   The items displayed may vary between device model.
- The Driver, Utility, and BIOS blocks will display items already installed, as well as recommended available updates.
- Drivers and utility applications marked Yes in the Manual installation is required column require manual installation on the client device (the installation files can be found in the download path you selected on the client device).
- Downloaded BIOS files on the main server will automatically be uploaded to the BIOS cache. Click BIOS Flash Management to update the BIOS after the download is complete.
- You can click **Check all items** to select all available downloads, or click **Uncheck all items** to clear the selection.
- The selected software will be downloaded to the specified download path on the ASUS Control Center Express main server.



A status bar will display the download status. Click **OK** once the download is completed.

# 4.3.11 Device List

If you access the Device List page from **Device Information** you will only be able to view information for the selected client device. To view the device list for multiple client devices, please navigate back to the main menu page, then select multiple devices and select **Device List** from the **Select Function** drop down menu.

# **Device List on Windows-based client devices**

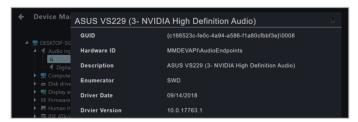
# Single device



# Multiple devices



Clicking on a hardware device will allow you to view the details of the hardware device.



# Device List on Linux-based client devices

This item will allow you to view a list of PCI devices and devices connected to PCI subsystems.

## Single device



# Multiple devices



Clicking on a hardware device will allow you to view the details of the hardware device.

Subsystem: ASUSTeK Computer Inc. Device 87e1
Flags: bus master, fast devsel, latency 0, IRQ 29
Memory at d0000000 (64-bit, prefetchable) [size=256M]
Memory at e0000000 (64-bit, prefetchable) [size=2M]
I/O ports at e000 [size=256]
Memory at fcd00000 (32-bit, non-prefetchable) [size=512K]
[virtual] Expansion ROM at 000c0000 [disabled] [size=128K]

Click retained to switch between list and column view.

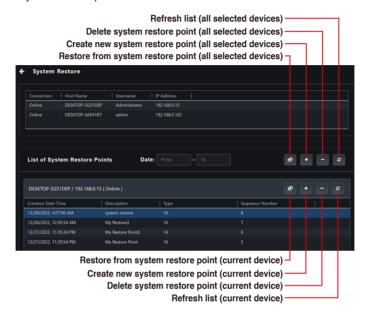


# 4.3.12 System Restore



This item is only available on Windows-based client devices.

Select one or more client device(s) from the device list to create, restore from, and delete system restore points.





- System restore will be enabled on the client device(s) if not already enabled.
- Create, delete, and restore functions are only available when the client device(s) are powered on and connected.
- Depending on network conditions, the list of system restore points may take some time to update. Click the Refresh button to manually initiate an update.

# Creating a system restore point

- 1. Click the + Create button.
- 2. (Optional) Fill in the Restore Point Description field.
- 3. Click Create.

# Deleting a system restore point

- 1. Select a system restore point from the system restore point list.
- 2. Click the Delete button.
- 3. Click Delete.

# Restoring from a system restore point

- 1. Select a system restore point from the system restore point list.
- 2. Click the P Restore button.
- 3. Tick the checkbox to automatically restart the client device(s) after the system restore is complete, then click **Restore**.



If this checkbox is not ticked, the client device(s) should be manually restarted after the system restore is complete.

# 4.3.13 BitLocker



This item is only available on Windows-based client devices.

Use this item to enable, disable, and suspend BitLocker, or manage BitLocker backups

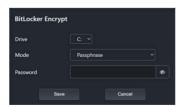


# **Enabling BitLocker encryption**

1. Select a device from the Device List, then click **Enable**.



Select a drive and an encryption mode, then enter the encryption key and click Save.



# Disabling BitLocker encryption

1. Select a device from the Device List, then click **Disable**.



2. Enter the decryption key, then click Save.



# Suspending BitLocker encryption

Click Suspend.



Suspending BitLocker encryption will suspend encryption for the entire drive, regardless of partition.

 Fill in the Count field to set the amount of client device restarts before BitLocker encryption is automatically reenabled, then click Save.



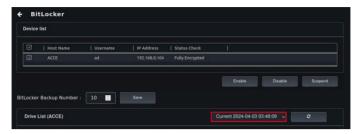
As an example, if the **Count** field is set to 2, BitLocker will automatically be reenabled after the client device restarts twice.

3. Use the Mission Center to check if the task was completed successfully.

Refer to the **Mission Center** section for more information.

# Switching between BitLocker backup versions

Select a backup version from the drop-down list.



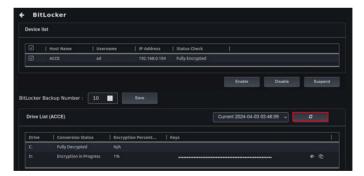
# Changing the number of BitLocker backups

Enter the number of BitLocker backups, then click Save.



# **Refreshing the Device List**

Select a device from the Device List, then click Refresh.



# 4.3.14 Report Generator

You can generate reports on the connection status, software installation history, and hardware information of the client device.



The information entered in this section is for reference only.

# **Connection Report**

The Connection report will generate a report on the connection status of a single or multiple selected device(s).



You can enable or disable connection history recording for reports in **Settings** > **Options** > **General Configuration** under the **Report Generator** block.

To create a connection report on all devices click on located at the top right menu bar, then select **Connection**. To create a connection report on multiple devices, select the devices you wish to create a connection report on from the Device Overview, then click on **Select Function** > **Report Generator** > **Connection**.

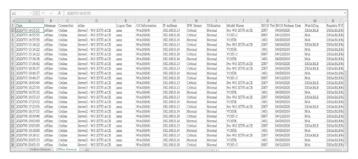


| Date            | Set a date range to generate the report. If this field is left blank, a report will be generated on all the dates recorded on the main server. |  |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Туре            | Select if you want to generate a report on Online Devices or Offline Devices.                                                                  |  |
| Customize ( ≆ ) | Select the metadata fields you would like to display on the report.                                                                            |  |
| Add ( + )       | Add additional reports.                                                                                                                        |  |
| Delete ( 🛍 )    | Delete the selected generated chart and report information fields.                                                                             |  |
| Generate Chart  | Chart Generate a line chart on the information entered or selected.                                                                            |  |
| Generate Excel  | Generate an Excel file on the information entered or selected.                                                                                 |  |
| Gonorate Exect  | * The generated Excel file will not include line charts.                                                                                       |  |

# **Generated Connection Report chart**



# **Generated Connection Report Excel file**



# **Software Report**

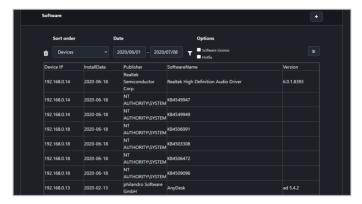
The Software report will generate a report on the software installation history of a single or multiple selected device(s).

To create a software report on all devices click on located at the top right menu bar, then select **Software**. To create a software report on multiple devices, select the devices you wish to create a software report on from the Device Overview, then click on **Select Function** > **Report Generator** > **Software**.



| Sort by         | Select if you want to sort the generated report by <b>Devices</b> or by <b>Software</b> .  • <b>Devices</b> : Generate report based on the devices and shows the software installed on it.  • <b>Software</b> : Generate report based on the software and which devices have this software installed on it. |  |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Date            | Set a date range to generate the report. If this field is left blank, a report will be generated on all the dates recorded on the main server.                                                                                                                                                              |  |
| Options         | Check <b>Software License</b> to generate a report only on Software License updates. Check <b>Hotfix</b> to generate a report only on hotfix updates. If this field is left blank, a report will be generated on all options.                                                                               |  |
| Filter ( T )    | Use the filter function to select which software you would like to generate a report on. If this field is left blank, a report will be generated on all software recorded on the main server.                                                                                                               |  |
| Customize ( = ) | Select the metadata fields you would like to display on the report.                                                                                                                                                                                                                                         |  |
| Add ( + )       | Add additional reports.                                                                                                                                                                                                                                                                                     |  |
| Delete ( 🛍 )    | Delete the selected generated chart and report information fields.                                                                                                                                                                                                                                          |  |
| Group           | Filter the generated report by an existing group or add a new group to filter by. For more information on adding groups, please refer to the <b>Creating client device groups</b> of the <b>Main Menu</b> chapter.                                                                                          |  |
| Generate Chart  | Generate a table on the information entered or selected.                                                                                                                                                                                                                                                    |  |
| Generate Excel  | Generate a excel file on the information entered or selected.                                                                                                                                                                                                                                               |  |

# **Generated Software Report chart**



# **Generated Software Report Excel file**



# **Hardware Report**

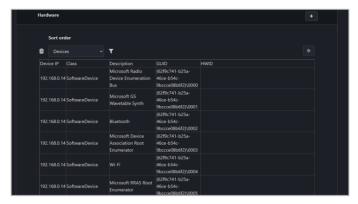
The Hardware report will generate a report on the hardware of a single or multiple selected device(s).

To create a hardware report on all devices click on located at the top right menu bar, then select **Hardware**. To create a hardware report on multiple devices, select the devices you wish to create a hardware report on from the Device Overview, then click on **Select Function** > **Report Generator** > **Hardware**.

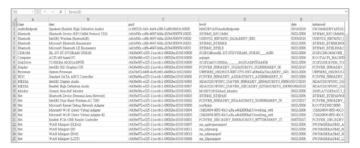


| Sort by         | Select if you want to sort the generated report by <b>Devices</b> or by <b>Hardware</b> .  • <b>Devices:</b> Generate report based on the devices and shows the hardware installed on it.  • <b>Hardware:</b> Generate report based on the hardware and which devices have this hardware installed on it. |  |  |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| Filter ( T )    | Use the filter function to select which hardware component you would like to generate a report on. If this field is left blank, a report will be generated on all hardware components recorded on the main server.                                                                                        |  |  |
| Customize ( ≡ ) | Select the metadata fields you would like to display on the report.                                                                                                                                                                                                                                       |  |  |
| Add ( + )       | Add additional reports.                                                                                                                                                                                                                                                                                   |  |  |
| Delete ( 🛍 )    | Delete the selected generated chart and report information fields.                                                                                                                                                                                                                                        |  |  |
| Group           | Filter the generated report by an existing group or add a new group to filter by. For more information on adding groups, please refer to the <b>Creating client device groups</b> section of the <b>Main Menu</b> chapter.                                                                                |  |  |
| Generate Chart  | Generate a table on the information entered or selected.                                                                                                                                                                                                                                                  |  |  |
| Generate Excel  | Generate a excel file on the information entered or selected.                                                                                                                                                                                                                                             |  |  |

# **Generated Hardware Report chart**



# **Generated Hardware Report Excel file**



# **Chapter 5**

This chapter describes the metadata management, software management, task scheduler, and hardware based management functions.

# **Management Control**

# 5.1 OOB Control

The OOB (Out of band) Control function ASUS Control Center Express provides allows one-to-many management of devices and also supports control of client device(s) with BMC, DASH, RTL8117, or vPro remote management controllers.



- To use the OOB Control functions, ensure the client device's motherboard supports BMC, DASH, RTL8117, or vPro remote management controller.
- Before using the OOB function on the client device, ensure that the remote management controller settings have been set in the client device's BIOS.

# 5.1.1 Setting remote management controller credentials

Before using the client device's OOB functions, please set up the login account and password ASUS Control Center Express will use to log into the client device's remote management controller. This will ensure the OOB remote functions are secure.

Please refer to the following methods for setting up the login information ASUS Control Center Express will use to log into the client device's remote management controller:

# Setting the account and password in Settings (BMC, DASH, and vPro)

- Click on , then navigate to Options > General Configuration, and scroll down to vPro Account. DASH Account and BMC Account.
  - To set up a vPro controller, enter the account and password for the client device's remote management controller under vPro Account, then click Save.



MEBx is an Intel BIOS extension option and setting for Intel client devices. The account and password set for MEBx is not the Intel vPro remote management controller account and password.



- The password for vPro Account must be at least 8 characters long, and must contain one uppercase letter (A-Z), number (0-9), and one special character.
- The account and password entered should match the account and password already set on the client device.

 To set up a DASH controller, enter the account and password for the client device's remote management controller under DASH Account.
 You may choose to enter the port used for DASH, or enable/disable the TLS (Transport Layer Security). Click Save when you are finished.



- The account and password for DASH Account is limited to 15 characters.
- The account and password entered should match the account and password already set on the client device.
- To set up a BMC controller, enter the account and password for the client device's remote management controller under BMC Account.
   You may choose to enter the port used for BMC. Click Save when you are finished.



- The account for BMC Account must start with a letter (A-z), must contain at least one number (0-9), and is limited to 16 characters. The password must be at least 8 characters long.
- The account and password entered should match the account and password already set on the client device.
- After setting up the BMC Account, vPro Account, and/or DASH Account
  information, ASUS Control Center Express will automatically log into the
  client device's remote management controller. You can perform a scan in the
  Management Controller page to check the remote management controller
  login status for the client device(s).



If the default login account and password matches the client device's remote management controller match, the login status will be displayed as **Login successful** on the Management Controller page after executing a scan.





The default account and password entered can be used to log into multiple client devices which have the same remote management controller account and password.

# Setting the account and password through Management Controller

You can set the remote management controller log in account for ASUS Control Center Express for multiple client devices through the Management Controller page.



If a client device(s) with a remote management controller already has an agent deployed to it, you can also select the client device(s) from the devices list on the main menu page, then: click on **Select Function > OOB - Control > Account Management > Set password** for RTL8117 and vPro, or click on **Select Function > OOB - Control > Account Management > Login** for BMC and DASH.

- 1. Click on 🔠 then perform a Scan or Scan IP Range.
- After the scan is completed, you can check if ASUS Control Center Express
  has successfully logged into the client device's remote management
  controller. If the account and password entered in ASUS Control Center
  Express does not match the client device's remote management controller
  account and password, Login failed will be displayed in the Login Status
  column.



 Select the client devices for which you would like to set the account and password ASUS Control Center Express will use to log into the client device's remote management controller.



When selecting multiple client devices to set the account and password, ensure that the selected client devices have the same remote management controller.

4. Depending on the remote management controller type, the steps for setting the account and password may differ slightly.

## For RTL8117 and vPro

- a. Click on Select Function > Account Management > Set password.
- Enter the account and password ASUS Control Center will use to log into the client device's remote management controller, then click Save.





MEBx is an Intel BIOS extension option and setting for Intel client devices. The account and password set for MEBx is not the Intel vPro remote management controller account and password.



- The password for vPro Account must be at least 8 characters long, and must contain one uppercase character (A-Z), numbers (0-9), and one special character.
- The password for RTL8117 must be at least 8 characters long, and must contain uppercase characters (A-Z), lower case characters (a-z), and numbers (0-9).

# For BMC and DASH

- a. Click on Select Function > Account Management > Login.
- Enter the account and password ASUS Control Center will use to log into the client device's remote management controller, then click Save.





- You can also set the account and password for a single device with DASH remote management controller through Account Management on the Device Management Information page. For more information, please refer to the Account Management (DASH) section in this chapter.
- If the client device selected has multiple BMC or DASH remote management controller accounts you can switch accounts through OOB -Control > Account Management > Login.
- You can view the status and results of setting the account and password in the Mission Center.



After the account and password has been set, ASUS Control Center Express
will log into the client device's remote management controller. If the login is
successful, Login successful will be displayed in the Login Status column
and the client device's remote management controller and device name will
also be displayed.



 For client devices with BMC or DASH remote management controllers, you can also check which account has been logged in on the **Device** Management Information page.

# Setting the account and password through Management Control Information of a single device

You can set the remote management controller log in account for ASUS Control Center Express for a single client device through the Management Control Information page.



If a client device(s) with a remote management controller already has an agent deployed to it, you can also select the client device(s) from the devices list on the main menu page, then click on **Select Function > OOB - Control > Account Management > Set password** for RTL8117 and vPro, or click on **Select Function > OOB - Control > Account Management > Login** for BMC and DASH.

- 1. To enter the Management Control Information page you can either
  - On the main menu page, click on in the M.C. column of the device you would like to enter the **Management Control Information** of.



To use this method, the client device should already have an agent deployed to it.

- Click on then perform a Scan or Scan IP Range, then click on in the M.C column of the device you would like to enter the Management Control Information of.
- Enter the Device Information page of a device, then toggle the Mode to Hardware.
- If the login account and password ASUS Control Center Express is using to log into the client device's remote management controller do not match, a pop-up message should show up:



3. Depending on the remote management controller type, the pop up window for setting the account and password may differ slightly.

# For RTL8117 and vPro

Enter the account and password ASUS Control Center will use to log into the client device's remote management controller, then click **Save**.



### For BMC and DASH

Enter the account and password ASUS Control Center will use to log into the client device's remote management controller, then click **Save**.



4. You can view the status and results of setting the account and password in the Mission Center. If the account and password setting was successful and the account and password match, ASUS Control Center should automatically log into the client device's remote management controller, and also allow you to begin using the OOB - Control functions.



- You can also set the account and password for a single device with DASH remote management controller through Account Management on the DASH Device Management Information page. For more information, please refer to the Account Management (DASH) section in this chapter.
- MEBx is an Intel® BIOS extension option and setting for Intel® client devices. The account and password set for MEBx is not the Intel® vPro remote management controller account and password.



- The password for vPro Account must be at least 8 characters long, and must contain one uppercase character (A-Z), numbers (0-9), and one special character.
- The password for RTL8117 must be at least 8 characters long, and must contain uppercase characters (A-Z), lower case characters (a-z), and numbers (0-9).

# 5.1.2 Using OOB - Control functions

To use the OOB - Control functions you can either:

- Select the client device(s) you would like to execute OOB Control functions on, then click on Select Function > OOB - Control and select a function to use.
- Click on then perform a Scan or Scan IP Range, select the client device(s) you would like to execute OOB Control functions on, then click on Select Function and select a function to use.

Please see the table below for the list of the OOB - Control functions available for the different remote management controllers:

| Functions List |                                         | вмс | DASH | RTL<br>8117 | vPro |
|----------------|-----------------------------------------|-----|------|-------------|------|
|                | Power On (G0/S0)                        | ٧   | ٧    | ٧           | ٧    |
|                | Power Off - Soft (G2/S5)                | ٧   | V    | ٧           | ٧    |
|                | Power Off - Hard (G3)                   | ٧   | V    | ٧           |      |
|                | Power Cycle - Soft off (G2/S5)          | ٧   | V    | V           | V    |
|                | Sleep - Deep (G1/S3)                    |     | V    |             | V    |
|                | Master Bus Reset                        |     | V    |             | ٧    |
|                | Hibernate (G1/S4)                       |     | V    |             | ٧    |
|                | Restart Computer to BIOS                |     |      |             | ٧    |
|                | Power On to BIOS                        |     |      |             | ٧    |
|                | Restart Computer to IDE-R Floppy        |     |      |             | ٧    |
| Power          | Power On to IDE-R Floppy                |     |      |             | ٧    |
| Control        | Restart Computer to IDE-R CDROM         |     |      |             | ٧    |
|                | Power On to IDE-R CDROM                 |     |      |             | ٧    |
|                | Sleep - Light (G1/S2)                   |     | ٧    |             |      |
|                | Power Cycle - Hard Off (G3)             | ٧   | ٧    |             |      |
|                | Diagnostic Interrupt (NMI)              |     | ٧    |             |      |
|                | Power Off - Soft Graceful (G2/S5)       |     | ٧    |             |      |
|                | Power Off - Hard Graceful (G3)          |     | ٧    |             |      |
|                | Master Bus Reset Graceful               |     | ٧    |             |      |
|                | Power Cycle (Graceful Soft Off) (G2/S5) |     | ٧    |             |      |
|                | Power Cycle (Graceful Hard Off) (G3)    |     | ٧    |             |      |
| WatahDan       | WatchDog Enable                         |     |      | ٧           |      |
| WatchDog       | WatchDog Disable                        |     |      | ٧           |      |
|                | Smart BIOS - BIOS update management     | ٧   |      | ٧           |      |
| BIOS           | Smart BIOS - User profile               | ٧   |      |             |      |
|                | Clear CMOS                              | ٧   |      | ٧           |      |
| Account        | Set Password                            |     |      | ٧           | ٧    |
| Management     | Login                                   | ٧   | ٧    |             |      |

(continued on the next page)

| Functions List                     |                             | вмс | DASH | RTL<br>8117 | vPro |
|------------------------------------|-----------------------------|-----|------|-------------|------|
| System                             | Restart service             |     |      | ٧           |      |
| System                             | Sync OEM port               | ٧   |      |             |      |
|                                    | KVM Remote Multi-display    |     |      | ٧           |      |
|                                    | KVM Local Multi-display     |     |      | ٧           |      |
| KVM                                | KVM Remote Single-display   |     |      | ٧           |      |
| K V IVI                            | KVM Enable                  |     |      |             | ٧    |
|                                    | KVM Disable                 |     |      | ٧           | ٧    |
|                                    | KVM Password                |     |      |             | ٧    |
|                                    | USB Redirection             |     | ٧    | ٧           | ٧    |
| USB<br>Redirection                 | Enable USB Redirection      |     |      |             | ٧    |
| Hedirection                        | Disable USB Redirection     |     |      |             | ٧    |
| Firmware Upda                      | Firmware Update             |     |      | ٧           |      |
| Trust Zone                         | Trust Zone                  |     |      | ٧           |      |
| Certificate Mar                    | Certificate Management      |     |      |             | ٧    |
|                                    | Enable Trap Alert           |     | ٧    |             | ٧    |
|                                    | Enable Trap Alert - Info    |     | V    |             | ٧    |
| System Trap<br>Alert               | Enable Trap Alert - Warning |     | ٧    |             | ٧    |
|                                    | Enable Trap Alert - Error   |     | ٧    |             | ٧    |
|                                    | Disable Trap Alert          |     | V    |             | ٧    |
| IPMI Tool Lanplus Command Redirect |                             | ٧   |      |             |      |
| IFIVII                             | FRU Info. Write             |     |      |             |      |
| Settings                           |                             | ٧   |      |             |      |
| Configuration                      | Configuration               |     |      |             |      |
| OOB - Control Help                 |                             | ٧   | ٧    | ٧           | ٧    |

# **Function descriptions**

| Power Control      | Execute power actions on the selected device(s) through the remote management controller.                                                                                        |  |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| WatchDog           | Enable or disable WatchDog of selected RTL8117 device(s).                                                                                                                        |  |
| BIOS               | Use the Smart BIOS function, clear CMOS through BMC, or manage BIOS user profile data for supported device(s).                                                                   |  |
| Account Management | Set the login account and password ASUS Control Center<br>Express will use to login into the RTL8117, vPro, BMC, or<br>DASH remote management controller for selected device(s). |  |
| System             | Set the port used for BMC; or restart the RTL8117 services of the selected device(s).                                                                                            |  |
| KVM                | Set the RTL8117 KVM display mode; vPro KVM enable, disable, or password setting for selected device(s).                                                                          |  |

(continued on the next page)

# **Function descriptions**

| Use the USB redirection function of the selected RTL8  USB Redirection  USe the USB redirection function of the selected RTL8  DASH, or vPro device(s); or enable or disable the USB redirection function for selected RTL8117 and vPro device(s) |                                                                                                              |  |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|--|--|
| Firmware Update                                                                                                                                                                                                                                   | Update the BMC or RTL8117 firmware for selected device(s).                                                   |  |  |
| Trust Zone                                                                                                                                                                                                                                        | Set the main server IP addresses which are allowed to perform RTL8117 function operations on client devices. |  |  |
| Certificate Management                                                                                                                                                                                                                            | Manage the certificates for selected vPro device(s).                                                         |  |  |
| System Trap Alert                                                                                                                                                                                                                                 | Set the system Trap Alert level, or enable or disable Trap Ale for DASH and vPro device(s).                  |  |  |
| ІРМІ                                                                                                                                                                                                                                              | Configure command redirection; or write information from the FRU(s) on selected BMC device(s).               |  |  |
| Settings                                                                                                                                                                                                                                          | Configure settings for selected BMC device(s).                                                               |  |  |
| Configuration                                                                                                                                                                                                                                     | Backup, restore, or factory reset configuration settings for selected BMC device(s).                         |  |  |
| OOB - Control Help  View information about OOB functions supported by the selected device(s).                                                                                                                                                     |                                                                                                              |  |  |



- OOB Control functions are a collection of BMC, DASH, RTL8117, and vPro remote management controller functions. If a selected device does not support a selected OOB - Control function, you can view the details and results of the action in the Mission Center.
- Selected OOB Control functions may not be able to be executed together due to differences between the remote management controllers, for example, USB Redirection function for vPro cannot be executed at the same time as the USB Redirection function for DASH or RTL8117.
- The USB redirection function for DASH and vPro does not support NTFS format USB devices.
- When using the USB redirection function for vPro, the client device will be displayed as Floppy Disk A, CD Drive (drive code) when successfully mounted.
- When using the KVM remote desktop function of a vPro device, the border
  of the client device screen will flash red and yellow to indicate that the
  client device is currently running the KVM remote desktop function.
- Ensure that port 162 is opened before enabling system trap alerts.
- You can add or edit remote management controller notifications in Notification Rule. The Event Log on the dashboard will display the system Trap Alert notifications you have set.

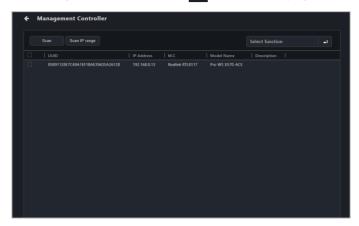


- When selecting multiple client devices to set the account and password, ensure to select client devices with the same remote management controller
- The KVM password must contain 8 characters, and must contain uppercase characters (A-Z), lowercase characters, numbers (0-9), and special characters.
- Ensure the client device's RTL8117 is enabled if it uses RTL8117 for remote management control, and this is a new machine which is used for the first time or has been reset to factory settings. In the device's BIOS, navigate to Advanced > RTL8117 setting, then enable RTL8117.
- If an agent has been deployed to the client device, you can also enable the client device's RTL8117 management controller through the BIOS setting function of ASUS Control Center Express.
- You cannot update the RTL8117 remote management controller firmware if KVM is enabled. If you wish to update the RTL8117 remote management controller firmware please disable KVM first.

# 5.2 Management Control Overview

The Management Control options allow you to manage a client device remotely which is connected via a management LAN port, supports a remote management controller, and also allows out-of-band management.

To access Management Control, click on 😝 located at the top right menu bar.



# 5.2.1 Scanning for devices

You can scan for client devices which support the Management Control functions by clicking on **Scan** or **Scan IP range**. Clicking on a device from the scan results will redirect you to the **Management Control Information** page.



For more information on scanning an IP range, please refer to the **Scanning** an IP range section of the **Agent Deployment** chapter.

# 5.2.2 Devices with multiple remote management controllers

If the client device supports multiple remote management controllers, you can use ASUS Control Center Express to quickly switch between remote management controllers.

# Selecting a management controller via Management Control

- Click on Management Control in the menu bar of the main control panel, then click Scan. The detected remote management controller type will be displayed in the M.C column.
- Select the entry corresponding to the desired remote management controller to open the Management Control Information page, or click Select function to execute an OOB - Control function.





If the Login Status field shows "Login failure", please refer to the **Setting remote management controller credentials** section in this chapter to set the account and password or log into the remote management controller of the indicated device.

# Selecting a management controller via Device Information

Select a device from the device list on the main menu to open the **Device Information** screen, then select the desired remote management controller from the **Mode** drop down menu.



# Selecting a management controller via the device list

Select the icon corresponding to the desired remote management controller in the **M.C** column of the device list on the main menu, or click **Select function** to execute an OOB - Control function.





The vPro icon may not be visible if the IP address of the vPro remote management controller has been changed. To update the vPro IP address, click **Device Information > Control > Set Management Controller**, then restart the device.

# Selecting a remote management controller for an offline device

Select a device from the device list on the main menu to open the **Device Information** screen, then select the desired function and management controller.





- Hardware Sensor requires a BMC, DASH, or RTL 8117 controller.
- USB Redirection requires a DASH, RTL 8117, or vPro controller.
- Power requires a vPro controller.
- Remote Desktop requires a BMC, RTL 8117, or vPro controller.

# 5.3 Management Control Information

The **Management Control Information** provides you with detailed information about your selected client device, and also provides you with some hardware controlled management functions such as power control options for devices which do not have an OS installed yet.

The Management Control Information for DASH, vPro, RTL8117, and BMC may differ from each other.

- For DASH, please refer to Management Control Information (DASH).
- For RTL8117, please refer to Management Control Information (RTL8117).
- For vPro, please refer to Management Control Information (vPro).
- For BMC, please refer to Management Control Information (BMC).

To access **Management Control Information** of a client device, please refer to one of the following methods:

- Classic view: Click on a client device in the device list, then select Hardware in the Mode dropdown menu, or click on in the M.C column of the Devices List.
- Graphical view: Double click on a client device shortcut icon, then select Hardware in the Mode dropdown menu.
- Management Control: Click on a client device in the scan results of the Management Control screen.



- Some options are only available when the client device is online and logged into the OS.
- You will not be able to toggle between Hardware and Software mode
  if you accessed the Management Control Information page through
  Management Control or by clicking on in the M.C column of the
  Devices List on the main menu page.
- This chapter is only for the Hardware Mode options, for Software Mode options, please refer to Chapter 4 Device Information.



Remote Management Controller support on the motherboard is required for Management Control Information.

# 5.4 Management Control Information (DASH)

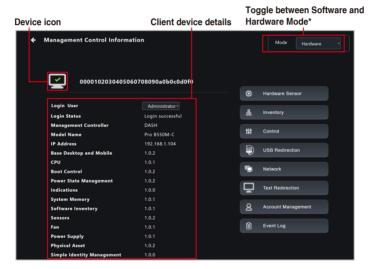
The **DASH Management Control Information** allows you to monitor the hardware status, remote power control, USB redirection, console redirection, or view the hardware assets while the client device is offline.



The functions in this section are hardware controlled and values may differ with the software version. Please refer to the **Device Information** chapter for more information on Software mode.



The client device needs to support DASH remote management controller, and DASH function needs to be enabled in the client device's BIOS settings.



\* This item will not be available if you accessed the Management Control Information page through Management Control.

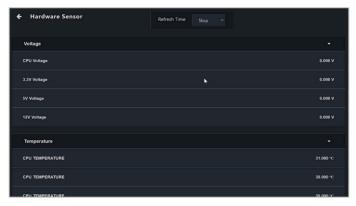
| Device icon  | Displays the connection status of the client device's DASH remote management controller.                                               |  |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------|--|
| Login user   | Displays the user account currently logged into the client device's DASH remote management controller. The login user can be switched. |  |
| Login Status | Displays the current login status to the client device's DASH remote management controller.                                            |  |

(continued on the next page)

| Management Controller | Displays the remote management controller of the client device.                                                                                                                                       |  |  |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| Model Name            | Displays the model name of the client device.                                                                                                                                                         |  |  |
| IP Address            | Displays the IP address of client device.                                                                                                                                                             |  |  |
| Profile versions      | Displays the version information for the different profiles of the client device's DASH. This information may vary depending on the support of the client device's DASH remote management controller. |  |  |

# 5.4.1 Hardware Sensor (DASH)

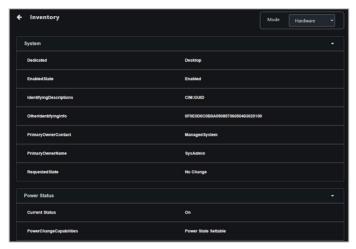
This item allows you to view the voltage, temperature, and fan rotation information of the client DASH device.



| Refresh Time | Set the refresh time interval for the Hardware Sensor.  |  |
|--------------|---------------------------------------------------------|--|
| Voltage      | Displays the voltage of the device hardware.            |  |
| Temperature  | Displays the temperature of the device hardware.        |  |
| Fan          | Displays the fan rotation speed of the device hardware. |  |

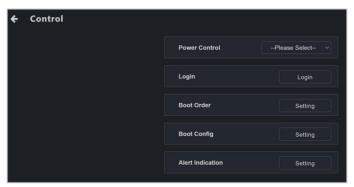
# 5.4.2 Inventory (DASH)

This item allows you to view system product, model, CPU version, BIOS version, memory, and other hardware information.



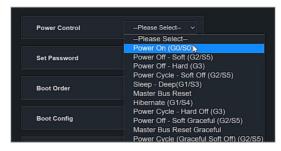
# 5.4.3 Control (DASH)

This item allows you to set or change the client DASH device's password, and also allow you to execute power control operations.



#### **Power Control**

Allows you to remotely execute power control functions on the client device through the DASH remote management controller, such as a system restart.



| Power On (G0/S0)                           | Power on the client device through the DASH remote management controller.                                       |  |  |
|--------------------------------------------|-----------------------------------------------------------------------------------------------------------------|--|--|
| Power Off - Soft (G2/S5)                   | Power off the client device through the DASH remote management controller.                                      |  |  |
| Power Off - Hard (G3)                      | Force the client device to power off through the DASH remote management controller when the OS is unresponsive. |  |  |
| Power Cycle - Soft off (G2/S5)             | Restart the client device after shutting down from the OS through the DASH remote management controller.        |  |  |
| Sleep - Deep (G1/S3)                       | Set the client device to enter sleep mode (G1/S3) through the DASH remote management controller.                |  |  |
| Master Bus Reset                           | Resetting the hardware of the client device through the DASH remote management controller.                      |  |  |
| Hibernate (G1/S4)                          | Set the client device to enter hibernate mode (G1/S4) through the DASH remote management controller.            |  |  |
| Power Cycle - Hard Off (G3)                | Powering off and restarting the client device through the DASH remote management controller.                    |  |  |
| Power Off - Soft Graceful (G2/S5)          | Normal shut down via the OS of the client device through the DASH remote management controller.                 |  |  |
| Master Bus Reset<br>Graceful               | Normal shut down and resetting the hardware of the client device through the DASH remote management controller. |  |  |
| Power Cycle (Graceful<br>Soft Off) (G2/S5) | Normal shut down via the OS then restarting the client device through the DASH remote management controller.    |  |  |

## Login

Allows you to set the account and password ASUS Control Center Express will use to log into the client device's DASH remote management controller. After successfully logging in, the DASH remote management controller will automatically switch to the newly logged in account.

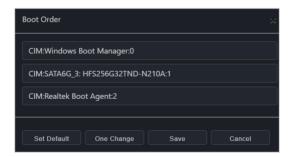


#### **Boot Order**

Allows you to set the client device's boot order through the DASH remote management controller.

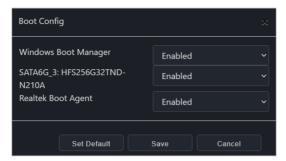


You can readjust the ordering by left-clicking and holding the item you wish to adjust the order of, then dragging it up or down to readjust the boot order.



## **Boot Config**

Allows you to set the client device's boot settings through the DASH remote management controller.

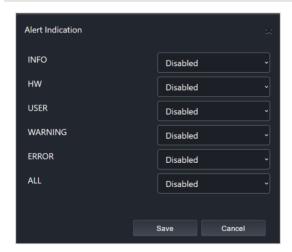


#### **Alert Indication**

Allows you to set the client device's DASH platform event alert indications.



- The Alert Indication categories you can set may vary depending on the support of the client device's DASH remote management controller.
- You can add or edit remote management controller notification rules from Rule Management, for more information on Rule Management, please refer to 8.1.2 Rule Management. Once the rule has been set, the Event Log on the Dashboard will show the event log.



## 5.4.4 USB Redirection (DASH)

This item allows you to redirect a USB storage device or image file of a client DASH device



- This item is not supported if the main server is running on Linux.
- This item is only supported on Windows-based client devices.
- Before using the USB Redirection function, ensure the USB storage device function has been enabled on the client device.
- The USB redirection function for DASH does not support NTFS format USB devices.



| USB and device information                                                           | The USB Redirection list displays the IP address and other information about the device the USB is connected to. |  |
|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|--|
| Share Image                                                                          | Select an image file you wish to mount onto the client device.                                                   |  |
| Share Drive                                                                          | Allow the client device access to a selected USB storage device.                                                 |  |
| Share URL Copy the path or link to an image file you wish to mount of client device. |                                                                                                                  |  |
| Image Path                                                                           | The path of your redirected USB device or image file                                                             |  |

#### **Share Image**

Allows you to share an Image file.

- 1. Check Share Image.
- Select the image file you wish to mount, then click Mount in the File Picker window
- If the image file is successfully mounted, Ready for communication will be displayed in the Message column.

#### **Share Drive**

Allows you to share a USB storage device.

- Check Share Drive, and ensure the remote device's USB function is enabled.
- 2. Select the USB storage device you wish to mount.
- If the USB storage device is successfully mounted, Ready for communication will be displayed in the Message column.

#### **Share URL**

Allows you to share an image file URL.

- 1. Check Share URL.
- 2. Enter the URL of the image file, then click **Mount**.
- If the image file is successfully mounted, Ready for communication will be displayed in the Message column.

## 5.4.5 Network (DASH)

This item allows you to set the wired and wireless network settings of the client DASH device.

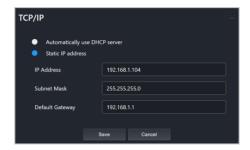


| DHCP            | Displays the Dynamic Host Configuration Protocol (DHCP) state. |  |  |
|-----------------|----------------------------------------------------------------|--|--|
| Default Gateway | Displays the default gateway.                                  |  |  |
| IP Address      | Displays the IP address.                                       |  |  |
| Subnet Mask     | Displays the subnet mask.                                      |  |  |

# **Network Settings**



You can only configure the network settings if the client device has not booted into OS. Once the client device has booted into OS, you can only view the network settings and will not be able to configure the settings.



| Client IP       | Select to use <b>Static IP address</b> , or <b>Automatically use DHCP server</b> for the client device's IP. |  |  |
|-----------------|--------------------------------------------------------------------------------------------------------------|--|--|
| IP Address      | Allows you to set the IP address.                                                                            |  |  |
| Subnet Mask     | Allows you to set the subnet mask.                                                                           |  |  |
| Default Gateway | Allows you to set the default gateway.                                                                       |  |  |

# 5.4.6 Text Redirection (DASH)

This item allows you to redirect a keyboard or console of a client DASH device through the BIOS settings.



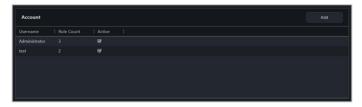
Before using the Text Redirection function, ensure to complete the COM Port settings for Serial Port Console Redirection connection in the client device's BIOS.



| Protocol    | Select the connection method between Telnet or SSH.                               |  |  |
|-------------|-----------------------------------------------------------------------------------|--|--|
| Encode      | Select the character encryption between UTF-8 or ASCII.                           |  |  |
| Screen Size | Select the resolution of the console.                                             |  |  |
| Next Reboot | Select if the next reboot will be a normal boot, or set a hotkey for powering on. |  |  |

## 5.4.7 Account Management (DASH)

This item allows you to add, delete, enable, or disable a DASH remote management controller account.



## Adding a new account

- Click on Add.
- 2. Enter the information of the new account, then click Save.



| Username         | Enter the username.              |  |  |
|------------------|----------------------------------|--|--|
| Password         | Enter the password.              |  |  |
| Confirm Password | Re-enter the password.           |  |  |
| Role Name        | Select the role for the account. |  |  |



The account and password for the DASH remote management controller is limited to 15 characters.



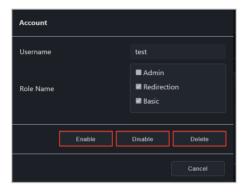
After setting the account and password, ASUS Control Center will log into the client device's remote management controller. If the login is successful, **Login successful** will be displayed in the **Login Status** on the **Management Controller Information** page.

## Enabling, disabling, or deleting a new account



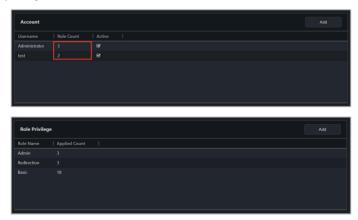
Only newly added accounts can be deleted. The default administrator account can only be edited and cannot be deleted.

- Click on the account you would like to enable, disable or delete from the
  Account list
- 2. Click on Enable, Disable, or Delete.
- You can view the results of your action (Enable, Disable, or Delete) in the Mission Center.



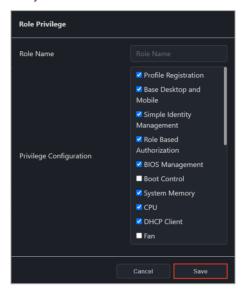
# 5.4.8 Role privileges (DASH)

This item allows you to manage role privileges of a DASH account. To access Role privileges, click on the **Role Count** of the account you would like to manage role privileges of.



## Adding a new role

- 1. Click on **Add** located at the top right of the **Role Privilege** page.
- 2. Enter the Role Name.
- Check the privileges the new role will have from the Privilege Configuration list.
- 4. Click **Save** once you are finished.

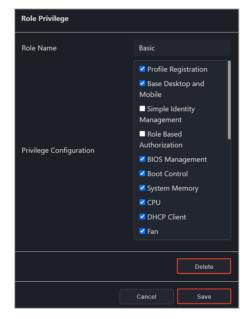


## Editing or deleting a role



Only newly added roles can be deleted. The default administrator role can only be edited and cannot be deleted.

- 1. Click on the role you would like to edit or delete.
- You may edit the role name and role privileges, or click **Delete** to delete the role.
- 3. If you chose to edit the role, click on **Save** once you are finished.

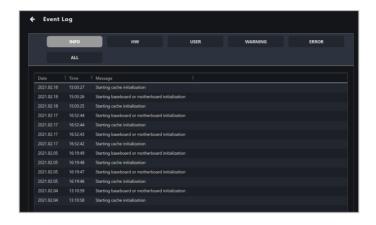


# 5.4.9 Event Log (DASH)

This item allows you to view system issues or problems of the client DASH device.



- The event categories displayed will vary depending on support of the DASH remote management controller.
- You can add or edit remote management controller notification rules from Rule Management. For more information on Rule Management, please refer to the Rule Management section of the Settings chapter. Once the rule has been set, the Event Log on the Dashboard will show the event log.



# 5.5 Management Control Information (RTL8117)

The RTL8117 Management Control Information allows you to monitor the hardware status, and perform functions through the RTL8117 remote management controller when there is no OS installed on the client device, or when you cannot enter the OS of the client device.



The functions in this section are hardware controlled and values may differ with the software version. Please refer to Chapter 4 for more information on Software mode.



- The client device needs to support RTL8117 remote management controller
- Ensure the client device's RTL8117 is enabled if this is a new machine
  which is used for the first time or has been reset to factory settings. In the
  device's BIOS, navigate to Advanced > RTL8117 setting, then enable
  RTL8117.



\* This item will not be available if you accessed the Management Control Information page through Management Control.

| Machine Name | Displays the machine name. Click on to edit the machine name (max. character limit of 32 characters).     |  |
|--------------|-----------------------------------------------------------------------------------------------------------|--|
| Device icon  | Click on the device icon to view the event log of this device.                                            |  |
| Login User   | Displays the user account currently logged into the client device's RTL8117 remote management controller. |  |

(continued on the next page)

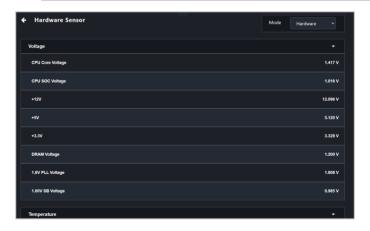
| Login Status          | Displays the current login status to the client device's RTL811 remote management controller. |  |  |
|-----------------------|-----------------------------------------------------------------------------------------------|--|--|
| Management Controller | Displays the remote management controller of the client device.                               |  |  |
| Model Name            | Displays the model name of the client device.                                                 |  |  |
| Up Time               | Displays the up time of the client device the previous session                                |  |  |
| Firmware Version      | Displays the firmware version of client device's RTL8117 remote management controller.        |  |  |
| Kernel Version        | Displays the kernel version of client device's RTL8117 remote management controller.          |  |  |
| U-Boot Version        | Displays the U-Boot version of client device's RTL8117 remanagement controller.               |  |  |

# 5.5.1 Hardware Sensor (RTL8117)

This item allows you to view threshold value for items such as voltage, temperature, and fan values of the previous time the device was powered on.



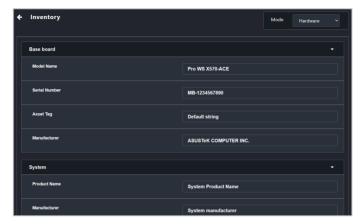
The RTL8117 hardware sensor will only update the data while the client device is in the powering on process (when the client device is restarting).



| Voltage     | Displays the voltage of the device hardware.            |  |
|-------------|---------------------------------------------------------|--|
| Temperature | Displays the temperature of the device hardware.        |  |
| Fan         | Displays the fan rotation speed of the device hardware. |  |

# 5.5.2 Inventory (RTL8117)

This item displays the client device's hardware details from the previous time the client device was powered on.



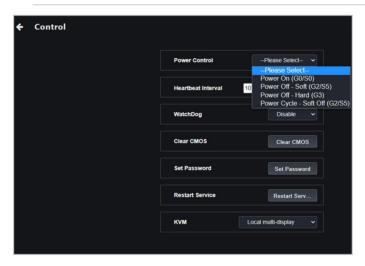
| Base board | Displays the motherboard model, serial number, asset tag, and manufacturer information. |  |
|------------|-----------------------------------------------------------------------------------------|--|
| System     | Displays the product name and manufacturer information.                                 |  |
| Memory     | Displays the memory location and capacity.                                              |  |
| BIOS       | Displays the BIOS issue date, version, and manufacturer information                     |  |
| Processor  | Displays the processor name and clock information.                                      |  |

# 5.5.3 Control (RTL8117)

This item allows you to manage and control hardware level functions for scenarios where the client may not have an OS installed or cannot enter the OS.



Some functions may require you to restart the client device for the changes to take effect.



| Power On (G0/S0)               | Power on the client device through the RTL8117 remote management controller.                                    |  |
|--------------------------------|-----------------------------------------------------------------------------------------------------------------|--|
| Power Off - Soft (G2/S5)       | Power off the client device through the DASH remote management controller.                                      |  |
| Power Off - Hard (G3)          | Force the client device to power off through the DASH remote management controller when the OS is unresponsive. |  |
| Power Cycle - Soft off (G2/S5) | Restart the client device after shutting down from the OS through the DASH remote management controller.        |  |
| Heartbeat Interval*            | Allows you to set the time interval in seconds for which the hardware signals are checked.                      |  |

(continued on the next page)

|                 | Enable or disable the Watchdog monitoring function.                                                              |                                                                                                                                                                                                                                                                       |
|-----------------|------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Watchdog*       |                                                                                                                  | If the Watchdog function is enabled and the client device triggered the Watchdog function causing the client device to restart, the Watchdog function will be reverted to the default disabled state. Ensure to reenable the Watchdog function for the client device. |
|                 | Clears the BIOS setup information through RTL8117 for when the client hangs due to overclocking or other errors. |                                                                                                                                                                                                                                                                       |
| Clear CMOS      |                                                                                                                  | Ensure the client device is completely powered off before clearing CMOS. Power the client device on after the clearing the CMOS.                                                                                                                                      |
|                 | Set an RTL8117 encryption password.                                                                              |                                                                                                                                                                                                                                                                       |
| Set Password    |                                                                                                                  | Restart the client device once you have set the new password for the changes to take effect.                                                                                                                                                                          |
| Restart Service | Restart service through RTL8117.                                                                                 |                                                                                                                                                                                                                                                                       |
| KVM             | Enable or disable KVM.                                                                                           |                                                                                                                                                                                                                                                                       |

<sup>\*</sup> These functions only appear if an agent is already deployed to this device and if you switch from Software Mode to Hardware Mode

## Setting the password for RTL8117

You can set an encryption password for RTL8117 using the **Set Password** function.



| Default Password | Check this item to load a previously set password to the<br>Password field. If no RTL8117 password was previously<br>set, checking Default Password will load the system's default<br>password. |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Password         | Enter the current password , or you may check <b>Default Password</b> to load a previously set password.                                                                                        |
| New Password     | Enter the new password.                                                                                                                                                                         |
| Confirm Password | Re-enter the password.                                                                                                                                                                          |



- The password should be a minimum of 8 characters and should only consist of uppercase characters, lowercase characters, and numbers.
- Restart the client device once you have set the new password for the changes to take effect.

# 5.5.4 Remote Desktop (RTL8117)

The **Remote Desktop** function provides a flexible interface for out-of-band device management through the desktop accessed in ASUS Control Center Express. This method of remote desktop will allow you to control your client device even if it is not in an OS environment, such as BIOS.



- This remote control method requires the client device to have KVM enabled, and connected using a management LAN port which supports BTL8117 LAN IC.
- The main server will save the current KVM status, if this status has been changed, ensure to reboot the system to ensure the changes are saved.

#### Setting up KVM before using Remote Desktop

Before using the Out-of-band Management Remote Desktop function, ensure you have enabled KVM, and selected a KVM Display Mode.

 Select the device you would like to use out-of-band management remote desktop in the main dashboard overview, and click Select function > OOB-Control > KVM > KVM Enable to enable KVM.



If you need to disable the KVM, click **Select function** > **OOB-Control** > **KVM** > **KVM Disable**, then restart the client device.

Next, click Select function > OOB-Control > KVM, and select the KVM
Display Mode you would like to use. You may refer to the table below for
more information.

| Remote Mulit-Display  | BIOS screen will be mirrored on both server remote desktop and client devices.  OS screen will only be displayed on the server remote desktop. |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| Local Multi-Display   | BIOS screen will be mirrored on both server remote desktop and client devices.  OS screen will only be displayed on the client device.         |
| Remote Single-Display | BIOS and OS screen will only be displayed on the server remote desktop.                                                                        |
| Disable               | BIOS and OS screen will only be displayed on the client device.                                                                                |

Reboot the client device and enter BIOS setup, then navigate to Advanced
 RTL8117 setting and set RTL8117 Manager Controller to [Enabled].



The BIOS settings may differ between client devices. Please refer to your client device's motherboard user manual for more information about navigating the BIOS and BIOS settings.

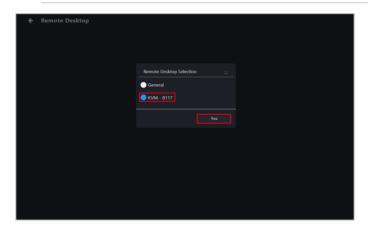
4. Click on the drop down menu of the **KVM Display Mode** option, and select the same display mode as the one selected in step 1.

#### Using the out-of-band management Remote Desktop

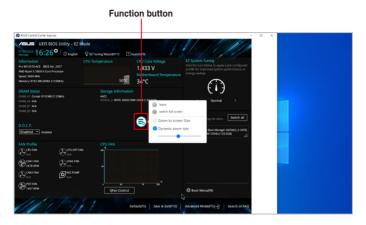
On the Management Control Information page of the RTL8117 device, click **Remote Desktop**, select **KVM - 8117** then click on **Yes** to remotely control your client device even if it is not in an OS environment.



- If you accessed Remote Desktop through a client device's Management Control Information by clicking on Management Control, then clicking on a client device, then Remote Desktop will automatically enter KVM -8117 mode.
- KVM remote desktop is a hardware mode function. The functions between KVM remote desktop and software mode remote desktop may differ.



Clicking on the Function button offers more options for navigating the remote desktop screen.



Leave Display remote mouse cursor
 When there is no mouse connected to the client, there may not be a mouse cursor available for the remote screen, click to display a remote mouse cursor on the remote desktop screen.
 Leave : Return to the previous options
 Switch full screen : Zooms the remote desktop screen to fit within your screen .

Zoom to screen size : Centers the remote desktop screen.

Dynamic zoom size : Zoom in or out by using the horizontal slider.

End the remote control session

# 5.5.5 USB Redirection (RTL8117)

This item allows your client devices to read USB drives connected to your main server. This is useful for situations where you need to boot up the client device using a USB device, or when you need to access a USB connected to the main server from a remote location.



- This function is only available when the client device is connected using a management LAN port which supports RTL8117 LAN.
- Before using the USB Redirection function, ensure the USB storage device function has been enabled on the client device.
- The USB redirection function for RTL8117 does not support the Share URL function.



| USB and device information | The USB Redirection list displays the IP address and other information about the device the USB is connected to. |
|----------------------------|------------------------------------------------------------------------------------------------------------------|
| Share Image                | Select an image file you wish to mount onto the client device.                                                   |
| Share Drive                | Allow the client device access to a selected USB storage device connected to the main server device.             |
| Share URL                  | Copy the path or link to an image file you wish to mount onto the client device.                                 |
| Image Path                 | The path of your redirected USB device or image file                                                             |

#### **Share Image**

Allows you to share an Image file.

- 1. Check Share Image.
- Select the image file you wish to mount, then click Mount in the File Picker window.
- If the image file is successfully mounted, Ready for communication will be displayed in the Message column.

#### **Share Drive**

Allows you to share a USB storage device.

- Check Share Drive, and ensure the remote device's USB function is enabled.
- 2. Select the USB storage device you wish to mount.
- If the USB storage device is successfully mounted, Ready for communication will be displayed in the Message column.

# 5.5.6 Smart BIOS (RTL8117)

This item allows you to update the BIOS of a device by uploading a BIOS file manually or from the BIOS Cache if the device cannot be powered on to perform a BIOS update or repair.



The client device will begin updating the BIOS after shutting down. The update process may take a while, please wait for the update to be finished. Once the BIOS flash is finished the client device will restart.



DO NOT disconnect the power supply during the BIOS flash.

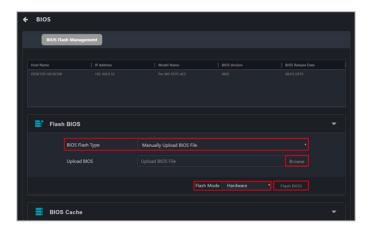
## Flashing BIOS by manually uploading a BIOS file

Manually upload a BIOS file to flash the BIOS of the client device. The BIOS file uploaded and flashed with will be added to the BIOS Cache.

- 1. Select Manually Upload BIOS File in the BIOS Flash Type field.
- Click on Browse to select a BIOS file, then click OK to confirm the BIOS file
  was uploaded successfully. The uploaded BIOS file will also be added to the
  BIOS Cache
- 3. Click on Flash BIOS.



Flash Mode will default to Hardware Mode.



 Select if you wish to perform a Normal Mode BIOS flash or if you wish to do a Recovery Mode BIOS flash, then click OK.



Performing a **Recovery Mode** BIOS Flash will reset all BIOS configurations, and remove all previous configurations.



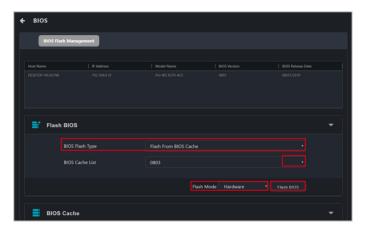
## Flashing BIOS from the BIOS cache

You can select a BIOS file from the BIOS cache

- 1. Select Flash from BIOS Cache in the BIOS Flash Type field.
- 2. Select a BIOS file from the BIOS Cache List drop down menu.
- Click on Flash BIOS.



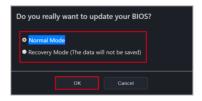
Flash Mode will default to Hardware Mode.



 Select if you wish to perform a Normal Mode BIOS flash or if you wish to do a Recovery Mode BIOS flash, then click OK.



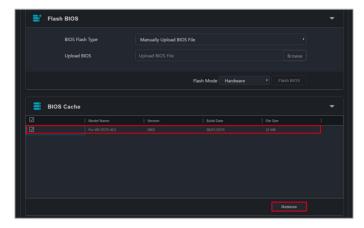
Performing a **Recovery Mode** BIOS Flash will reset all BIOS configurations, and remove all previous configurations.



 (Optional) If you selected Recovery Mode, you will be prompted with a warning message, as Recovery Mode will remove all previous BIOS data and configurations. Click Flash to continue with using Recovery Mode.

# Removing a BIOS file from the BIOS cache

You can view the BIOS files available for the client device in the BIOS Cache block. To remove a BIOS file from the BIOS Cache, check the BIOS file you wish to remove, then click on **Remove**.



## 5.5.7 Firmware Update (RTL8117)

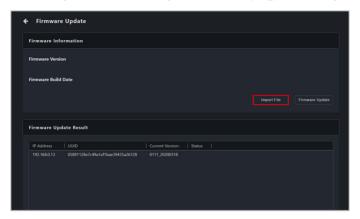
This item allows you to update the firmware of the RTL8117 LAN IC, and also displays the results of the firmware update.



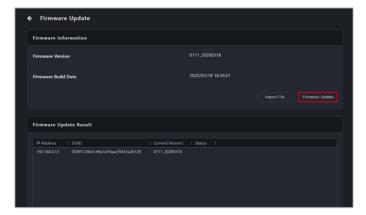
**Firmware Update** will be disabled when KVM is set to enabled. To update firmware please set KVM to disabled.

# Uploading and updating firmware

1. Click on Import File, then select you firmware file (.img) and click Open.



2. Click on Firmware Update, then wait for the update to be completed.



- You can check the results of the firmware update in the Firmware Update Result block.
- (optional) If the client device's firmware was updated while it was powered on, please reboot the client device after the firmware has been successfully updated.

# 5.5.8 Trust Zone (RTL8117)



This item will not be available if your device is not logged into an OS environment, or is not connected using a management LAN port which supports RTL 8117 LAN IC.

The **Trust Zone** function provides a method of protecting your client devices from being accessed by unauthorized or non-trusted connections. This item will allow you to set main server IP addresses to a client device's trust zone, and only main server IP addresses added to the Trust Zone are allowed to perform remote management control functions on the client device.

If you access the Trust Zone page using the following methods:

- Clicking on in the M.C column of the Devices List.
- Scanning, then selecting a device from the Management Controller page.

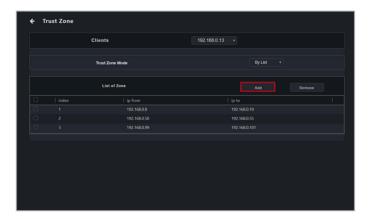
You will only be able to set the Trust Zone of the selected device. To view the Trust Zone of multiple devices, please navigate back to the main menu page, then select multiple devices and select **OOB-Control** > **Trust Zone** from the **Select Function** drop down menu.

## Adding a trust zone

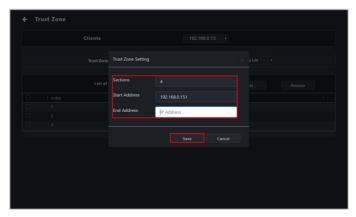


Up to 8 sets of main server IP address ranges may be added to a client device, if you already have 8 sets and wish to add more, please remove an existing set of IP address range from the trust list before adding the new IP address range.

Click on Add.



2. Enter the IP address range of a main server you wish to add to the client device's trust zone, then click **Save**.



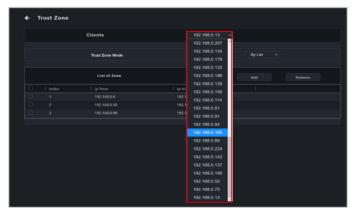
- 3. Repeat steps 1 and 2 to add more IP address ranges to the trust zone.
- Select By List in the Trust Zone Mode field drop down menu to activate the IP addresses added to the trust zone list.



 (optional) Select another device from the Clients drop down list to set the trust zone for the selected device.



Only follow this step if you selected multiple devices to set the trust zone.



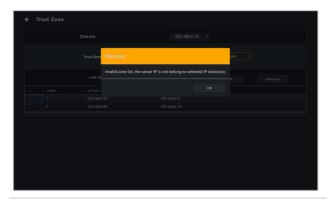
6. (optional) Repeat steps 1 to 4 to add main server IP address ranges to the trust zone of the newly selected device.



Only follow this step if you selected multiple devices to set the trust zone.

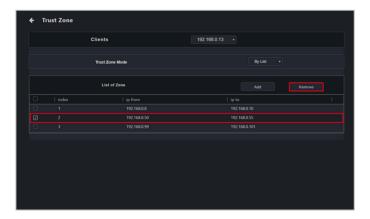


Ensure that the trust zone list contains a main server IP address, if the trust zone list does not contain a main server IP address, the trust zone cannot be activated.



# Deleting a trust zone

Check the IP addresses you would like to delete from the trust zone list, then click on **Remove**.

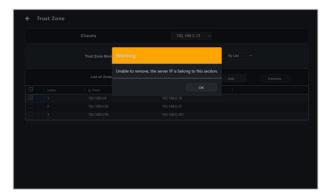




If you wish to disable an activated trust zone list, select **Disable** from the Trust Zone Mode field drop down menu.



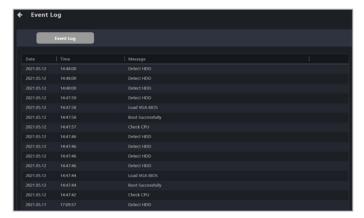
 The main server IP address cannot be removed from an activated trust zone list, ensure that the main server IP address is not included in the IP sections you would like to remove.



If a main server's IP address was changed due to other reasons, and
is already included in an activated trust zone of a client device, you will
not be able to perform remote management control functions on the
client device through the main server with the new IP address as it is not
included in the client device's trust zone. You can set the new main server
IP address on the client device through BIOS > Advanced > RTL8117
Settings.

# 5.5.9 Event Log (RTL8117)

This item allows you to view the event log of the last time the client device was powered on, giving you more information to analyze the reason for the problem or issue.



# 5.6 Management Control Information (vPro)

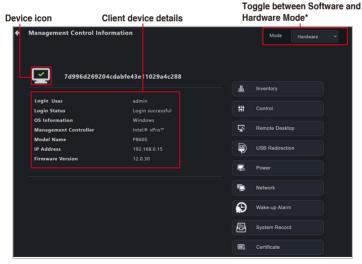
The **vPro Management Control Information** allows you to remotely perform repairs when an error occurs on the client OS, check the hardware assets when the device powered off, pin point system errors using the event log and trap alert system, and provide network management and network protection for client devices.



The functions in this section are hardware controlled and values may differ with the software version. Please refer to the **Device Information** chapter for more information on Software mode.



- The client device needs to support Intel vPro remote management controller.
- Availability of certain functions may vary depending on whether the client device supports Intel Standard Manageability (ISM), Active Management Technology (AMT), or Small Business Technology (SBT). Use Intel MEBx to check which functions are supported on the client device.
- Ensure that the client device's BIOS AMT and Intel MEBx settings are set to enable the client device's vPro functions before using these functions through the management controller.
- Any mention of the trademark Intel or Intel vPro, are trademarks of Intel Corporation or its subsidiaries.



\* This item will not be available if you accessed the Management Control Information page through Management Control.

| Device Icon           | Displays the connection status of the client device's vPro remote management controller.               |
|-----------------------|--------------------------------------------------------------------------------------------------------|
| Login user            | Displays the user account currently logged into the client device's vPro remote management controller. |
| Login Status          | Displays the current login status to the client device's vPro remote management controller.            |
| Management Controller | Displays the remote management controller of the client device.                                        |
| Model Name            | Displays the model name of the client device.                                                          |
| IP Address            | Displays the IP address of client device.                                                              |
| Firmware Version      | Displays the firmware version of client device's vPro remote management controller.                    |

# 5.6.1 Inventory (vPro)

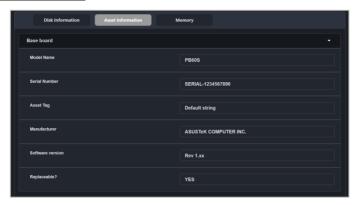
This item displays the client device's disk, hardware asset, and memory information.

# **Disk Information**



| Device Name   | Displays the name of the disk device.           |
|---------------|-------------------------------------------------|
| Media Type    | Displays media type of the disk device.         |
| Status        | Displays the current status of the disk device. |
| Serial Number | Displays the serial number of the disk device.  |
| DeviceID      | Displays the ID of the disk device.             |
| Size          | Displays the capacity size of the disk device.  |
| S.M.A.R.T     | Displays the S.M.A.R.T attribute status.        |

# **Asset Information**



| Base board | Displays the model name, serial number, asset tag, manufacturer and other information of the base board. |  |
|------------|----------------------------------------------------------------------------------------------------------|--|
| Platform   | Displays the product name, serial number, manufacturer and other information.                            |  |
| BIOS       | Displays the release date, version, manufacturer, and other information of the BIOS.                     |  |
| Processor  | Displays the manufacturer, family, model, clock speed, and other information of the processor.           |  |

# **Memory**



| Bank Label    | Displays the bank label of the memory module.    |  |
|---------------|--------------------------------------------------|--|
| Serial Number | Displays the serial number of the memory module. |  |
| Manufacturer  | Displays the manufacturer of the memory module.  |  |
| Form Factor   | Displays the form factor of the memory module.   |  |
| Size          | Displays the capacity of the memory module.      |  |
| Туре          | Displays the type of the memory module.          |  |
| Asset Tag     | Displays the asset tag of the memory module.     |  |
| Part Number   | Displays the part number of the memory module.   |  |

# 5.6.2 Control (vPro)

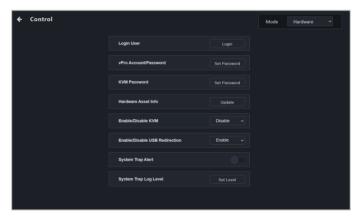
This item allows you to set the account and password, KVM, USB redirection, system trap alert, and system trap log level functions of the vPro device.



You can add or edit remote management controller notifications in Notification Rule. The Event Log on the dashboard will display the system Trap Alert notifications you have set.



- The password for vPro Account must be at least 8 characters long, and must contain one uppercase character (A-Z), numbers (0-9), and one special character.
- The KVM password must contain 8 characters, and must contain uppercase characters (A-Z), lowercase characters, numbers (0-9), and special characters.
- Ensure that port 162 is opened before enabling system trap alerts.



| vPro Account/Password             | Set the account and password of the vPro device.               |
|-----------------------------------|----------------------------------------------------------------|
| Hardware Asset Information        | Update the hardware asset information of the client device.    |
| KVM Password                      | Update and set the vPro device's KVM password.                 |
| Enable/Disable KVM                | Enable or disable the KVM of the device.                       |
| Enable/Disable USB<br>Redirection | Enable or disable the USB redirection function.                |
| System Trap Alert                 | Enable or disable the system trap alert.                       |
| System Trap Log Level             | Set the log level of system trap (Information, Warning, Error) |

## 5.6.3 Remote Desktop (vPro)

The **Remote Desktop** function allows you to control a vPro client device through KVM. This is useful for remotely monitoring and repairing the client device, should the client device's OS encounter an error.



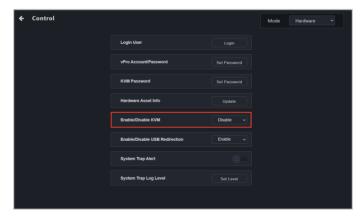
- Availability of certain functions may vary depending on vPro support and ME version. Remote desktop is not supported by Intel Standard Manageability (ISM).
- If the client device is operating from the Intel MEBx, you will not be able to connect using KVM.
- The device will not be able to enter the Intel MEBx settings page if the client device was restarted whilst using KVM.
- When using the KVM remote desktop function of a vPro device, the border
  of the client device screen will flash red and yellow to indicate that the
  client device is currently running the KVM remote desktop function.

#### Setting up KVM before using Remote Desktop

Before using the Out-of-band Management Remote Desktop function for the first time, ensure that KVM is enabled. On the Management Control Information page of the vPro device, click **Control**, then click the drop down menu of the **Enable/ Disable KVM** field and select **Enable**.



To disable KVM, select the **Disable** option and restart the client device.



## Using the out-of-band management Remote Desktop

On the Management Control Information page of the vPro device, click **Remote Desktop**, then select the desired connection method



| Traditional VNC protocol connection | Establish an encrypted connection using the VNC protocol. |
|-------------------------------------|-----------------------------------------------------------|
| Hardware unencrypted connection     | Establish an unencrypted connection.                      |
| Hardware encrypted connection       | Establish an encrypted connection using the TLS protocol. |



- The default quality for hardware encrypted connections is set to Low. Use the Function button after establishing a connection to adjust the quality. Quality options may vary depending on vPro and ME support.
- Ensure that a KVM password is set before attempting to establish a
  traditional VNC protocol connection. To set the KVM password, open the
  Control page, then click KVM Password. The KVM password must be at
  least eight characters and must include at least one upper case, one lower
  case, and one special character.

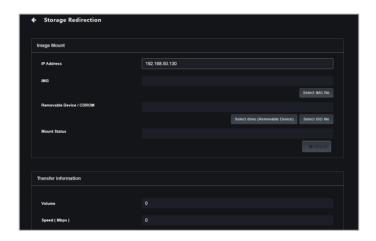
Once a connection is established, clicking the Function button offers more options for navigating the remote desktop screen. Refer to **4.9 Remote Desktop (General)** for more information on the Function button.

# 5.6.4 Storage Redirection (vPro)

This item allows your vPro device to redirect USB-R/IDE-R storage.



- The USB redirection function for vPro does not support NTFS format USB devices.
- When using the USB redirection function for vPro, the client device will be displayed as Floppy Disk A, CD Drive (drive code) when successfully mounted.



| IP Address               | Displays the IP address of the client device.                       |
|--------------------------|---------------------------------------------------------------------|
| IMG                      | Select the image file (.img) to transfer.                           |
| Removable Device / CDROM | Select the removable storage device or ISO file (.iso) to transfer. |
| Mount Status             | Displays the mount status of the device and files.                  |
| Volume                   | Displays the amount of data transferred.                            |
| Speed(Mbps)              | Displays the transfer speed of the data.                            |

#### Mounting an image file

After enabling USB Redirection on the Control page, please follow the steps below to mount an image file.

- Click Select IMG file, then select the image file you wish to mount in the File picker and click OK.
- 2. Click Mount.



#### Mounting a removable device or CDROM (ISO file)

Follow the steps below to mount a removable device or ISO file.

- Click Select drive (Removable device), or Select ISO file, then select the device or ISO file you wish to mount in the File picker and click OK.
- 2. Click Mount.



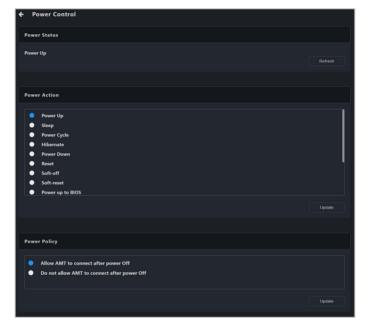
# **Ending storage redirection**

Click **Stop** to end storage redirection.



# 5.6.5 Power (vPro)

This item allows you to view the client vPro device's power status, and also allows you to execute power control functions.



#### **Power Status**

This item allows you to view the client device's current power status.



Clicking on **Refresh** will update the information shown on the Power Status page to the latest information.



#### **Power Action**

This item allows you to select the power action the client device should execute.



The power actions available may differ depending on the client device's power and operating system status. Please refer to the actual options available on your screen.

- 1. Select a power action from the **Power Action** list.
- 2. Click on Update.



- Check if the power action is correct in the confirmation window, then click OK.
- 4. You can check if the power action has been executed by checking if the **Power Status** has been updated to the power action you selected.

## **Power Policy**

This item allows you to select whether to allow AMT to connect after powering off.





If you selected **Do not allow AMT to connect after power Off**, you will not be able to execute power control functions, refresh the power status, or change power policy while the client device is powered off. If you wish to execute power control functions, please set the power policy to **Allow AMT to connect after power Off** once the client device has been woken up or powered on.

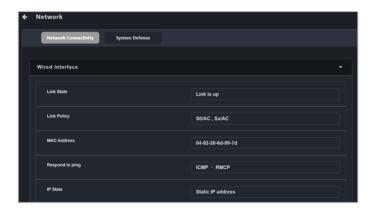


## 5.6.6 Network (vPro)

This item allows you to set the wired and wireless network settings of the client vPro device, and also allows you to use the **System Defense** function to implement Internet safety precautions.

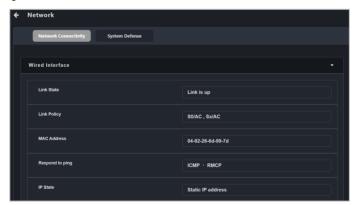


Wireless interface settings may be unavailable on vPro client devices with Intel Standard Manageability (ISM).



# **Network Connectivity**

This item allows you view and manage the wired/wireless network status and settings.



#### Wired Interface Settings

Displays and allows you to configure wired network settings of the client device.

| Link State            | Displays the wired network link state.             |
|-----------------------|----------------------------------------------------|
| Link Policy           | Displays the wired network link policy.            |
| MAC Address           | Displays the wired network MAC address.            |
| Respond to ping       | Displays the wired network ping response protocol. |
| IP State              | Displays the wired network IP state.               |
| IP Address            | Displays the wired network IP address.             |
| IP Default Gateway    | Displays the wired network IP default gateway.     |
| IP Subnet Mask        | Displays the wired network IP subnet mask.         |
| IP Domain Name Server | Displays the wired network IP Domain Name Server.  |

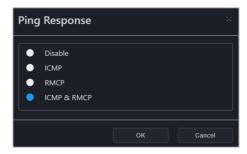
#### Editing wired interface IP

Click on **Edit** in the Wired Interface Settings block to set the client device's IP from either IP synchronizes with the operating system, Automatically use DHCP server, or Static IP address.



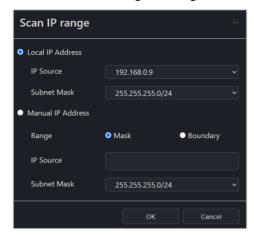
#### Setting ping packet response

Click on **Set ping packet response** in the Wired Interface block to set the client device's wired network pin packet response from either **Disable**, **ICMP**, **RMCP**, or **ICMP** & **RMCP**.



## Searching for device

Click on **Search for device** in the Wired Interface block to search for a device within a given IP range. For more information on scanning an IP range, please refer to **3.2.2 Scanning an IP range**.



#### Wireless Interface Settings

Displays and allows you to configure wireless network settings of the client device.

| Link State            | Displays the wireless network link state.            |
|-----------------------|------------------------------------------------------|
| Link Policy           | Displays the wireless network link policy.           |
| MAC Address           | Displays the wireless network MAC address.           |
| State                 | Displays the wireless network settings state.        |
| Radio State           | Displays the wireless network radio state.           |
| IP Address            | Displays the wireless network IP address.            |
| IP Default Gateway    | Displays the wireless network IP default gateway.    |
| IP Subnet Mask        | Displays the wireless network IP subnet mask.        |
| IP Domain Name Server | Displays the wireless network IP Domain Name Server. |

#### Setting wireless state:

Click on **Edit** in the Wireless Interface Settings block to set the client device's wireless state from either **Disable**, **Enabled in S0**, or **Enabled in S0**, sX/AC. The wireless network's connection will proceed according to the wireless state selected.



#### Wi-Fi Profile

This item allows you to add or edit the Wi-Fi profile(s) of the client device. The client device will connect/disconnect according to the Wi-Fi profile and wireless state selected.

#### Adding a new Wi-Fi profile

Click on Add.



- 2. Enter the information for the Wi-Fi profile.
- 3. Click on OK once you are finished. The newly added Wi-Fi profile should appear in the profile list.



#### Editing a Wi-Fi profile

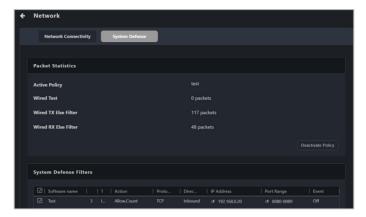
To edit an existing Wi-Fi profile click on the edit icon ( next to the profile name.

# Deleting a Wi-Fi profile

To delete an existing Wi-Fi profile click on the delete icon ( next to the profile name.

#### **System Defense**

This item allows you to define and execute Internet safety measures on the client device, allowing you to isolate the network and also providing you with an intrusion test function.



#### System Defense Filters

This item allows you set the outgoing and incoming packets for the isolated network, allow or ban specific IP addresses, and set network traffic filters to calculate and record data transfer.



Click on **Refresh** to refresh the System Defense Filters list to the latest updated state.

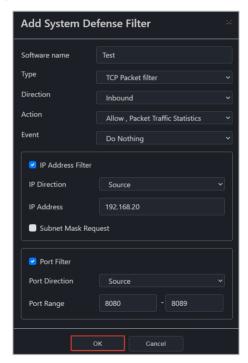


#### Adding a system defense filter

Click on Add Filter.



Select and enter the settings for the new system defense filter, then click **OK**.



- 3. Repeat steps 1 and 2 to add more system defense filters.
- 4. The newly added system defense filter(s) will be displayed in the System Defense Filters list.

#### Removing a system defense filter

To remove a system defense filter(s), select the system defense filter(s) you would like to remove, then click **Remove Filter**.



#### System Defense Policy

This item will check incoming and outgoing packets to see if they match or do not match the conditions set in the filter, then act according to the settings of the policy.

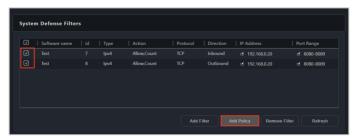


Click on **Refresh** to refresh the System Defense Policy list to the latest updated state



#### Adding a system defense policy

 Select the system defense filters you would like to add a policy to in the System Defense Filters list, then click Add Policy.



Select and enter the settings for the system defense policy, then click OK.



3. The newly added system defense policy will be displayed in the System Defense Policys list.

#### Removing a system defense policy

Select the system defense policy you would like to remove in the System Defense Policys list, then click **Remove Policy**.



#### Activating a system defense policy

Select the system defense policy you would like to activate in the System Defense Policys list, then click **Activate Policy**.



You can view packets statistics if you scroll to the top of the **System Defense** page, under the Packet Statistics block.

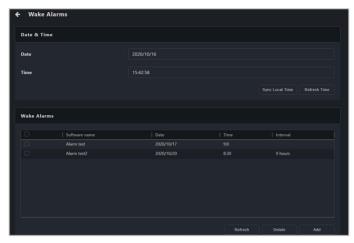




Only one System Defense Policy may be active at a time, if you wish to use a different System Defense Policy, click on **Deactivate Policy** in the Packet Statistics block to deactivate the currently active policy, then activate the new policy.

# 5.6.7 Wake-up Alarm (vPro)

This item allows you to set an alarm to wake up the client vPro device when the client device is in sleep mode or powered down.

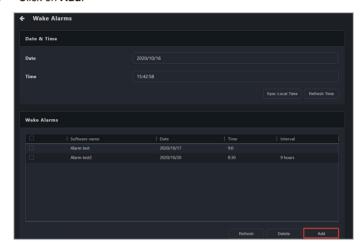


| Date            | Date on the client vPro device.                                        |
|-----------------|------------------------------------------------------------------------|
| Time            | Time on the client vPro device.                                        |
| Sync Local Time | Synchronizes the client vPro device's time to match the main server's. |
| Refresh Time    | Updates the client vPro device's time to the latest updated state.     |

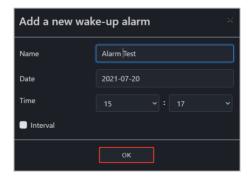
# Adding a new wake alarm



- Up to five (5) wake alarms can be added to a single client vPro device, if you have reached the maximum limit of wake alarms allowed on a device, please delete an unused wake alarm first.
- Click on Refresh to refresh the Wake Alarms list to the latest updated state.
- 1. Click on Add.



2. Enter the settings for your new wake alarm, then click **OK**.



3. The newly added wake alarm will be displayed in the Wake Alarms list.



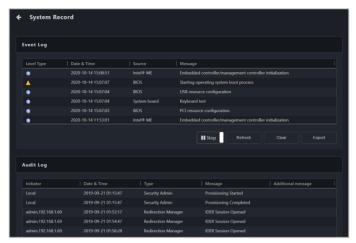
# Removing a wake alarm

Select the wake alarm you would like to remove in the Wake Alarms list, then click **Delete**.



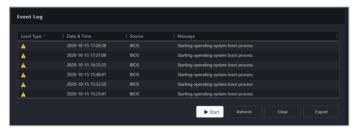
# 5.6.8 System Record (vPro)

This item allows you to quickly detect the problems or issues on a client vPro device through the event log and alert records.



# **Event Log**

View the client vPro device's event log records and analyze and detect device issues or problems.



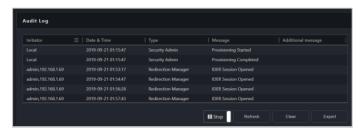
| Start / Stop | Start or stop recording the event log.             |
|--------------|----------------------------------------------------|
| Refresh      | Refresh the event log to the latest updated state. |
| Clear        | Clear the event log records.                       |
| Export       | Export the event log records.                      |

#### **Audit Log**

Records specified device system operations and unauthorized visits into the Audit Log. Through tracking the audit log, you can detect various sources of problems, security breaches, or illegal usage.



- Ensure to periodically export and clear the client vPro device's audit log.
- When you receive an alert about the storage space for the audit log, please export then clear the audit log. Once the audit log's storage space is full, you will not be able to execute any important or events defined as severe issues on the client device.



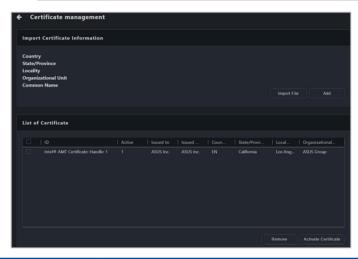
| Start / Stop | Start or stop recording the audit log.             |
|--------------|----------------------------------------------------|
| Refresh      | Refresh the audit log to the latest updated state. |
| Clear        | Clear the audit log records.                       |
| Export       | Export the audit log records.                      |

# 5.6.9 Certificate (vPro)

This item allows you to import certificates for encryption and identification. This will ensure the connection between main server and client vPro device is safe and secure.



Please refer to the Certificate supplier information on the Intel website for details on obtaining certificates. Ensure to check the types supported by the certificate.



| Import File          | Import a certificate file.                                                                                        |
|----------------------|-------------------------------------------------------------------------------------------------------------------|
| Add                  | Add the imported certificate to the Certificates list.                                                            |
| Country              | Import the certificate's country code.                                                                            |
| State/Province       | Import the certificate's state/province.                                                                          |
| Locality             | Import the certificate's locality.                                                                                |
| Organization Unit    | Import the certificate's organization unit.                                                                       |
| Common Name          | Import the certificate's common name.                                                                             |
| Active               | 1 represents the certificate is active, and 0 represents the certificate is inactive in the <b>Active</b> column. |
| Remove               | Removes selected certificate(s).                                                                                  |
| Activate Certificate | Activates selected certificate(s).                                                                                |

#### Adding and activating a certificate on single device

 Click Certificate on the Management Control Information page of a device to add and activate a certificate on a single device.



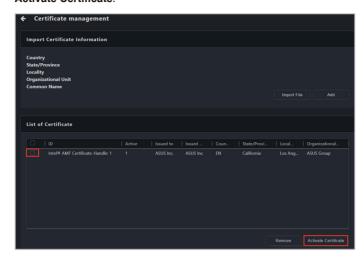
- Each client vPro device can only have 1 certificate active at a time, ensure to activate the certificate after importing the certificate.
- The Remove and Activate Certificate functions are only supported if you accessed the Certificate function through the Management Control Information page of a single device.
- 2. Click on **Import File** and select the certificate to import.



 Check if the imported certificate information is correct in the Import Certificate Information block, then click Add.



 The newly added certificate will show up in the List of Certificate. Select the certificate you wish to activate from the List of Certificate block, then click Activate Certificate.



## Removing a certificate on a single device

1. Click **Certificate** on the **Management Control Information** page of a device to add and activate a certificate on a single device.



The **Remove** and **Activate Certificate** functions are only supported if you accessed the **Certificate** function through the **Management Control Information** page of a single device.

Select the certificate(s) you wish to remove from the List of Certificate and click Remove.



You cannot delete an active certificate. Please select and activate a different inactive certificate first if you wish to delete a currently active certificate.



#### Adding and activating a certificate on multiple device

Select multiple devices on the main menu page, then select OOB-Control >
 Certificate Management from the Select Function drop down menu.



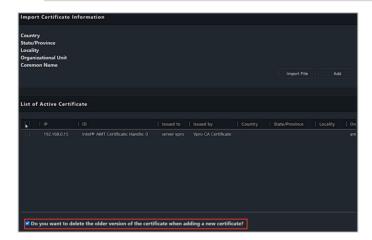
- Each client vPro device can only have 1 certificate active at a time, ensure to activate the certificate after importing the certificate.
- The Remove and Activate Certificate functions are only supported if you accessed the Certificate function through the Management Control Information page of a single device.
- 2. Click on **Import File** and select the certificate to import.



- Check if the imported certificate information is correct in the Import Certificate Information block.
- If required, check the Do you want to delete the older version of the certificate when adding a new certificate? option.



The **Do you want to delete the older version of the certificate when adding** a new certificate? option is only available if you accessed the **Certificate** function through the **OOB-Control** > **Certificate Management**.



 Click on Add the newly added certificate will be displayed in the List of Active Certificate block.



- If you checked the Do you want to delete the older version of the certificate when adding a new certificate? option in step 4, the newly added certificate will replace the older version of the certificate.
- If you did not check the Do you want to delete the older version of the
  certificate when adding a new certificate? option, the previously active
  older version of the certificate will become inactive and not be displayed in
  the List of Active Certificate block. To delete the older inactive certificate,
  you will need to access the Certificate page by clicking Certificate on the
  Management Control Information page of a single device.



# 5.7 Management Control Information (BMC)

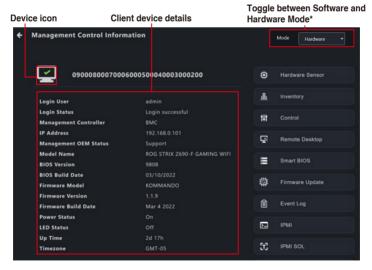
The BMC Management Control Information allows you to monitor hardware and asset information or manage functions such as KVM remote control, remote power control, Serial-over-LAN (SOL), media redirection, or IPMITool commands.



- The functions in this section are hardware controlled and values may differ with the software version. Please refer to Chapter 4 for more information on Software mode.
- Click the cicon to expand or hide additional information.



- Before using BMC management control, please enable BMC functions in the BIOS of the client device, set the BMC username and password on the client device, and ensure that the connection to the BMC device and web console is stable.
- Certain functions such as hardware and asset information are available
  even when the client device is offline. For other functions, please wait for
  ASUS Control Center Express to finish connecting to the BMC remote
  management controller before selecting any functions to avoid unexpected
  behavior.
- Please ensure that the client device supports the BMC remote management controller and that all sensors are connected and working properly.

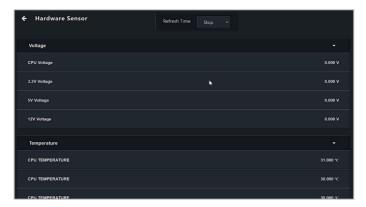


\* This item will not be available if you accessed the Management Control Information page through Management Control.

| Device icon           | Displays the connection status of the client device's BMC remote management controller. The client device's web console can be opened by clicking on the device icon.  * To return to ASUS Control Center Express, click Sign Out on the left sidebar of the web console. |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Login user            | Displays the user account currently logged into the client device's BMC remote management controller. The login user can be switched.                                                                                                                                     |
| Login status          | Displays the current login status to the client device's BMC remote management controller.                                                                                                                                                                                |
| Management controller | Displays the type of remote management controller of the client device.                                                                                                                                                                                                   |
| IP address            | Displays the IP address of the client device.                                                                                                                                                                                                                             |
| Management OEM status | Displays whether the client device supports OEM management functionality.                                                                                                                                                                                                 |
| Model name            | Displays the model name of the client device.                                                                                                                                                                                                                             |
| BIOS version          | Displays the BIOS version of the client device.                                                                                                                                                                                                                           |
| BIOS build date       | Displays the BIOS build date of the client device.                                                                                                                                                                                                                        |
| Firmware model        | Displays the firmware model of the client device.                                                                                                                                                                                                                         |
| Firmware version      | Displays the firmware version of the client device.                                                                                                                                                                                                                       |
| Firmware build date   | Displays the firmware build date of the client device.                                                                                                                                                                                                                    |
| Power status          | Displays the current power status of the client device.                                                                                                                                                                                                                   |
| LED status            | Displays the status of the client device's LED indicators.                                                                                                                                                                                                                |
| Uptime                | Displays the uptime of the client device.                                                                                                                                                                                                                                 |
| Timezone              | Displays the timezone set for the BMC remote management controller.                                                                                                                                                                                                       |

# 5.7.1 Hardware Sensor (BMC)

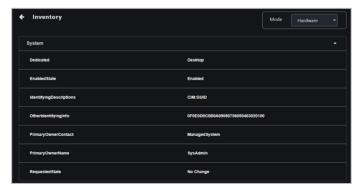
This item allows you to view the voltage, temperature, fan speed, and sensor information of the client BMC device.



| Refresh Time       | Set the refresh time interval for the Hardware Sensor.  |
|--------------------|---------------------------------------------------------|
| Voltage            | Displays the voltage of the device hardware.            |
| Current            | Displays the current of the device hardware.            |
| Temperature        | Displays the temperature of the device hardware.        |
| Fan                | Displays the fan rotation speed of the device hardware. |
| VERSION_ERR sensor | Displays the status of the VERSION_ERR sensor.          |
| Watchdog2 sensor   | Displays the status of the Watchdog2 sensor.            |

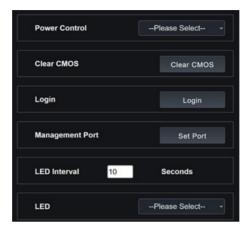
# 5.7.2 Inventory (BMC)

This item allows you to view system, processor, memory, PCIE devices, PCIE functions, storage controller, and other hardware information.



## 5.7.3 Control (BMC)

This item allows you to configure login credentials, ports, and LED indicators, clear CMOS, or remotely execute power control functions on a client device.



#### **Power Control**

Allows you to remotely execute power control functions on the client device through the BMC remote management controller, such as a system restart.

| Power On (G0/S0)               | Power on the client device through the BMC remote management controller.                                       |
|--------------------------------|----------------------------------------------------------------------------------------------------------------|
| Power Off - Soft (G2/S5)       | Power off the client device through the BMC remote management controller.                                      |
| Power Off - Hard (G3)          | Force the client device to power off through the BMC remote management controller when the OS is unresponsive. |
| Power Cycle - Soft off (G2/S5) | Restart the client device after shutting down from the OS through the BMC remote management controller.        |
| Power Cycle - Hard Off (G3)    | Power off and restart the client device through the BMC remote management controller.                          |

#### **Clear CMOS**

Allows you to clear the CMOS of the client device's BIOS, restoring it to factory settings. The progress of the operation can be checked in the mission center.



- The client device must be powered off before the CMOS can be cleared.
- Availability of this function may depend on BIOS and BMC firmware support.

#### Login

Allows you to enter the account and password that ASUS Control Center Express will use to log into the client device's BMC remote management controller. After successfully logging in, the BMC remote management controller will automatically switch to the newly logged in account.



#### Sync OEM Port

Allows you to synchronize the management port used for the BMC web console.





- The management port must match the port used by the BMC web console or BMC functions will not be available.
- To set the default management port for all devices, click on Settings in the menu bar of the main control panel, then click Options > General Configuration, and scroll down to BMC Account > Management Port.

#### **LED Interval**

Allows you to set the state and blink interval of the client device's LED indicator.

| LED On       | The client device's LED indicator will turn on.                                                                                 |
|--------------|---------------------------------------------------------------------------------------------------------------------------------|
| LED Off      | The client device's LED indicator will blink on and off.                                                                        |
| LED Interval | The client device's LED indicator will turn on for the specified interval, then return to the "off" state and blink on and off. |

# 5.7.4 Remote Desktop (BMC)

The **Remote Desktop** function provides a flexible interface for out-of-band device management through the desktop accessed in ASUS Control Center Express. This method of remote desktop will allow you to control your client device even if it is not in an OS environment, such as BIOS.

| Video           | Pause Video                | Pauses Console Redirection                                                                                                                                           |
|-----------------|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                 | Resume Video               | Resumes Console Redirection when the session is paused.                                                                                                              |
|                 | Refresh Video              | Updates the display shown in the Console Redirection window.                                                                                                         |
|                 | Display On                 | Turns on the display of the client device                                                                                                                            |
|                 | Display Off                | Turns off the display of the client device                                                                                                                           |
|                 | Capture Screen             | Captures a screenshot of the Console Redirection screen.                                                                                                             |
|                 | Show Client Cursor         | Shows or hides the local mouse cursor on the client device                                                                                                           |
| Mouse           | Mouse Mode                 | Switches between Absolute, Relative, and Other mouse modes                                                                                                           |
|                 | Zoom                       | Adjusts the zoom of the Console Redirection screen                                                                                                                   |
|                 | Block Privilege<br>Request | Sets partial or no permissions for privilege requests                                                                                                                |
| Options         | Bandwidth                  | Adjusts the bandwidth used for Console Redirection                                                                                                                   |
|                 | Compression Mode           | Sets the compression mode                                                                                                                                            |
|                 | DCT Quantization           | Adjusts the image quality for Console Redirection between 0 (best quality) to 7 (best performance)                                                                   |
| Keyboard        |                            | Switches between U.S., German, and Japanese keyboard layouts                                                                                                         |
|                 | Hold Down                  | Holds down the selected key on the client device                                                                                                                     |
| Send keys       | Press and Release          | Presses and releases the selected key on the client device                                                                                                           |
| Hot Keys        | Add Hot Keys               | Creates a new hotkey. Click on <b>Add Hot Keys</b> > <b>Add</b> and place the cursor in the text box, then press then release the key combination to define a macro. |
| Video<br>Record | Record Video               | Starts recording the Console Redirection screen.                                                                                                                     |
|                 | Stop Recording             | Stops recording the Console Redirection screen                                                                                                                       |
|                 | Record Settings            | Configures the video recording settings                                                                                                                              |
|                 |                            |                                                                                                                                                                      |

(continued on the next page)

| Power        | Remotely executes power control functions                                                                                                                                        |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Active Users | Shows the currently active users on the server.                                                                                                                                  |
| Help         | Displays additional information on H5Viewer                                                                                                                                      |
| Browse File  | Click this button to add or modify CD media such as a physical DVD/CD-ROM drive and CD image types such as .iso, then click <b>Start Media</b> to start or stop the redirection. |
| Start Media  | Starts or stops redirection of the media file.                                                                                                                                   |

# 5.7.5 Smart BIOS (BMC)

This item allows you to update the BIOS of a device by uploading a BIOS file manually or from the BIOS Cache if the device cannot be powered on to perform a BIOS update or repair. You can also back up or restore the BIOS user profile and configuration settings.



- Availability of this function may depend on BIOS and BMC firmware support.
- The client device will begin updating the BIOS after shutting down. The
  update process may take a while, please wait for the update to be finished.
  Once the BIOS flash is finished the client device will restart.



DO NOT disconnect the power supply during the BIOS flash.

#### Flashing BIOS by manually uploading a BIOS file

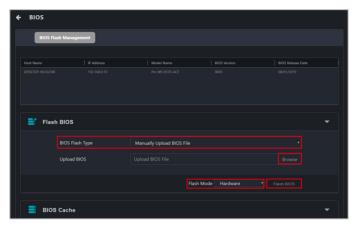
Manually upload a BIOS file to flash the BIOS of the client device.

- 1. Select Manually Upload BIOS File in the BIOS Flash Type field.
- Click on Browse to select a BIOS file, then click OK to confirm the BIOS file
  was uploaded successfully. The uploaded BIOS file will also be added to the
  BIOS Cache

3. Click on Flash BIOS.



Flash Mode will default to Hardware Mode.



 Select if you wish to perform a Normal Mode BIOS flash or if you wish to do a Recovery Mode BIOS flash, then click OK.



Performing a **Recovery Mode** BIOS Flash will reset all BIOS configurations. Some configuration data will be deleted. Please contact an ASUS service center for assistance after the **Recovery Mode** BIOS flash is completed.



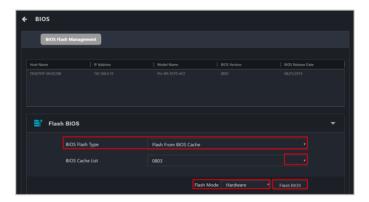
### Flashing BIOS from the BIOS cache

You can select a BIOS file from the BIOS cache

- 1. Select Flash from BIOS Cache in the BIOS Flash Type field.
- 2. Select a BIOS file from the BIOS Cache List drop down menu.
- 3 Click on Flash BIOS



Flash Mode will default to Hardware Mode.



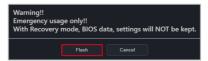
 Select if you wish to perform a Normal Mode BIOS flash or if you wish to do a Recovery Mode BIOS flash, then click OK.



Performing a **Recovery Mode** BIOS Flash will reset all BIOS configurations. BIOS data and configuration settings will also be deleted. Please contact an ASUS service center for assistance after the **Recovery Mode** BIOS flash is completed.

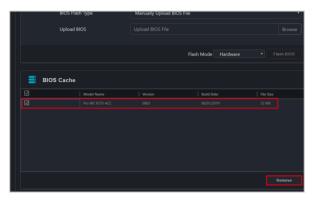


 (Optional) If you selected Recovery Mode, you will be prompted with a warning message, as Recovery Mode will remove all previous BIOS data and configurations. Click Flash to continue with using Recovery Mode.



## Removing a BIOS file from the BIOS cache

You can view the BIOS files available for the client device in the BIOS Cache block. To remove a BIOS file from the BIOS Cache, check the BIOS file you wish to remove, then click on **Remove**.



### Downloading BIOS user profile data



- Availability of this function may depend on BIOS, IPMI, and BMC firmware support.
- Ensure that the client device has finished booting into the operating system before downloading BIOS user profile data.
- If a firmware update was recently completed, restart the client device before downloading BIOS user profile data.
- User profile data saved using BMC is not compatible with user profile configuration files created locally by the BIOS on client devices.
- 1. Select a client device from the device list.
- 2. Fill in the **Download path** and **Download file name** fields.
- 3. Click **Download** to download the BIOS user profile data (.CMO).

### Uploading BIOS user profile data



- After BIOS user profile data is uploaded, the client device(s) will automatically update BIOS settings upon the next startup. DO NOT disconnect the power supply or turn off the client device(s) during the BIOS settings update.
- To cancel a BIOS user profile data update, do not restart the client device and click Cancel.
- The BIOS version of the saved BIOS user profile data must match the BIOS version of the client device.
- It is not recommended to start BIOS OOB update and BIOS user profile update tasks simultaneously.
- Ensure that the current BIOS user profile data is backed up before uploading any BIOS user profile data.
- 1. Fill in the **Upload file path** and **User profile password** (optional) fields.
- Click Upload to upload to a single client device, or Upload all devices to upload to multiple client devices.
- 3. Once the upload is completed, restart the client device(s).

### 5.7.6 Firmware Update (BMC)

This item allows you to update the firmware of the BMC remote management controller, and also displays the results of the firmware update.

### Uploading and updating firmware

- 1. Tick the checkbox for BMC under MC Platform.
- 2. Click on **Select File**, then select your firmware file (.img) and click **Open**.
- 3. Click on **Firmware Update**, then wait for the update to be completed.
- 4. You can check the results of the firmware update in the Mission Center.
- 5. If the client device's firmware was updated while it was powered on, please reboot the client device after the firmware has been successfully updated.

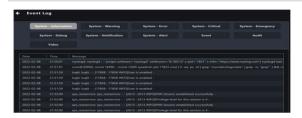


### 5.7.7 Event Log (BMC)

This item allows you to view the event log of the last time the client device was powered on, giving you more information to analyze the cause of the problem or issue.



Please use the Notification Rule Management menu to manage which client devices, utilization status messages, hardware sensor events, or management controller alarms are shown in the Event Log. To set up notification rules, please click on located at the top right menu bar of the Dashboard, then select Options > Rule Management. For more information, please refer to 8.1.2 Rule Management.



### 5.7.8 **IPMI (BMC)**

IPMI Tool Lanplus Command Redirect allows remote execution of commands to configure settings or view information on the client device.





To execute commands on multiple client devices, please return to the main control panel and select the devices you wish to send commands to, then click Select Function > OOB - Control > IPMI > IPMI Tool Lanplus Command Redirect



In order to write FRU data, please unlock the FRU by executing the following command:

raw 0x30 0x17 0x01

Once the FRU is unlocked, execute the following command to write FRU data:

fru write <fru id> <file>

- 1. Select the desired command from the drop down menu.
- 2. Input any required and/or optional command parameters into the input box.



- The command parameters will be displayed in the input box.
- Click on ? to view additional information about the selected command.
- 3. (Optional) Click **Select File** to upload a .bin file.
- Click Apply to execute the command. The progress of the command can be viewed in the mission center. Results of completed commands will be shown in the IPMI Tool window.



If the command was executed on multiple devices, you can click on the name of a device in the Device List to view the result of the completed command.

5. (Optional) Click Clear to clear the IPMI Tool window.

# 5.7.9 IPMI Serial-over-LAN (BMC)

This item allows you to access the serial console over Serial-over-LAN (SOL).

- 1. Click Start to start Serial-over-LAN via BMC on the client device.
- 2. Click **Stop** to end Serial-over-LAN via BMC on the client device.



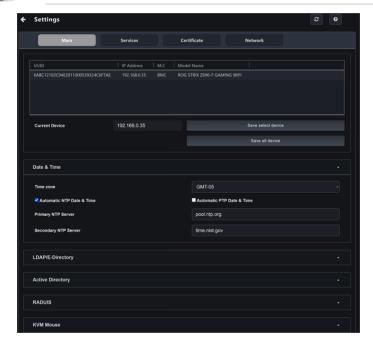
# 5.7.10 Settings (BMC)

This item allows you to configure BMC related settings.

- After settings are changed, click on Save select device to update the selected client device with the new settings or click on Save all devices to update all BMC devices with the new settings.
- 2. Click on the cicon to confirm that the changes have been committed. The status of the operation can also be viewed in the Mission Center.



To show additional information about the settings, click the oicon.



### Date & Time

This page allows you to set the date and time on the BMC.

| Select Time Zone          | Select the time zone from the Select Time Zone drop down menu.                            |
|---------------------------|-------------------------------------------------------------------------------------------|
| Automatic NTP Date & Time | Enable or disable automatic time and date synchronization with the NTP server.            |
| Primary NTP Server*       | Allocate the primary NTP server to automatically update the date and time.                |
| Secondary NTP Server*     | Allocate the secondary NTP server to automatically update the date and time.              |
| Automatic PTP Date & Time | Enable or disable the PTP server to automatically update the date and time.               |
| PTP Interface*            | Set the PTP server interface.                                                             |
| PTP Preset*               | Set the PTP preset type to SlaveOnly or MasterSlave modes (default: SlaveOnly).           |
| PTP Transport*            | Set the PTP transport type to IPv4 or Ethernet modes (default: IPv4).                     |
| PTP Ipmode*               | Set the PTP Ipmode to Unicast or Multicast modes.                                         |
| PTP Unicast IP*           | Set the Master IP address when PTP is in Unicast mode.                                    |
| PTP Delay Mechanism*      | Set the PTP delay mechanism to E2E or P2P (default: E2E).                                 |
| PTP Inbound Latency*      | Set the PTP inbound latency in nanoseconds (default: 0ns).                                |
| PTP Outbound Latency*     | Set the PTP outbound latency in nanoseconds (default: 0ns).                               |
| PTP Priority1*            | Set the priority of the PTP clock between 0 and 128 for the Master and 255 for the Slave. |
| PTP Max Master Capacity*  | Set the max master capacity of the PTP clock (default: 5).                                |
| PTP Log Request Delay*    | Set the PTP log request delay (default: 1).                                               |
| Panic Mode*               | Set PTP clock to not reset if jump is more than 1 second (default: unchecked).            |

<sup>\*</sup> Only available when Automatic NTP Date & Time or Automatic PTP Date & Time is enabled.

# **LDAP/E-Directory**

This item allows you to set the LDAP/E-directory Settings.

| Enable LDAP/E-Directory Authentication | Enable or disable LDAP/E-Directory Authentication.                                        |
|----------------------------------------|-------------------------------------------------------------------------------------------|
| Encryption Type                        | Set the LDAP/E-Directory encryption type to No Encyption, SSL, or StartTLS.               |
| Common Name Type                       | Set the Common Name Type to IP Address or FQDN.                                           |
| Server Address                         | Set the LDAP/E-Directory server address.                                                  |
| Port                                   | Enter LDAP/E-Directory port.                                                              |
| Bind DN                                | Set the Bind DN used to authenticate the client in bind operations.                       |
| Password                               | Set the password used to authenticate the client during bind operations.                  |
| Search Base                            | Set which part of the external directory tree is searched by the LDAP/E-directory server. |
| Attribute of User Login                | Set the attribute used to identify the client.                                            |
| CA Certificate File*                   | Select the trusted CA certificate file.                                                   |
| Certificate File*                      | Select the client certificate file.                                                       |
| Private Key*                           | Select the private key file.                                                              |

<sup>\*</sup> Only available when SSL or StartTLS is enabled.

# **Active Directory Settings**

This item allows you to set the Active directory Settings.

| Enable Active Directory Authentication  | Enable or disable Active Directory Authentication.            |
|-----------------------------------------|---------------------------------------------------------------|
| SSL                                     | Enable or disable SSL encryption.                             |
| Secret Username                         | Set the Active Directory server administrator username.       |
| Secret Password                         | Set the Active Directory server administrator password.       |
| User Domain Name                        | Set a domain name for the user.                               |
| Domain Controller Server<br>Address 1-3 | Enter the IP address of at least one Active Directory server. |

### **RADIUS Settings**

This item allows you to enable or disable RADIUS authentication and enter the required information to access the RADIUS server.

| Enable RADIUS<br>Authentication | Enable or disable RADIUS Authentication.  |
|---------------------------------|-------------------------------------------|
| Server Address                  | Set the RADIUS server address             |
| Port                            | Set the RADIUS server port.               |
| Secret                          | Set the RADIUS server password.           |
| Administrator*                  | Set the RADIUS administrator attribute.   |
| Operator*                       | Set the RADIUS operator attribute.        |
| User*                           | Set the RADIUS user attribute.            |
| OEM Proprietary*                | Set the RADIUS OEM proprietary attribute. |
| No Access*                      | Set the RADIUM no access attribute.       |

<sup>\*</sup> This advanced setting should be set according to the vendor-specific attributes for RADIUS users on the server.

### **KVM Mouse Setting**

This item allows you to set the mouse mode.

| Relative Positioning (Linux)         | Calculated relative mouse position displacement is sent to the server.                                                         |  |
|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|--|
| Absolute Positioning<br>(Windows)    | Absolute position of the local mouse is sent to the server. This option is recommended for Windows or later versions on Linux. |  |
| Other Mode (SLES-11 OS Installation) | Calculated displacement from the local mouse in the center position is sent to the server.                                     |  |

### **Log Settings**

This item allows you to set the log policy for the event log.

| Linear Storage Policy   | Set the SEL Log Setting Policy to Linear Storage.   |
|-------------------------|-----------------------------------------------------|
| Circular Storage Policy | Set the SEL Log Setting Policy to Circular Storage. |

# **Advanced Log Settings**

This item allows you to set advanced log settings for the event log.

| System Log         | Enable <b>System Log</b> to view all system events. Entries can be filtered based on their classification levels.                                                                                                                                                                   |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Local Log          | Check this item to save the logs locally on the BMC device.                                                                                                                                                                                                                         |
| Remote Log         | Check this item to save the logs in a remote machine.                                                                                                                                                                                                                               |
| Port Type          | Set the port type to TCP or UDP.                                                                                                                                                                                                                                                    |
| File Size          | Set the size of the local log file in bytes between 3 and 65535.                                                                                                                                                                                                                    |
| Rotate Count       | When logged information exceeds the specified file size, old log information will automatically be rotated to backup based on the rotate count value.  * Rotate count value must be 0 or 1. If the rotate count is 0, the old log information will be permanently cleared each time |
| Remote Log Server  | Set the remote server address for the system log.                                                                                                                                                                                                                                   |
| Remote Server Port | Set the port number for the system log.                                                                                                                                                                                                                                             |
| Enable Audit Log   | Enable this item to view all audit events for the client device.                                                                                                                                                                                                                    |

### **Media Redirection Settings**

This item allows you to set the media redirection settings.



- Availability of this function may depend on BMC support.
- Settings marked with an asterisk (\*) are only available when the checkbox for CIFS is selected.

| Local Media Support  |                                      | Enable or disable local media support.                                                                                                                                                                                                                                                           |
|----------------------|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Remote Media Support |                                      | Enable or disable remote media support. When enabled, CD/DVD and Hard disk remote media types will appear. Users can configure different settings for the different remote media types. Configuration options will be displayed for each media type, or the same options can be applied to both. |
|                      | Server Address for CD/DVD Images     | Enter the address of the server where the remote videos are stored.                                                                                                                                                                                                                              |
|                      | Path In Server                       | Enter the path of the media on the remote server.                                                                                                                                                                                                                                                |
| Mount CD/            | Share Type for CD/<br>DVD            | Set the share type to NFS or Samba (CIFS).                                                                                                                                                                                                                                                       |
| DVD                  | Domain Name*                         | Enter the domain name of the remote server.                                                                                                                                                                                                                                                      |
|                      | Username*                            | Enter the username for the remote server.                                                                                                                                                                                                                                                        |
|                      | Password*                            | Enter the password for the remote server.                                                                                                                                                                                                                                                        |
|                      | Same Settings for<br>Harddisk Images | Apply the server information entered for <b>Mount CD/ DVD</b> to <b>Mount Harddisk</b> .                                                                                                                                                                                                         |
|                      | Server Address for CD/DVD Images     | Enter the address of the server where the remote videos are stored.                                                                                                                                                                                                                              |
|                      | Path In Server                       | Enter the path of the remote media on the server.                                                                                                                                                                                                                                                |
| Mount<br>Harddisk    | Share Type for CD/<br>DVD            | Set the share type to NFS or Samba (CIFS).                                                                                                                                                                                                                                                       |
|                      | Domain Name*                         | (Optional) Enter the domain name of the remote media.                                                                                                                                                                                                                                            |
|                      | Username*                            | Enter the username                                                                                                                                                                                                                                                                               |
|                      | Password*                            | Enter the password                                                                                                                                                                                                                                                                               |

## **VMedia Instance Settings**

This item allows you to configure settings for the redirection of virtual media to supported CD/DVD and/or hard disk devices.



Availability of certain functions depends on client device BMC support.

| CD/DVD device instances                  | Select the number of CD/DVD devices to be supported for Virtual Media redirection.               |
|------------------------------------------|--------------------------------------------------------------------------------------------------|
| Hard disk instances                      | Select the number of Hard disk devices to be supported for Virtual Media redirection.            |
| Remote KVM CD/DVD device instances       | Select the number of Remote KVM CD/DVD devices to be supported for Virtual Media redirection.    |
| Remote KVM hard disk instances           | Select the number of Remote KVM hard disk devices to be supported for Virtual Media redirection. |
| Emulate SD Media as USB disk on the host | Enable emulation of SD Media as an USB disk on the host.                                         |

## **Media Remote Session Settings**

This item allows you to configure settings for the remote session.

| KVM Single Port Application                           | Allows Single Port Application support in BMC.                                      |
|-------------------------------------------------------|-------------------------------------------------------------------------------------|
| Keyboard Language                                     | Select the keyboard language.                                                       |
| Virtual Media Attach Mode                             | Select the Virtual Media Attach Mode.                                               |
| Retry Count                                           | Set the number of times to retry when a KVM failure occurs between 1 to 20.         |
| Retry Time Interval (Seconds)                         | Set the number of seconds to wait for subsequent retries between 5 to 30 seconds.   |
| Server Monitor OFF Features<br>Status                 | Enable or disable the Server Monitor OFF feature.                                   |
| Automatically OFF Server<br>Monitor when KVM Launches | Enable to automatically turn off the monitor of the client device when KVM launches |

### **PAM Order Settings**

This item allows you to configure the PAM order for user authentication into the BMC. The list of PAM modules supported by the BMC is displayed. Drag and drop the PAM modules to reorganize their positions in the sequence.

### **SMTP Settings**

This item allows you to configure the SMTP mail server.

| LAN Interface                              | Select the LAN interface to be configured.                                                                                                             |
|--------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| Sender Email ID                            | Enter a valid <b>Sender Email ID</b> on the SMTP Server.<br>Maximum allowed size for Email ID is 64 bytes, which<br>includes username and domain name. |
| Primary/Secondary SMTP Support*            | Enable or disable SMTP support for the BMC.                                                                                                            |
| Primary/Secondary Server Name*             | Enter the name of the SMTP server for reference purposes.                                                                                              |
| Primary/Secondary Server IP*               | Enter the server address for the SMTP server.                                                                                                          |
| Primary/Secondary SMTP Port*               | Enter the SMTP port.                                                                                                                                   |
| Primary/Secondary Secure SMTP Port*        | Enter the SMTP secure port.                                                                                                                            |
| Primary/Secondary SMTP Authentication*     | Enable or disable SMTP authentication.                                                                                                                 |
| Primary/Secondary Username*                | Enter the username for the SMTP user account.                                                                                                          |
| Primary/Secondary Password*                | Enter the password for the SMTP user account.                                                                                                          |
| Primary/Secondary SMTP<br>SSLTLS Enable*   | Enable or disable the SMTP SSLTLS protocol.                                                                                                            |
| Primary/Secondary SMTP<br>STARTTLS Enable* | Enable or disable the SMTP STARTTLS protocol.                                                                                                          |

<sup>\*</sup> Only available when Primary SMTP or Secondary SMTP is enabled.

### **Firewall IP Address Rules**

This item allows you to configure the firewall IP address rules.

| IP Single (or) Range Start | Enter a single IP address or the start of an IP address range. |
|----------------------------|----------------------------------------------------------------|
| IP Range End               | (Optional) Enter the end of an IP address range.               |
| Enable Timeout             | Enable or disable timeout.                                     |
| Start Date*                | Set the date when the firewall rule comes into effect.         |
| Start Time*                | Set the time when the firewall rule comes into effect.         |
| End Date*                  | Set the date when the firewall rule expires.                   |
| End Time*                  | Set the time when the firewall rule expires.                   |
| Rule                       | Allow or block the specified IP address or range.              |

<sup>\*</sup> Only available when Enable Timeout is enabled.

### **Firewall IP Address Exist Rules**

This item shows existing firewall rules. To remove an existing rule, click the  ${\bf X}$  in the corresponding row.

## **Video Trigger Settings**

This item allows you to configure the events that will trigger the auto video recording function of the KVM server.

| Critical Events<br>(Temperature/Voltage)        |                                                                                |
|-------------------------------------------------|--------------------------------------------------------------------------------|
| Non-critical Events<br>(Temperature/Voltage)    |                                                                                |
| Non-recoverable Events<br>(Temperature/Voltage) |                                                                                |
| Fan State Changed Events                        | Enable or disable a trigger for the auto video recording                       |
| Watchdog Timer Events                           | function.                                                                      |
| Chassis Power On Events                         |                                                                                |
| Chassis Power Off Events                        |                                                                                |
| Chassis Reset Events                            |                                                                                |
| LPC Reset Events                                |                                                                                |
| Date and Time Events                            |                                                                                |
| Pre-Event Video Recordings                      | Enable Pre-Event Video Recordings and set recording to Pre-Crash or Pre-Reset. |

### **Video Remote Storage Settings**

This item allows you to configure video remote storage settings.

| Record Video to Remote<br>Server | Enable or disable Remote Video support.                                         |
|----------------------------------|---------------------------------------------------------------------------------|
| Maximum Dumps                    | Set the maximum dump limit between 1 and 100.                                   |
| Maximum Duration                 | Set the maximum duration between 1 and 3600 seconds.                            |
| Maximum Size                     | Set the maximum size of dumps between 1 and 500 MB.                             |
| Server Address                   | Set the IP address of the remote server where the remote videos will be stored. |
| Path in Server                   | Set the path of the media on the remote server.                                 |
| Share Type                       | Set the share type to NFS or Samba (CIFS).                                      |
| Domain Name*                     | Enter the domain name of the remote server.                                     |
| Username*                        | Enter the username for the remote server.                                       |
| Password*                        | Enter the password for the remote server.                                       |

<sup>\*</sup> Only available when CIFS is enabled.

### **Pre-Event Video Recording Settings**

This item allows you to configure Pre-Event video recording settings.



To enable Pre-Event Video Recording, please go to the  ${\bf Video\ Trigger\ Settings}$  section.

| Video Quality     | Select the video quality.                              |
|-------------------|--------------------------------------------------------|
| Compression Mode  | Select the compression mode.                           |
| Frames Per Second | Select the frames per second (FPS).                    |
| Video Duration    | Select the duration of the video recording in seconds. |

### **SOL Trigger Settings**

This item allows you to configure the events that will trigger Serial-over-LAN (SOL) video recording.

| Critical Events<br>(Temperature/Voltage)        |                                                          |
|-------------------------------------------------|----------------------------------------------------------|
| Non-critical Events<br>(Temperature/Voltage)    |                                                          |
| Non-recoverable Events<br>(Temperature/Voltage) |                                                          |
| Fan State Changed Events                        | Enable or disable a trigger for the auto video recording |
| Watchdog Timer Events                           | function.                                                |
| Chassis Power On Events                         |                                                          |
| Chassis Power Off Events                        |                                                          |
| Chassis Reset Events                            |                                                          |
| LPC Reset Events                                |                                                          |
| Date and Time Events                            |                                                          |

### **SOL Remote Video Settings**

This item allows you to configure Serial-over-LAN (SOL) video recording settings.

| Log Size                         | Set the preferred size of the log file in KB up to 128KB.                           |
|----------------------------------|-------------------------------------------------------------------------------------|
| Log File Count                   | Set the number of log files between 0 and 1.                                        |
| Record Video to Remote<br>Server | Enable or disable storing recorded videos on a remote server instead of on the BMC. |
| Server Address*                  | Set the IP address of the remote server where the remote videos will be stored.     |
| Path in Server*                  | Set the path of the media on the remote server.                                     |
| Share Type*                      | Set the share type to NFS or Samba (CIFS).                                          |
| Domain Name*                     | Enter the domain name of the remote server.                                         |
| Username*                        | Enter the username for the remote server.                                           |
| Password*                        | Enter the password for the remote server.                                           |

<sup>\*</sup> Only available when Record Video to Remote Server or CIFS is enabled.

#### **SOL Recorded Video**

This item shows existing Serial-over-LAN (SOL) recorded videos. Click on a video to download and save it. To delete a video, click the **X** in the corresponding row.

### **SOL Configuration**

This item allows you to edit SOL configuration options.



Availability of this function depends on client device BMC support.

| Volatile Bit Rate     | Set the volatile bit rate.     |
|-----------------------|--------------------------------|
| Non-volatile Bit Rate | Set the non-volatile bit rate. |

#### Fan Mode

This item allows you to view the current fan mode and switch between different fan modes



Availability of certain fan modes depends on client device BMC support.

| Generic Mode    | Set the fan of the client device to generic mode.    |
|-----------------|------------------------------------------------------|
| Full Speed Mode | Set the fan of the client device to full speed mode. |
| Silent Mode     | Set the fan of the client device to silent mode.     |
| Turbo Mode      | Set the fan of the client device to turbo mode.      |

#### **Fan Customized**

This item allows you to specify a custom fan curve.



Availability of this function depends on client device BMC support.

#### **Fan Temperature Source**

This item allows you to select a temperature sensor to control fan speed.



- If temperature information is unavailable, the CPU temperature will be used. If the CPU temperature is also unavailable, the fan speed will default to 60%.
- To use CHA\_FAN sensor and control functions, please ensure that the fans are connected to the corresponding fan headers and that the 6-pin PSU connector is connected to a power supply.
- Fan speed control support depends on BMC, motherboard, BIOS, and firmware support.

### **PSU Redundancy**

This item allows you to configure PSU redundancy settings, allowing you to focus system power consumption on one PSU device for improved power efficiency.

| PSU Redundancy | Enable or disable PSU Redundancy |
|----------------|----------------------------------|
|----------------|----------------------------------|

<sup>\*</sup> To use PSU Redundancy, the PSU PM\_BUS header and SMART\_PSU switch jumper must be activated.

### **Service Web Configuration**

This item allows you to configure the Web service.

| Active           | Enable or disable the Web service.                                                         |
|------------------|--------------------------------------------------------------------------------------------|
| Interface Name   | Select the interface used for the Web service.                                             |
| Secure Port      | Enter the secure port used for the Web service. (default: 443)                             |
| Timeout          | Configure the session timeout value in multiples of 60 seconds between 300 to 1800 seconds |
| Maximum Sessions | Shows the maximum number of allowed sessions.                                              |

### **Service KVM Configuration**

This item allows you to configure the KVM service.

| Active           | Enable or disable the KVM service.                                                         |
|------------------|--------------------------------------------------------------------------------------------|
| Interface Name   | Select the interface used for the KVM service.                                             |
| Secure Port      | Enter the secure port used for the KVM service. (default: 443)                             |
| Timeout          | Configure the session timeout value in multiples of 60 seconds between 300 to 1800 seconds |
| Maximum Sessions | Shows the maximum number of allowed sessions.                                              |

### **Service CD-Media Configuration**

This item allows you to configure the CD-Media service.

| Active           | Enable or disable the CD-Media service.                             |
|------------------|---------------------------------------------------------------------|
| Interface Name   | Select the interface used for the CD-Media service.                 |
| Secure Port      | Enter the secure port used for the CD-Media service. (default: 443) |
| Maximum Sessions | Shows the maximum number of allowed sessions.                       |

### **Service HD-Media Configuration**

This item allows you to configure the HD-Media service.

| Active           | Enable or disable the HD-Media service.                             |
|------------------|---------------------------------------------------------------------|
| Interface Name   | Select the interface used for the HD-Media service.                 |
| Secure Port      | Enter the secure port used for the HD-Media service. (default: 443) |
| Maximum Sessions | Shows the maximum number of allowed sessions.                       |

### **Service SSH Configuration**

This item allows you to configure the SSH service.

| Active           | Enable or disable the SSH service.                                                        |
|------------------|-------------------------------------------------------------------------------------------|
| Interface Name   | Select the interface used for the SSH service.                                            |
| Secure Port      | Enter the secure port used for the SSH service. (default: 22)                             |
| Timeout          | Configure the session timeout value in multiples of 60 seconds between 60 to 1800 seconds |
| Maximum Sessions | Shows the maximum number of allowed sessions.                                             |

#### **SSL Generate Certificate**

This item will allow you to generate an SSL certificate. Click the **Generate** checkbox to show the SSL Generate Certificate section.

| Common Name (CN)       | Set the common name of the generated certificate.                                       |
|------------------------|-----------------------------------------------------------------------------------------|
| Organization (O)       | Set the organization of the generated certificate.                                      |
| Organization Unit (OI) | Set the organization unit of the generated certificate.                                 |
| City or Locality (L)   | Set the city or locality of the organization.                                           |
| State or Province (ST) | Set the state or province of the organization.                                          |
| Country (C)            | Set the country of the organization.                                                    |
| Email Address          | Set the email address of the organization.                                              |
| Valid For              | Set the requested validity period of the generated certificate between 1 and 3650 days. |
| Key Length             | Set the key length in bits of the generated certificate.                                |

### **SSL Upload Certificate**

This item will allow you to upload an SSL certificate. Click the **Upload** checkbox to show the SSL Upload Certificate section.

| Current Certificate | Shows the date and time of the current certificate. |
|---------------------|-----------------------------------------------------|
| New Certificate     | Select a new certificate file to upload.            |
| Current Private Key | Shows the date and time of the current private key. |
| New Private Key     | Select a new private key file to upload.            |

### **Current Certificate Information**

This item will allow you to view information about the current certificate.

### **Network IP Configuration**

This item will allow you to manage LAN support for the interface.

| Enable LAN       | Enable or disable LAN support for the selected interface.                                                  |
|------------------|------------------------------------------------------------------------------------------------------------|
| LAN Interface    | Select the interface to be configured.                                                                     |
| MAC Address      | Shows the MAC address of the selected interface.                                                           |
| Enable IPv4      | Enable or disable IPv4 for the selected interface.                                                         |
| Enable IPv4 DHCP | Enable or disable dynamic configuration of IPv4 addresses using Dynamic Host Configuration Protocol (DHCP) |
| IPv4 Address*    | Set the static IPv4 address.                                                                               |

(continued on the next page)

| IPv4 Subnet*          | Set the static subnet mask.                                                                                |
|-----------------------|------------------------------------------------------------------------------------------------------------|
| IPv4 Gateway*         | Set the static default gateway.                                                                            |
| Enable IPv6           | Enable or disable IPv6 for the selected interface.                                                         |
| Enable IPv6 DHCP      | Enable or disable dynamic configuration of IPv6 addresses using Dynamic Host Configuration Protocol (DHCP) |
| IPv6 Index*           | Set the IPv6 Index.                                                                                        |
| IPv6 Address*         | Set the static IPv6 Address.                                                                               |
| Subnet Prefix Length* | Set the IPv6 Subnet Prefix length                                                                          |
| IPv6 Gateway*         | Set the IPv6 Gateway                                                                                       |
| Enable VLAN           | Enable or disable VLAN support for the selected interface.                                                 |
| VLAN ID               | Set the VLAN ID.                                                                                           |
| VLAN Priority         | Set the VLAN priority.                                                                                     |

<sup>\*</sup> Only available when DHCP is disabled and IPv4/IPv6 is enabled.

# **Network DNS Configuration**

This item will allow you manage DNS settings.

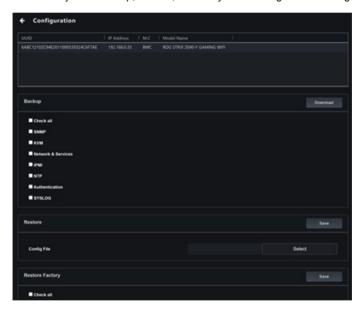
| DNS Enabled                    | Enable or disable the DNS service.                                                                                         |
|--------------------------------|----------------------------------------------------------------------------------------------------------------------------|
| mDNS Enabled                   | Enable or disable Multicast DNS.                                                                                           |
| Host Name Setting              | Set Host Name configuration to Auto or Manual.                                                                             |
| Host Name                      | Set the Host Name if it is not configured automatically.                                                                   |
| BMC Interface                  | Shows the BMC Interface name.                                                                                              |
| Register BMC                   | Enable or disable BMC registration.                                                                                        |
| Registration Method            | Select from the following registration methods:                                                                            |
|                                | Nsupdate: Register with the DNS server using the nsupdate application.      DHCP Client FQDN: Register with the DNS server |
|                                | using DHCP option 81.                                                                                                      |
|                                | - <b>Hostname</b> : Register with the DNS server using DHCP option 12.                                                     |
| TSIG Authentication Enabled    | Enable or disable TSIG authentication                                                                                      |
| Current TSIG Private File Info | Shows the date and time of the current TSIG Private File if TSIG Authentication is enabled.                                |
| New TSIG Private File          | Select a new TSIG Private File to upload if TSIG Authentication is enabled.                                                |

(continued on the next page)

| Domain Setting             | Set Domain configuration to Auto or Manual.                                |
|----------------------------|----------------------------------------------------------------------------|
| Domain Interface           | Set the domain interface if the domain is configured automatically.        |
| Domain Name                | Set the domain name if the domain is configured manually.                  |
| Domain Name Server Setting | Set Domain Name Server configuration to Auto or Manual.                    |
| IP Priority                | Set the IP priority if the Domain Name Server is configured automatically. |
| DNS Server 1-3             | Set the DNS servers if the Domain Name Server is configured manually.      |

# 5.7.11 Configuration (BMC)

This item allows you to backup, restore, or factory reset configuration settings.



## **Backup**

- To backup configuration settings, select the items you wish to backup by ticking the corresponding checkbox or select Check All to select all items at once.
- 2. Click **Download** to save the backup of the configuration settings to your backup location.

#### Restore

- To restore the configuration settings from backup, click **Select** and choose a
  previously made backup file.
- Click Save to restore the configuration settings from the backup file to the client device.

#### **Restore Factory**

- To restore configuration settings to factory defaults, select the items you
  wish to reset by ticking the corresponding checkbox(es) or select Check All
  to select all items at once.
- Click **Download** to save the backup of the configuration settings to your backup location.



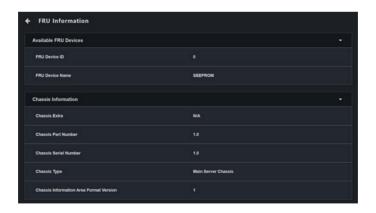
Restoring settings to factory defaults cannot be undone. It is recommended that you create a backup of the current settings before restoring to factory defaults.

### 5.7.12 FRU Information (BMC)

This item shows information about the BMC's FRU (field replaceable unit) device, including basic information, chassis information, board information, and production information.



In order to write FRU data, please refer to the **IPMI (BMC)** section in this chapter.



### 5.7.13 Image Redirection (BMC)

This item allows you to select images to host as virtual media through BMC. You can start view, clear, and start redirection of available images.



- Availability of this function may depend on BMC support.
- Administrator privileges are required for image redirection.
- To configure the image, you need to enable Remote Media Support in Settings > Media Redirection > General Settings.
- Supported CD/DVD formats: ISO9660, UDF(v1.02~v2.60)
- Supported CD/DVD media file types: (\*.iso), (\*.nrg)
- Supported HDD media file types: (\*.img), (\*.ima)
- Maximum media file size: 5GB



# **Redirecting local media**

| Start redirection | Click the Play button to redirect the selected image                                                                                                                                                                                                      |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Stop redirection  | Click the Stop button to stop the remote image redirection.                                                                                                                                                                                               |
|                   | Click the Upload button to upload an image to the client device.                                                                                                                                                                                          |
| Upload image      | BMC functions will be unavailable until the upload is completed. Upload speed will depend on network connection and file size.      If an ongoing upload is cancelled, BMC functions will be temporarily unavailable while the system rolls back changes. |
|                   | If this fails to complete in a timely manner, try restarting the client device.                                                                                                                                                                           |
| Clear             | Click the Clear button to clear the selected image from the BMC.                                                                                                                                                                                          |

## Redirecting remote media

| Start redirection | Click the Play button to redirect the selected image             |
|-------------------|------------------------------------------------------------------|
| Stop redirection  | Click the Stop button to stop the remote image redirection.      |
| Clear             | Click the Clear button to clear the selected image from the BMC. |

# 5.7.14 Platform Event Filters (BMC)

This item allows you to connect to the BMC web console of the client device to manage platform event filter settings, alert policies, and LAN destinations.



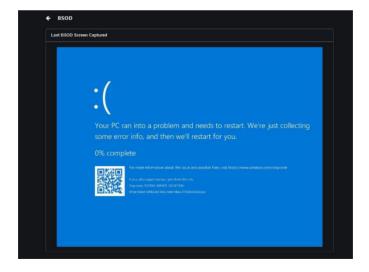
To return to ASUS Control Center Express, click **Sign Out** on the left sidebar of the web console.

### 5.7.15 BSOD Capture (BMC)

This item shows the last BSOD (Blue Screen of Death) captured by the BMC device to aid in investigating and diagnosing system abnormalities.



To enable BSOD Capture, the KVM service must be enabled through **Settings** > **Services** > **KVM**.



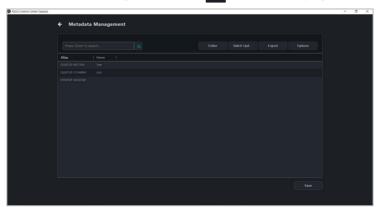
# 5.7.16 Error Codes (BMC)

| 0x83100002 | Client device does not support BMC.                                                                                                                                                                                                                            |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 0x83100003 | Command invalid.                                                                                                                                                                                                                                               |
| 0x83100025 | Client device must be powered off to clear CMOS.                                                                                                                                                                                                               |
| 0x83100026 | Check if the SPI connector is connected to the IPMI TPM connector on the motherboard.                                                                                                                                                                          |
| 0x83100033 | Could not connect to the BMC web interface.                                                                                                                                                                                                                    |
| 0x83100034 | BMC login credentials incorrect.                                                                                                                                                                                                                               |
| 0x83100006 | Could not synchronize BMC functions. Check network connectivity and try again. If this issue persists, shut down the client device, disconnect the power, then restart the client device.                                                                      |
| 0x831F4077 | Could not log into BMC on the client device. Check if BMC is working correctly on the client device or reenter BMC login credentials and try again. If this issue persists, shut down the client device, disconnect the power, then restart the client device. |
| 0x831F4038 | No response received from BMC on the client device. If this issue persists, shut down the client device, disconnect the power, then restart the client device.                                                                                                 |

# 5.8 Metadata Management

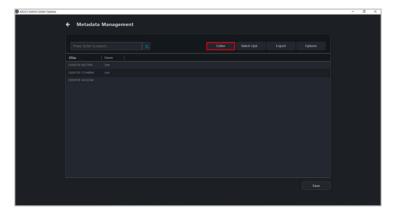
This item allows you to add or edit metadata fields and information which is displayed when viewing device information.

To access **Metadata Management**, click on 星 located at the top right menu bar.



# 5.8.1 Adding metadata fields

Click on Editor.



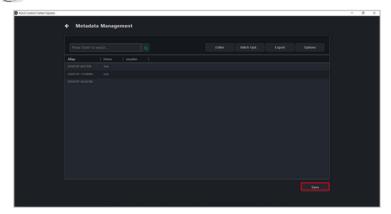
Enter the name of the metadata field you would like to add, then click on Add.



3. Your new metadata field should appear in the metadata management list, click on **Save** to save the changes done.

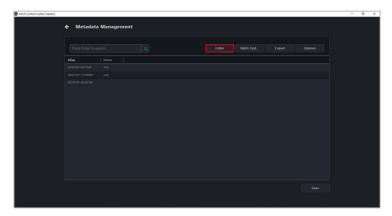


For this example we have added the "Location" metadata field.



# 5.8.2 Removing metadata fields

1. Click on Editor.

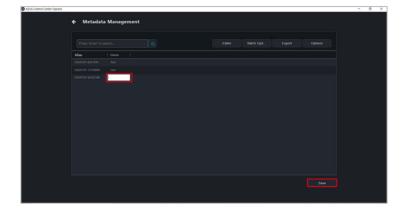


 Click on the X next to the metadata field you would like to remove, then click Yes.



# 5.8.3 Updating the metadata manually

You can edit the default metadata such as Alias, or user defined metadata of each device by double clicking on the cell of the field you would like to update, then clicking on **Save** once you are finished to save the changes made. Allowing you to quickly edit the metadata of multiple devices.

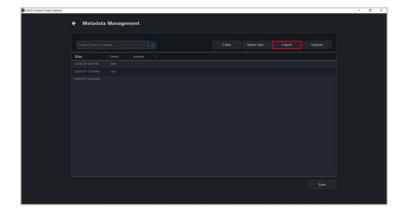


### 5.8.4 Updating the metadata using a batch update

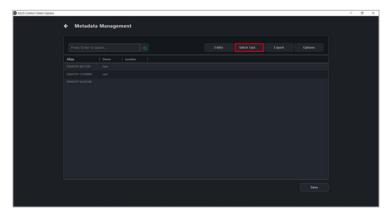
 First export a .csv file of the metadata fields you wish to populate by clicking on Export.



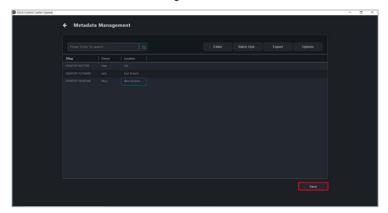
To customize which metadata fields to export, click on **Options**, then select the metadata fields you wish to export. Deselecting a metadata field will hide the metadata field and will not add that field to the exported .csv file.



- 2. Update the exported .csv file with the data you wish to populate the metadata fields on ASUS Control Center Express.
- Click on Batch Update, then select the .csv file you updated and click Open.
  Your metadata fields should be populated with the information on the .csv
  file.



4. Click on **Save** to save the changes made.



# 5.9 Software Management

This item provides centralized software management, such as dispatching software setup and script files to selected devices, adding software packages to the Software Pool, view software information, blacklisting software, or setting software rules on selected client devices.

## 5.9.1 Software Dispatch

This item allows you to dispatch software setup and script files.

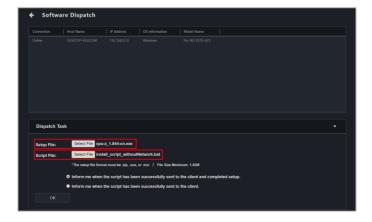
To access **Software Dispatch**, select the client device(s) then click on **Select Function** > **Software Management** > **Software Dispatch**.

### Dispatching software to client device

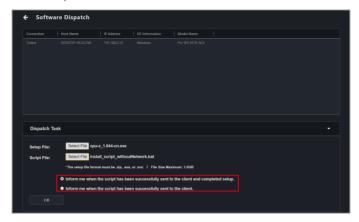
 Select the Setup File and Script File you would like to upload and dispatch to the client device.



- Supported file formats: (Windows) .zip, .exe, or .msi (Linux) .deb, .rpm, .tar, .tar.gz, .tar.xz, .tar.bz2
- The file size of the setup file should not exceed 1.0 GB.
- If you need to package the software setup file and batch file into a zip file, rename the batch file to install\_script.bat (Windows) or install\_script.sh (Linux) before packaging the files.
- On Linux-based main servers, copy the software files to /etc/APRODATA/ WORKDIR/ using the command sudo cp -r J"<source file or folder>" "<destination folder>" or equivalent.



(optional) Select the notification scenario for when the script has been successfully sent to the client and completed setup, or if the script has been successfully sent to the client.



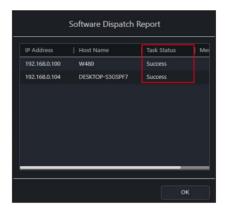
 Click on OK, then wait for the software dispatch process to finish. Once it is completed you should receive a notification based on the notification scenario selected.



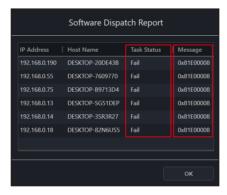


The software dispatch process will not display any software installation user interface or notices. Ensure the software you dispatch supports silent mode - an installation that requires no user interaction, and has a script file to execute the installation process in order for the software to automatically install in the background.

 The dispatch progress and results can be viewed in the Mission Center. If the dispatch was successful, Success will be displayed in the Task Status column.

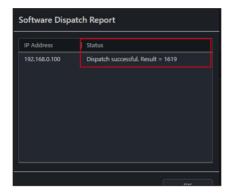


If the dispatch was unsuccessful, **Fail** will be displayed in the **Task Status** column, and a dispatch message code will be displayed in the Message column. Please refer to the table below for the dispatch message codes.



| Message code | Details                                                  |
|--------------|----------------------------------------------------------|
| 0x81E00000   | Unable to retrieve data returned by the server.          |
| 0x81E00004   | Unable to parse data returned by the server.             |
| 0x81E00007   | Unable to obtain data returned by the client device.     |
| 0x81E00008   | Please check the connection status of the client device. |

The setup results can also be viewed in the Software Dispatch Report





- Please refer to the MsiExec.exe and InstMsi.exe error message descriptions if the software dispatch results and message codes were returned by the Windows Installer response file script.
- Software installation may be affected by the OS anti-virus. If you are
  certain there are no problems with the software package and script file but
  the installation is still unsuccessful, you can try temporarily disabling the
  anti-virus on the client device during the dispatch and installation process.

#### 5.9.2 Software Pool

You can dispatch, remove or modify software packages uploaded to your software pool.

To access the software pool, select the client device(s) and click on **Select Function** > **Software Management** > **Software Dispatch**, then scroll to the bottom of the **Software Dispatch** screen.



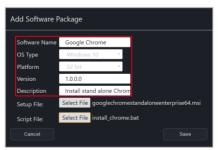
- Supported file formats: (Windows) .zip, .exe, or .msi (Linux) .deb, .rpm, .tar, .tar.gz, .tar.xz, .tar.bz2
- The file size of the setup file should not exceed 1.0 GB.

### Adding software packages to the Software Pool

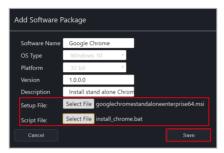
Click on Add.



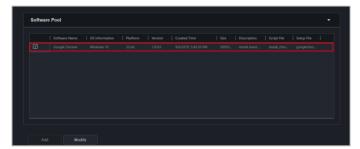
 Enter the required information into the Software Name, OS Type, Platform, and Version fields. You may also type in a brief description of the software package into the Description field.



3. Select the **Setup File** and **Script File** you would like to upload. Click on **Save** once you have finished.

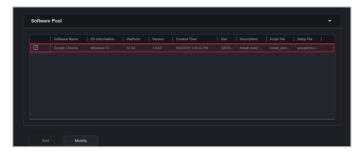


4. The added software package should appear in the Software Pool list.

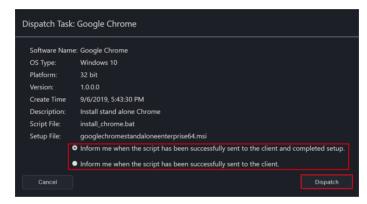


## Dispatching software using the Software Pool

 Click on the software package you would like to dispatch from the Software Pool.



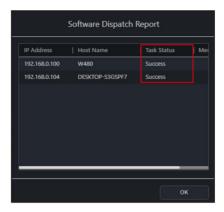
 Select the notification scenario, then click on **Dispatch**. Once the software dispatch process is completed you should receive a notification based on the notification scenario selected.



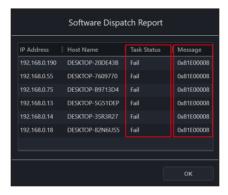


The software dispatch process will not display any software installation user interface or notices. Ensure the software you dispatch supports silent mode - an installation that requires no user interaction, and has a script file to execute the installation process in order for the software to automatically install in the background.

 The dispatch progress and results can be viewed in the Mission Center. If the dispatch was successful, Success will be displayed in the Task Status column.



If the dispatch was unsuccessful, **Fail** will be displayed in the **Task Status** column, and a dispatch message code will be displayed in the Message column. Please refer to the table below for the dispatch message codes.



| Message code | Details                                                  |
|--------------|----------------------------------------------------------|
| 0x81E00000   | Unable to retrieve data returned by the server.          |
| 0x81E00004   | Unable to parse data returned by the server.             |
| 0x81E00007   | Unable to obtain data returned by the client device.     |
| 0x81E00008   | Please check the connection status of the client device. |



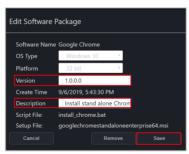
- Please refer to the MsiExec.exe and InstMsi.exe error message descriptions if the software dispatch results and message codes were returned by the Windows Installer response file script.
- Software installation may be affected by the OS anti-virus. If you are
  certain there are no problems with the software package and script file but
  the installation is still unsuccessful, you can try temporarily disabling the
  anti-virus on the client device during the dispatch and installation process.

## Modifying a software package

 Check the software package you would like to modify from the Software Pool, then click on Modify.



 You can edit the Version and Description, once you have finished, click on Save to save the changes made.

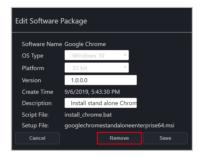


# Deleting a software package

1. Check the software package you would like to delete from the **Software Pool**, then click on **Modify**.



2. Click on **Remove** to remove the software package from the Software Pool.



#### 5.9.3 Software Information

You can view the information on Application, Processes, Services and Environment variables of multiple devices, by selecting the client device(s) you wish to view software information on and clicking on **Select Function** > **Software Management** > **Software Information**.

Click on a device in the top block of the Software Information screen and the Application, Processes, Services, and Environment variables of the selected device should be displayed in the different tabs below.



Some operating system applications, processes, and services cannot be removed, terminated, or stopped.



### **Application tab**

The **Application** tab allows you to view information on applications installed on the selected client device. You may also click on an application then select **Uninstall** to uninstall the application on all selected devices.



- The Uninstall button will be grayed out if the uninstall option is unavailable for the selected application.
- Click on the capacity (Refresh) button to immediately refresh and update the software list.

#### **Processes tab**

The **Processes** tab allows you to view information on active processes. You may also click on a process then select **End Task** to end the process.

#### **Environment tab**

The **Environment** tab allows you to view information on the common environment variables.

#### Services tab

The **Services** tab allows you to view information on the services available on the selected device. You may click on a service then choose to start the service by clicking on **Start**, or stop a running process by clicking on **Stop**.

## 5.9.4 Software Blacklist



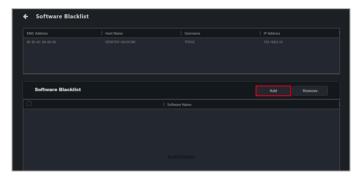
This item is only supported on Windows-based client devices.

You can add software to the software blacklist of all selected devices.

To access the **Software Blacklist**, select the client device(s) and click on **Select Function** > **Software Management** > **Software Blacklist**.

## Adding a software to the Software Blacklist

Click on Add.



2. Enter the name of the software you wish to blacklist, then click on Save.

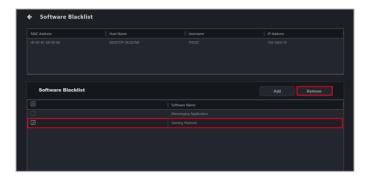




Ensure to enter the full name of the software you wish to blacklist, for example cmd.exe. You can view the full name of the software from the **Software Information** page in ASUS Control Center Express, or through the Windows command line/Task Manager. For more information, please refer to the **Software Information** section in this chapter.

## Removing a software from the Software Blacklist

Select the software from the Software Blacklist and click on Remove, then click on OK.



## 5.9.5 Installer

This item will allow you to download and update the driver, utility application, and BIOS for a single or multiple devices. For more information on the Installer, please refer to the **Installer** section of the **Device Information** chapter.

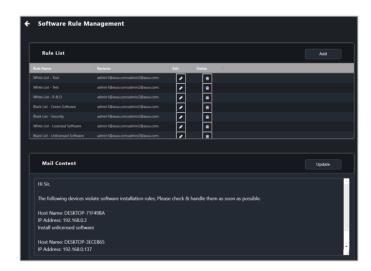
## 5.9.6 Software Rule Management

The Software Rule Management allows you to manage software applications the user may install on the client device through setting software rules. You may apply whitelist and blacklist rules to software and when the user installs a software that violates the whitelist rule or complies to the blacklist rule, an email notification will be sent to user-defined receivers notifying them of this software installation.

To access the **Software Rule Management**, select the client device(s) and click on **Select Function** > **Software Management** > **Software Rule Management**.



- This item is only supported on Windows-based client devices.
- Ensure the SMTP settings are set and can receive the test email before using the Software Rule Management function. For more information please refer to the SMTP Settings section in the Settings chapter.
- A notification email will be sent for each violated/met condition which
  would send a notification email, for example, if a software was installed on
  the client device, and it met a blacklist condition and violated a whitelist
  condition at the same time, two notification emails would be sent.
- If a software that does not comply to the software rules was installed on a client device that is offline, the system will check for violations and send notification emails once the device is online.



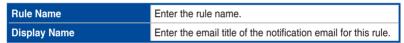
# Adding a new rule to the Rule List

1. Click on Add.



2. Enter the required information into the Basic Information block.





 Select whether to add a Blacklist or Whitelist condition, then select the Type and Condition and enter keywords for the rule into the Data field. Click Add to add the blacklist or whitelist condition.



- If a blacklist condition and a whitelist condition contradict with each other, the system will prioritize the blacklist condition.
- If multiple keywords are entered for a single blacklist/whitelist condition, if any one of the keywords meet the condition or violate the condition set, the blacklist/whitelist condition will be valid.
- If multiple blacklist/whitelist conditions are set within a single rule, all
  conditions have to be valid for the rule to take effect.



- When entering multiple keywords, press <Enter> after each keyword to separate the keywords.
- The information displayed for may differ between softwares, we recommend referring to the software information displayed in Control Panel > Programs > Programs and Features.



 For a full list of the whitelist and blacklist conditions, please refer to the Whitelist conditions and Blacklist conditions section.



| Blacklist / Whitelist | Set the rule as a Blacklist or Whitelist condition.                                                                                                                     |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Туре                  | Select the type of data (Software Name, Software Version, Publisher, Installation Date) you would like to enter into the Data field as blacklist or whitelist keywords. |
| Compare               | Select the comparison condition, the options available may vary according to the <b>Type</b> selected.                                                                  |
| Data                  | Enter keywords which correspond to the <b>Type</b> selected as the keywords to compare.                                                                                 |

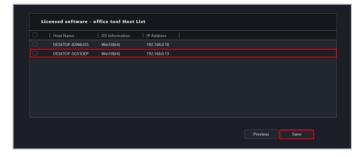
- 4. Repeat step 3 to add more blacklist or whitelist conditions.
- Enter the email addresses the notifications should be sent to, then enter
  the email content for the notification email and click **Update** once you are
  finished with the email content.



When entering multiple emails, press <Enter> after each email to separate the emails.



- 6. Click on **Next** once you are finished.
- 7. Select the client devices you want to apply this software rule to, then click **Save** to finish adding the software rule.



# Whitelist conditions

| Туре          | Compare          | Data                                                                                                                                |
|---------------|------------------|-------------------------------------------------------------------------------------------------------------------------------------|
|               | Contains         | If a software installed on the client device matches a software name entered, no notification email will be sent.                   |
| Software Name |                  | If a software installed on the client device does not match a software name entered, a notification email will be sent.             |
| Software Name |                  | If a software installed on the client device does not match a software name entered, no notification email will be sent.            |
|               | Does not contain | If a software installed on the client device matches a software name entered, a notification email will be sent.                    |
|               |                  | If a software installed on the client device is a higher version than a version entered, no notification email will be sent.        |
|               | >                | If a software installed on the client device is a lower version than a version entered, a notification email will be sent.          |
|               | <                | If a software installed on the client device is a lower version than a version entered, no notification email will be sent.         |
|               |                  | If a software installed on the client device is a higher version than a version entered, a notification email will be sent.         |
| Version       | =                | If a software installed on the client device is<br>the same version as a version entered, no<br>notification email will be sent.    |
| version       |                  | If a software installed on the client device is not the same version as a version entered, a notification email will be sent.       |
|               | !=               | If a software installed on the client device is not the same version as a version entered, no notification email will be sent.      |
|               |                  | If a software installed on the client device is the same version as a version entered, a notification email will be sent.           |
|               | >=               | If a software installed on the client device is a higher version or equal to a version entered, no notification email will be sent. |
|               |                  | If a software installed on the client device is a lower version than a version entered, a notification email will be sent.          |

| Version           | <=               | If a software installed on the client device is a lower version or equal to a version entered, no notification email will be sent. |
|-------------------|------------------|------------------------------------------------------------------------------------------------------------------------------------|
|                   |                  | If a software installed on the client device is a higher version than a version entered, a notification email will be sent.        |
|                   | Contains         | If a software installed on the client device matches a developer entered, no notification email will be sent.                      |
| Developer         |                  | If a software installed on the client device does not match a developer entered, a notification email will be sent.                |
| Developei         | Does not contain | If a software installed on the client device does not match a developer entered, no notification email will be sent.               |
|                   |                  | If a software installed on the client device matches a developer entered, a notification email will be sent.                       |
|                   | >                | If a software's installation date on the client device is later than a date entered, no notification email will be sent.           |
|                   |                  | If a software's installation date on the client device is earlier than a date entered, a notification email will be sent.          |
|                   | <                | If a software's installation date on the client device is earlier than a date entered, no notification email will be sent.         |
| Installation Date |                  | If a software's installation date on the client device is later than a date entered, a notification email will be sent.            |
| installation Date | =                | If a software's installation date on the client device is equal to a date entered, no notification email will be sent.             |
|                   |                  | If a software's installation date on the client device is not equal to a date entered, a notification email will be sent.          |
|                   | !=               | If a software's installation date on the client device is not equal to a date entered, no notification email will be sent.         |
|                   |                  | If a software's installation date on the client device is equal to a date entered, a notification email will be sent.              |

| Installation Date | >= | If a software's installation date on the client device is later or equal to a date entered, no notification email will be sent.   |
|-------------------|----|-----------------------------------------------------------------------------------------------------------------------------------|
|                   |    | If a software's installation date on the client device is earlier than a date entered, a notification email will be sent.         |
|                   | <= | If a software's installation date on the client device is earlier or equal to a date entered, no notification email will be sent. |
|                   |    | If a software's installation date on the client device is later than a date entered, a notification email will be sent.           |

# **Blacklist conditions**

| Туре          | Compare          | Data                                                                                                                               |
|---------------|------------------|------------------------------------------------------------------------------------------------------------------------------------|
|               | Contains         | If a software installed on the client device matches a software name entered, a notification email will be sent.                   |
| Software Name |                  | If a software installed on the client device does not match a software name entered, no notification email will be sent.           |
| Software Name | Does not contain | If a software installed on the client device does<br>not match a software name entered, a notification<br>email will be sent.      |
|               |                  | If a software installed on the client device matches a software name entered, no notification email will be sent.                  |
|               | >                | If a software installed on the client device is<br>a higher version than a version entered, a<br>notification email will be sent.  |
|               |                  | If a software installed on the client device is a lower version than a version entered, no notification email will be sent.        |
| Version       | <                | If a software installed on the client device is a lower version than a version entered, a notification email will be sent.         |
| version       |                  | If a software installed on the client device is<br>a higher version than a version entered, no<br>notification email will be sent. |
|               | =                | If a software installed on the client device is the same version as a version entered, a notification email will be sent.          |
|               |                  | If a software installed on the client device is not the same version as a version entered, no notification email will be sent.     |

|                   | !=               | If a software installed on the client device is not the same version as a version entered, a notification email will be sent.      |
|-------------------|------------------|------------------------------------------------------------------------------------------------------------------------------------|
|                   |                  | If a software installed on the client device is<br>the same version as a version entered, no<br>notification email will be sent.   |
| Version           | >=               | If a software installed on the client device is a higher version or equal to a version entered, a notification email will be sent. |
| version           |                  | If a software installed on the client device is a lower version than a version entered, no notification email will be sent.        |
|                   | <=               | If a software installed on the client device is a lower version or equal to a version entered, a notification email will be sent.  |
|                   |                  | If a software installed on the client device is a higher version than a version entered, no notification email will be sent.       |
|                   | Contains         | If a software installed on the client device matches a developer entered, a notification email will be sent.                       |
| Developer         |                  | If a software installed on the client device does not match a developer entered, no notification email will be sent.               |
| Developer         | Does not contain | If a software installed on the client device does not match a developer entered, a notification email will be sent.                |
|                   |                  | If a software installed on the client device matches a developer entered, no notification email will be sent.                      |
| Installation Date | >                | If a software's installation date on the client device is later than a date entered, a notification email will be sent.            |
|                   |                  | If a software's installation date on the client device is earlier than a date entered, no notification email will be sent.         |
|                   | <                | If a software's installation date on the client device is earlier than a date entered, a notification email will be sent.          |
|                   |                  | If a software's installation date on the client device is later than a date entered, no notification email will be sent.           |

| Installation Date | =  | If a software's installation date on the client device is equal to a date entered, a notification email will be sent.            |
|-------------------|----|----------------------------------------------------------------------------------------------------------------------------------|
|                   |    | If a software's installation date on the client device is not equal to a date entered, no notification email will be sent.       |
|                   | != | If a software's installation date on the client device is not equal to a date entered, a notification email will be sent.        |
|                   |    | If a software's installation date on the client device is equal to a date entered, no notification email will be sent.           |
|                   | >= | If a software's installation date on the client device is later or equal to a date entered, a notification email will be sent.   |
|                   |    | If a software's installation date on the client device is earlier than a date entered, no notification email will be sent.       |
|                   | <= | If a software's installation date on the client device is earlier or equal to a date entered, a notification email will be sent. |
|                   |    | If a software's installation date on the client device is later than a date entered, no notification email will be sent.         |

# Modifying a software rule

- 1. Click on next to the rule you wish to modify.
- 2. Click on **Next** once you are finished modifying the rule.
- 3. Select the client devices you want to apply this software rule to, then click **Save** to finish modifying the software rule.



# Deleting a software rule

1. Click on a next to the rule you wish to delete.



2. Click on **Delete** to delete the software rule.

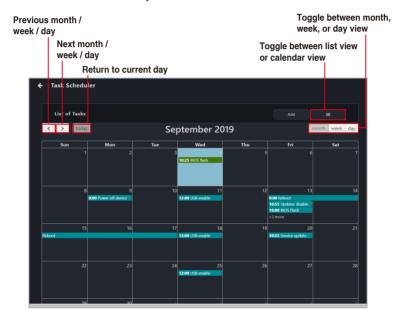


## 5.10 Task Scheduler

You can set scheduled tasks for client devices to execute on set dates, or set them to repeat periodically. To begin setting tasks, please select the device(s) you would like to schedule tasks for from the Devices list, then select the **Task Scheduler** function from the Select function drop down list of functions.

### 5.10.1 Task scheduler calendar overview

You can view the tasks already set on the task scheduler calendar.



# 5.10.2 Setting a new task

1. Select the devices you would like to set a new scheduled task for.

### Classic view

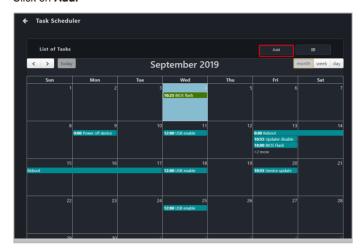


## **Graphical view**



 Click on Select function, then select Task Scheduler from the drop down menu.

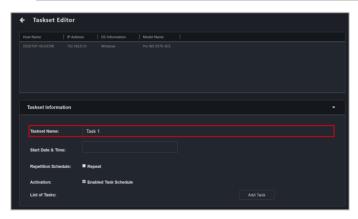
### 3. Click on Add.



### 4. Enter the Taskset name.



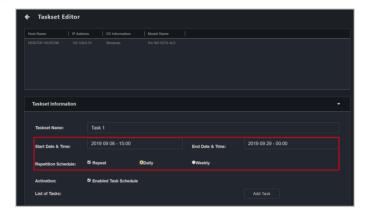
The Taskset name cannot be changed after you have created the task.



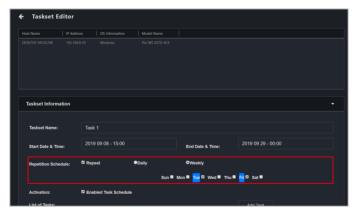
5. Select a **Start Date & Time**. If you want the task to repeat for a set period of time, check **Repeat**, then select the **End Date & Time**.



The End Date & Time field will only appear when you check Repeat.



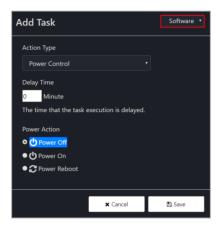
6. (optional) If you checked **Repeat** in the previous step, select if you want the task to repeat **Daily** or **Weekly**. Selecting **Weekly** will allow you to choose the day you wish to repeat the task each week.



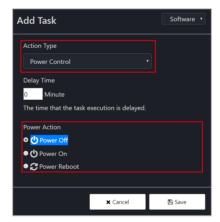
 Click on Add Task and select Software for software based functions, Hardware for management functions, or DASH or vPro for power control functions.



**Hardware** functions are only available on client devices connected using a management LAN port which supports remote management controller.



Select an Action Type from the drop down menu. You may refer to the tables on the next page for a brief overview of the Action Type options.



#### Software

| Action type          | Action options     |           | Description                                      |
|----------------------|--------------------|-----------|--------------------------------------------------|
|                      | Power Off          |           | Power off device                                 |
| Power<br>Control     | Power On           |           | Power on device                                  |
| Control              | Power Re           | boot      | Restart device                                   |
|                      | Service N          | ame       | Enter the name of the service                    |
| Service              | Start              |           | Start the service                                |
| Control              | Stop               |           | Stop the service                                 |
|                      | Restart            |           | Restart the service                              |
| Software<br>Dispatch | Package Name       |           | Select a software package from the Software Pool |
|                      | Registry           | Enable    | Enable Windows Registry Editor                   |
|                      | Tool               | Disable   | Disable Windows Registry Editor                  |
|                      | USB<br>Control     | Enable    | Enable the USB ports                             |
| Conveits and         |                    | Disable   | Disable the USB ports                            |
| Security and<br>Boot |                    | Read Only | Set the USB to Read Only privileges              |
| Boot                 | Fast<br>Startup*   | Enable    | Enable Fast Startup                              |
|                      |                    | Disable   | Disable Fast Startup                             |
|                      | Windows<br>Update* | Enable    | Enable Windows Update                            |
|                      |                    | Disable   | Disable Windows Update                           |
| BIOS Cache           | BIOS Cache List    |           | Select a BIOS file from the BIOS cache list      |

<sup>\*</sup> Only supported on Windows-based client devices



- BIOS Cache tasks may fail to complete if a BitLocker or fTPM risk is detected. It is strongly recommended to resolve these risks before proceeding. Refer to the BIOS section in the Device Information chapter for more information.
- If you understand the risks involved, check Allow updating BIOS when BitLocker is unsuspended or unknown, Allow updating BIOS when BitLocker automatic backup of recovery key failed, and Allow erasing fTPM security data when updating BIOS when creating a BIOS Cache task to ignore these risks and proceed anyway.

# **Hardware**

| Action type             | Action options     | Description                |
|-------------------------|--------------------|----------------------------|
|                         | Power Off          | Power off device           |
| Power                   | Force Power Off    | Force power off device     |
| Control                 | Power On           | Power on device            |
|                         | Power Reboot       | Restart device             |
| Enable /                | Heartbeat Interval | Set the heartbeat interval |
| Disable                 | Enable             | Enable Watchdog            |
| WatchDog                | Disable            | Disable Watchdog           |
| Clear CMOS              | -                  | Clear the CMOS of device   |
| Enable /<br>Disable KVM | Enable             | Enable KVM                 |

<sup>\*</sup> These Action Categories are only supported on motherboards which support remote management controllers.

# **DASH**

| Action type | Action options                             | Description                                                  |
|-------------|--------------------------------------------|--------------------------------------------------------------|
|             | Power On (G0/S0)                           | Power on device                                              |
|             | Power Off -<br>Soft (G2/S5)                | Power off device                                             |
|             | Power Off - Hard (G3)                      | Force device to power off .                                  |
|             | Power Cycle -<br>Soft off (G2/S5)          | Restart device after shutting down the OS                    |
|             | Sleep - Deep (G1/S3)                       | Enter sleep mode (G1/S3)                                     |
|             | Master Bus Reset                           | Reset the hardware                                           |
|             | Hibernate (G1/S4)                          | Enter hibernate mode (G1/S4)                                 |
|             | Restart Computer to BIOS                   | Enter BIOS after restarting device                           |
|             | Power On to BIOS                           | Enter BIOS after powering on device                          |
|             | Restart Computer to IDE-R Floppy           | Enter IDE-R floppy drive after restarting device             |
|             | Power On to IDE-R<br>Floppy                | Enter IDE-R floppy drive after powering on device            |
| Power       | Restart Computer to IDE-R CDROM            | Enter IDE-R ODD after restarting device                      |
| Control     | Power On to IDE-R<br>CDROM                 | Enter IDE-R ODD after powering on device                     |
|             | Sleep - Light (G1/S2)                      | Enter sleep mode (G1/S2)                                     |
|             | Power Cycle -<br>Hard Off (G3)             | Restart device after forcing device to power off.            |
|             | Diagnostic Interrupt (NMI)                 | Print error report and restarting device                     |
|             | Power Off - Soft<br>Graceful (G2/S5)       | Normal shut down via the OS                                  |
|             | Power Off - Hard<br>Graceful (G3)          | Normal shut down via the hardware                            |
|             | Master Bus Reset<br>Graceful               | Normal shut down and resetting the hardware                  |
|             | Power Cycle (Graceful<br>Soft Off) (G2/S5) | Normal shut down via the OS then restarting the device       |
|             | Power Cycle (Graceful<br>Hard Off) (G3)    | Normal shut down via the hardware then restarting the device |

<sup>\*</sup> These Action Categories are only supported on motherboards which support remote management controllers.

# <u>vPro</u>

| Action type      | Action options                       | Description                                       |
|------------------|--------------------------------------|---------------------------------------------------|
| Power<br>Control | Power On (G0/S0)                     | Power on device                                   |
|                  | Power Cycle -<br>Soft off (G2/S5)    | Restart device after shutting down the OS         |
|                  | Master Bus Reset                     | Reset the hardware                                |
|                  | Sleep - Deep (G1/S3)                 | Enter sleep mode (G1/S3)                          |
|                  | Hibernate (G1/S4)                    | Enter hibernate mode (G1/S4)                      |
|                  | Power Off -<br>Soft (G2/S5)          | Power off device                                  |
|                  | Power Off - Soft<br>Graceful (G2/S5) | Normal shut down via the OS                       |
|                  | Master Bus Reset<br>Graceful         | Normal shut down and resetting the hardware       |
|                  | Restart Computer to BIOS             | Enter BIOS after restarting device                |
|                  | Power On to BIOS                     | Enter BIOS after powering on device               |
|                  | Restart Computer to IDE-R Floppy     | Enter IDE-R floppy drive after restarting device  |
|                  | Power On to IDE-R<br>Floppy          | Enter IDE-R floppy drive after powering on device |
|                  | Restart Computer to IDE-R CDROM      | Enter IDE-R ODD after restarting device           |
|                  | Power On to IDE-R<br>CDROM           | Enter IDE-R ODD after powering on device          |

<sup>\*</sup> These Action Categories are only supported on motherboards which support remote management controllers.

# **BMC**

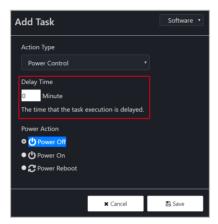
| Action type      | Action options                         | Description                                       |
|------------------|----------------------------------------|---------------------------------------------------|
| Power<br>Control | Power On (G0/S0)                       | Power on device                                   |
|                  | Power Off -<br>Soft (G2/S5)            | Power off device                                  |
|                  | Power Off -<br>Hard (G2/S5)            | Force device to power off                         |
|                  | Power Cycle - Soft<br>Graceful (G2/S5) | Restart device after shutting down the OS.        |
|                  | Power Cycle - Hard<br>Off (G3)         | Restart device after forcing device to power off. |

<sup>\*</sup> These Action Categories are only supported on motherboards which support remote management controllers.

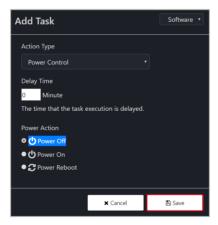
 Enter the **Delay Time** (in minutes). The delay time determines the amount of time this task should wait before executing this task once the previous task has finished.



When scheduling multiple tasks, ensure that each task has a delay time set to ensure the tasks are executed properly.



10. Click on Save to save this task

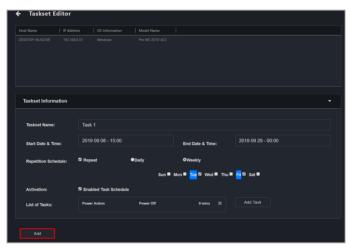


11. Repeat steps 7 to 10 to add more tasks, the tasks added will appear in the List of Tasks.



To delete a task, click on the X next to the task in the List of Tasks.

12. Once you have finished, click on **Add** to add the new scheduled task to the task scheduler calendar.



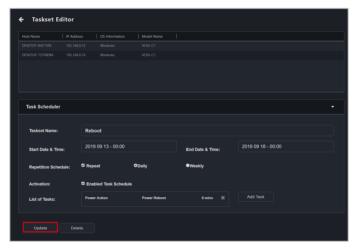
# 5.10.3 Editing a task

- Click on the scheduled task you would like to edit on the task scheduler calendar.
- 2. You can edit the **Start Date & Time**, **End Date & Time**, **Repetition Schedule**, **Activation**, and **List of tasks**.



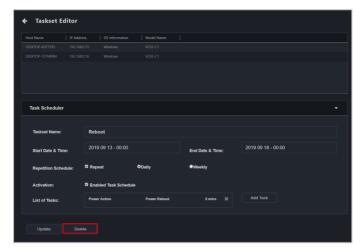
To delete a task, click on the **X** next to the task in the **List of Tasks**.

3. Once you have finished editing the scheduled task, click on **Update**.



# 5.10.4 Deleting a task

- Click on the scheduled task you would like to delete on the task scheduler calendar.
- 2. Click on **Delete** to delete the scheduled task.



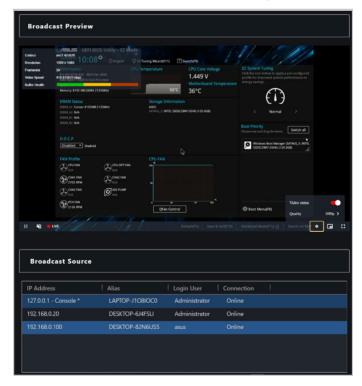
# 5.11 Screen Broadcast



- This item is not supported if the main server is running on Linux.
- · This item is only supported on Windows-based client devices.

Screen broadcast allows either one-to-one or one-to-many access to the client device's screen, video camera devices, and broadcast a selected clip, and also allow you to select the resolution, video quality, and audio quality of the broadcasted video or clip.

To use the Screen Broadcast function, select the device(s) you would like to create a broadcast room with on the main menu page and select **Screen**Broadcast > Create a broadcast room from the Select Function drop down menu. If a broadcast room has already been created, select **Screen Broadcast** > the created broadcast room, from the **Select Function** drop down menu.



# **Broadcast Room Overview**



| Room Name        | Enter the name of the broadcast room                                                                                                |  |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------|--|
| Broadcast Source | Select the device to be the broadcast source                                                                                        |  |
| Input Type       | Select if you would like to broadcast the broadcast source's display device, camera device, or a video file on the selected device. |  |
| Broadcast Target | Select the targets you would like to broadcast to.                                                                                  |  |
| Play/Stop        | Play or stop the broadcast.                                                                                                         |  |
| Muted            | Mute or unmute the broadcast sound for broadcast target(s) when broadcasting.                                                       |  |
| Display Zoom     | Select the screen size of the broadcast.                                                                                            |  |
| Quality          | Select the resolution of the broadcast.                                                                                             |  |
| Create/Apply     | Create the broadcast room, or apply changes to an existing broadcast room.                                                          |  |



- The main server will be marked in the Broadcast Source. Video files
  can only be broadcast when the main server is selected as the broadcast
  source. You can broadcast Display Device and Camera Device from any
  broadcast source.
- The resolution may differ according to the Input Type selected and the resolutions it supports.

# 5.11.1 Setting up the broadcast environment

Before using the Screen Broadcast function, please set up the main server's playback environment for the broadcast function. Please refer to the following steps or click on 2 at the bottom left of the Broadcast Room for information on setting up the Broadcast function playback environment settings.



Navigate to <a href="https://github.com/GyanD/codexFFmpeg/releases">https://github.com/GyanD/codexFFmpeg/releases</a>, then scroll down to ffmpeg version 5.1.2, 5.0.1, or 4.4.



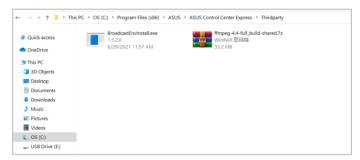
Only ffmpeg versions 4.4, 5.0.1, or 5.1.2 or supported.



2. Select and download the ffmpeg-build-shared.7z file.



3. After the download is completed, move the downloaded ffmpeg installation zip file into the same folder as the ffmpeg environment variables file (BroadcastEnvInstall.exe) located in the ASUS Control Center Express\
Thirdparty installation folder.





- The default installation path for ASUS Control Center Express is ASUS
   Control Center Express\Thirdparty, if you selected a different path when
   installing ASUS Control Center Express, ensure to change the installation
   folder path accordingly.
- You may change the folder path for the downloaded ffmpeg installation zip file and ffmpeg environment variables file (BroadcastEnvInstall.exe) if required, however, both files need to be located in the same folder.
- Launch BroadcastEnvinstall.exe to set the ffmpeg environmental variable settings, then press any key to exit once the settings have been set.



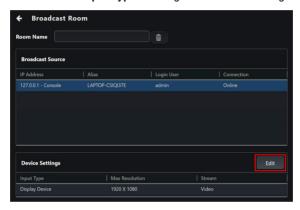
Ensure both downloaded ffmpeg installation zip file and ffmpeg environment variables file (BroadcastEnvInstall.exe) are located in the same folder before setting the ffmpeg environment variables.

```
Run start install
start unzip
finish unzip
installation succeeded
Press any key to continue . . .
```

#### 5.11.2 Adding a new Broadcast Room

To use the broadcast function, you will need to create a broadcast room. On the Broadcast Room page, you can configure different settings for the broadcast, such as the selecting the webcam or a video as the broadcast source, or selecting the broadcast target.

- Select the device(s) you would like to create a broadcast room with on the main menu page and select Screen Broadcast > Create a broadcast room from the Select Function drop down menu.
- 2. Enter the broadcast room name into the **Room Name** field.
- 3. Select the broadcast source from the broadcast source list.
- 4. Click on **Edit** next to **Input Type** to configure the Device settings.



 Select the Input Type in the Device Settings window. Depending on the input type selected, the configuration options for Device Settings may differ.



#### Display Device

Set the display device of the broadcast source device for the broadcast.



| Max Resolution | The maximum resolution of the display device.                       |
|----------------|---------------------------------------------------------------------|
| Audio Output   | Select whether to enable or disable audio output for the broadcast. |

#### Camera Device

Set the camera device of the broadcast source device for the broadcast.



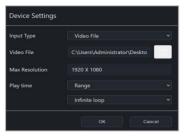
| <b>Device Model</b> | Select the camera to be used for the broadcast.                     |  |
|---------------------|---------------------------------------------------------------------|--|
| Max Resolution      | The maximum resolution of the camera.                               |  |
| Audio Output        | Select whether to enable or disable audio output for the broadcast. |  |
| Audio Device        | Select the audio device for the broadcast.                          |  |
| FPS                 | Select the camera's frames per second (FPS).                        |  |



The **Max Resolution** options may differ depending on the resolutions the camera supports. The FPS will be adjusted according to the resolution selected.

#### Video File

Select a video file on the broadcast source device for the broadcast.



| Video File     | Select the video file to be used for the broadcast.<br>Supported video codec formats: MPEG-2, MPEG-4, .AVI,<br>and .WMV. |
|----------------|--------------------------------------------------------------------------------------------------------------------------|
| Max Resolution | The maximum resolution of the video broadcast.                                                                           |
| Play time      | Select the number of times the video file is looped from either a set range, or a custom number.                         |
|                | Select the number of times to loop, or enter the number manually.                                                        |



- The main server will be marked in the Broadcast Source. Video files can only be broadcast when the main server is selected as the broadcast source.
- To select multiple video files and create a playlist, click Edit next to Device Settings again and select the next video file.
- 6. To change any configuration options, click **Edit** next to **Device Settings** again.
- 7. Check the client devices you would like to broadcast to.



 Configure the Display Zoom, Quality, and whether the audio should be muted for the broadcast



9. Click **Create** to create the broadcast room.



# 5.11.3 Managing video playlists

When a video file is added, the playlist editor will automatically appear and can be used to view or change the order in which video files are played.

- To change the position of a video file in the playlist, click and drag the title of the video file to change its position in the playlist.
- To select which video file is played first in the broadcast, click the title of the video file. It will be highlighted and played first when the broadcast is started.
- Once a video file is added, click the icon to view information about a video file in the playlist, or click on the icon to delete a video from the playlist.



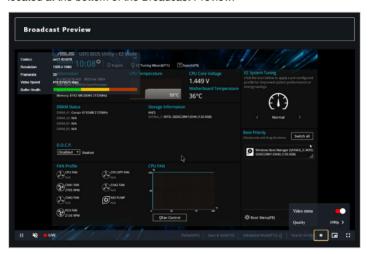
If the broadcast is currently active, the playlist viewer will appear instead. The currently playing video will be highlighted with a blue frame and arrow icon. To make changes to the playlist, please stop the broadcast first.



# 5.11.4 Starting or stopping a broadcast

You can start or stop the broadcast of an existing broadcast room by following the below steps:

- 1. Navigate to the **Broadcast Room** of an existing broadcast room.
- 2. Scroll to the bottom of the page, then click on Play.
- 3. You can view the data transmission rate and health status of the broadcast in the **Broadcast Source** block.
- 4. You can configure or view the settings of the broadcast from the items located at the bottom of the Broadcast Preview.



| Play / Stop        | Play or stop the broadcast.                                                                                                                                                       |  |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Volume             | Adjust the volume of the preview broadcast of the main server.  * This option only affects the volume of the broadcast source, and will not adjust the volume for client devices. |  |
| Video Status       | Displays the current status of the broadcast.                                                                                                                                     |  |
| Settings           | Allows you to toggle the <b>Video status</b> on/off, and also select the quality of the broadcast.                                                                                |  |
| Picture-in-Picture | Select if you would like to view the preview broadcast in Picture-in-Picture (PiP).                                                                                               |  |
| Full Screen        | Select if you would like to view the preview broadcast in full screen.                                                                                                            |  |

5. Press **Stop** to end the ongoing broadcast.



- You can configure the settings for the Broadcast Room when a broadcast is playing. Please refer to 5.10.4 Editing an existing Broadcast Room for more information.
- Clicking on mext to the Broadcast Room Name will delete the Broadcast Room if you no longer need the Broadcast Room.
- You cannot broadcast to client devices which are offline, if a selected device is offline whilst the broadcast is playing, the broadcast will automatically play when the device changes to online status.
- Client device(s) cannot update agents during a broadcast. Stop and close the broadcast first if you wish to update the agents for the device(s).
- A device selected as broadcast target can be set as the broadcast source if the Input Type selected is Display Device or Camera Device.

# 5.11.5 Editing an existing Broadcast Room

- (optional) If you wish to add new device(s) to the existing broadcast room, select the new client device(s) you would like to add to the broadcast room before continuing with step 2.
- 2. From the **Select Function** drop down menu, select **Screen Broadcast**, then select the Broadcast Room you would like to edit.
- Follow steps 2-8 of section 5.10.2 Adding a new Broadcast Room to edit the Broadcast Room.



If you added new device(s) to the broadcast room, ensure to select the newly added device(s) in the **Broadcast Target** block.

 Click Apply once you are finished to apply the changes made, or click Play to play the broadcast using the new changes.



Clicking on mext to the Broadcast Room Name will delete the Broadcast Room if you no longer need the Broadcast Room.

# **Chapter 6**

This chapter describes the User and ASUS Control Center Express settings.

# Settings

# 6.1 Options menu

To access **Options**, click on located at the top right menu bar, then select **Options**.

# 6.1.1 SMTP settings

Set up the SMTP (Simple Mail Transfer Protocol) for ASUS Control Center Express to allow feedback on system failures and alerts to be sent via email to the system administrator.



The settings entered may vary depending on the service provider, please refer to the information provided by your service provider.

1. Fill in and check the required fields.

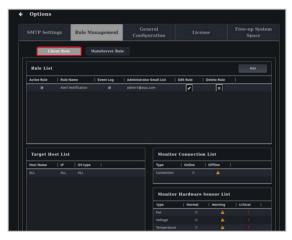


| Display Name    | The name of this SMTP setting. The display name will not appear on sent emails                                                                                                                                                                        |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SMTP Server     | The SMTP server responsible for collecting and sending emails                                                                                                                                                                                         |
| SMTP Port       | Service port for SMTP. Common ports used are 25 (SMTP former default port), 465 (encrypted SMTP), and 587 (new SMTP default)                                                                                                                          |
| Sender Address  | The email of the ACCE notification sender. This email address must exist within the SMTP Server service  * Certain mail servers may require two-factor authentication. Refer to the documentation included with the mail server for more information. |
| Sender Password | The password for the ACCE notification email sender                                                                                                                                                                                                   |
| Enable SSL      | Enables mail sent or forwarded through this SMTP server to be SSL encrypted                                                                                                                                                                           |

- (optional) Click on Send Test Mail, then enter an email and click Send to receive the test mail allowing you to check the status of the SMTP. If the SMTP is functioning properly, you should receive an email.
- 3. Click **Save** to save the changes made.

# 6.1.2 Client rule management

This item allows you to add or delete rules which send notifications when the status of a sensor changes.



# Adding a new notification rule

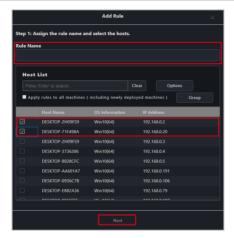
1. Click on Add.



#### 2. Enter a rule name, then select the devices to apply the rule to. Click **Next**.



- You may use the Search box to search and filter devices according to the keywords you enter. Click Clear to clear any search filters applied.
- Selecting a group in the Group option will check the devices in that group on the Host List
- To view more column items in the Host List, click on Options, then check
  the metadata item you wish to display and click on Save.
- Check Apply rules to all machines (including newly deployed machines to apply the new rule to all devices in the Host List.



3. Enable one or more rule triggers, then click Next.



A notification will be sent when a sensor changes from any status to the selected status. For example, checking **Normal** will send notifications when the status changes from **Warning** or **Critical** to **Normal**.



4. Enable or disable the newly added rule by checking **Active Rule**.



- Select the notification method between the following options (multiple notification methods may be selected):
  - Event Log

The notification will be displayed on the device's event log and system overview.



<u>Email</u>
The notification is sent to the entered email addresses.



Ensure to set up the SMTP server settings before using the email function. For more information please refer to the **SMTP Settings** section in this chapter.



When entering multiple emails, press <Enter> after each email to separate the emails.



6. Click on **Save** after finished selecting your notification method(s).

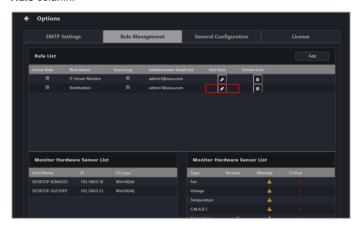


# Editing a notification rule



Use the edit function to add new devices or devices which have been redeployed to the notification rule.

1. Select a rule in the Rule List you wish to edit, then click on In the Edit Rule column.



Follow steps 2 to 5 edit your Rule, then click Save to save the changes made.

# Deleting a notification rule

1. Select a rule in the **Rule List** you wish to delete, then click on in the **Delete Rule** column.



2. Click **Delete** to delete the rule.



# 6.1.3 Main server rule management

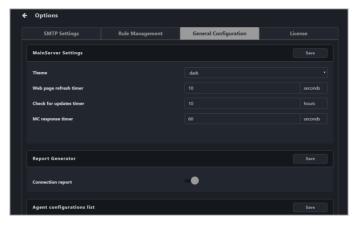
This item allows you to enable or disable notifications when users log in.



| Event Log | Enable/disable logging of user login events to the event log.                                                                                                                                                                               |
|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Email     | Enter one or more email addresses to receive user login notifications.  * Ensure that the SMTP server is configured before using this option.  ** To add additional email addresses, press <enter> after entering an email address.</enter> |
| Save      | Save changes to the main server rules.                                                                                                                                                                                                      |

# 6.1.4 General configuration

The General configurations allows you to configure different settings for the Main Server and agents. Scroll down to view more options.



# **MainServer Settings:**

Configure items for the main ASUS Control Center Express server. Click on **Save** to save the changes made.



| Theme                        | Select a color theme (acc_csm, acc, dark, metal) for your main server.                                       |
|------------------------------|--------------------------------------------------------------------------------------------------------------|
| Web page refresh timer       | Set the time interval in seconds between each refresh of all webpages of the main server.                    |
| Mission center process limit | Set the maximum number of mission center processes.                                                          |
| Diskless mode                | Enable to allow diskless mode, which allows you to deploy agents to remote machines without storage devices. |

#### **Report Generator:**

Allows you to enable or disable recording for Connection reports. Click on **Save** to save the changes made.



Connection report

Enable or disable recording for connection reports.

# Agent configuration list:

Configure the agent sensor intervals and response times. Click on  ${\bf Save}$  to save the changes made.



| Hardware sensor interval  | Set the time interval in seconds for the hardware sensor to return sensor values .    |
|---------------------------|---------------------------------------------------------------------------------------|
| Utilization time interval | Set the time interval in seconds for the utilization sensor to return sensor values . |
| Agent response timer      | Set the time interval in seconds for the agent to query tasks from the main server.   |

#### Agent device's administrator account:

Set the default administrator account and password for client devices if no administrator account and password were entered when deploying agents. Click on **Save** to save the changes made.



| Windows account  | Set the default administrator account for Windows.  |
|------------------|-----------------------------------------------------|
| Windows password | Set the default administrator password for Windows. |
| Linux account    | Set the default administrator account for Linux.    |
| Linux password   | Set the default administrator password for Linux.   |



- If the account type is a domain account, you may enter the account in the format *Domain\Account*, which will set the default account used when deploying to a domain account.
- When using the default account when deploying, make sure of the language of the client device. The system account with administrator privileges may differ according to the system language, and may affect agent deployment to that device.

#### vPro Account:

Set the default login account used to log into the client vPro remote management controller. Click on **Save** to save the changes made.



| Account  | Set the default account to log into the client device's vPro remote management controller.     |
|----------|------------------------------------------------------------------------------------------------|
| Password | Set the default password to log into the client device's vPro<br>remote management controller. |



The account and password entered should match the account and password for the client device's vPro remote management controller.

#### **DASH Account:**

Set the default login account used to log into the client DASH remote management controller. Click on **Save** to save the changes made.



| Account   | Set the default account to log into the client device's DASH remote management controller.  |
|-----------|---------------------------------------------------------------------------------------------|
| Password  | Set the default password to log into the client device's DASH remote management controller. |
| DASH port | Set the port for DASH (default: 664).                                                       |
| TLS       | Enable or disable TLS (Transport Layer Security).                                           |



The account and password entered should match the account and password for the client device's DASH remote management controller.

#### **BMC Account:**

Set the default login account used to log into the client BMC remote management controller. Click on **Save** to save the changes made.



| Account         | Set the default account to log into the client device's BMC remote management controller.  |
|-----------------|--------------------------------------------------------------------------------------------|
| Password        | Set the default password to log into the client device's BMC remote management controller. |
| Management Port | Set the port for BMC (default: 443).                                                       |



The account and password entered should match the account and password for the client device's BMC remote management controller.

#### Agent port:

Configure the ports for the agent and main server to use when connecting to the client device. Click on **Save** to save the changes made.



We recommend using the default values as this will require no further adjustments to the client device's firewall settings.



| HTTPS               | Set the port for webpage access. Default is 10636.                  |
|---------------------|---------------------------------------------------------------------|
| Remote Desktop port | Set the port for remote desktop. Default is 10637.                  |
| Undeploy port       | Set the port for removing the agent from clients. Default is 10638. |

# **Appearance Configuration:**

View the version of the main server, as well as customize the banner logo. Click on **Save** to save the changes made, or click on **Reset** to return to the default banner logo.



| Software version | Displays the version of the main ASUS Control Center Express server.                                                                             |
|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| Banner Logo      | Click <b>Browse</b> to select and upload a new banner logo. The banner logo can be viewed in the top left corner of the main dashboard overview. |
| Debug mode       | Enable or disable debug mode.                                                                                                                    |

# **Update Settings:**

Configure the update settings for the main server and clients.



| Immediate update     | Click <b>Check</b> to check for and download new updates for the ASUS Control Center Express main software.         |
|----------------------|---------------------------------------------------------------------------------------------------------------------|
| Automatic updates    | Enable this option to automatically check for ASUS Control Center<br>Express updates and send update notifications. |
| Mailbox notification | Set the notification and update time for ASUS Control Center<br>Express mailbox.                                    |
| Update All Clients   | Click <b>Update</b> to begin updating all client agents                                                             |



- Automatic updates is set to Disable by default.
- Mailbox notification is enabled by default.

# **Installer Settings:**

Configure the Installer settings. Click on Save to save the changes made.



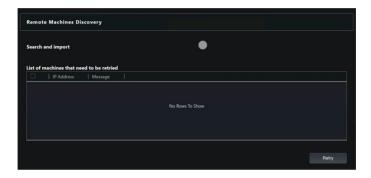
| Installer Update Period | Set how often the installer will check for new updates. |
|-------------------------|---------------------------------------------------------|
| Download path           | View the current download path.                         |
| Edit                    | Select a new download path.                             |

#### **Remote Machines Discovery:**

Enable **Search and import** to search for deployed devices that have not yet been added to the Device List. If there are devices that were not successfully added, check if sufficient licenses are available and click **Retry** to try again.



- Disable Search and Import after you finish, as it may interfere with agent management.
- Ensure that the default administrator account and password for client devices is correct, or Linux client devices may fail to be added. Refer to Options > General Configuration > Agent Device's Administrator Account for more information.



# Log Level:



Console log level

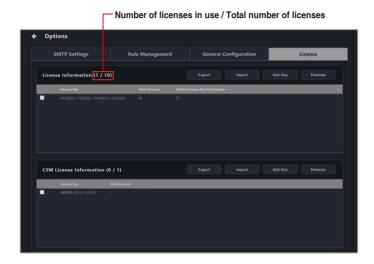
Set the log level of the console to Info, Warning, or Error.

# 6.1.5 License

You may add or remove license keys in this menu. You may also import license information from previous versions of ACC.



Every client device you wish to deploy an agent to requires a corresponding license key.



# To add a single license key

- 1. Locate the License Key on the ASUS Control Center Express card bundled in your motherboard's giftbox.
- 2. Click on Add Key.



3. Key in the license key and then click on **Add Key** to register a license for a single device on ASUS Control Center Express.

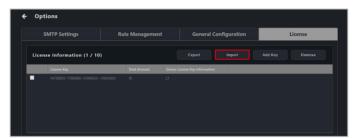


# To import multiple license keys

 Click on Export to export a template .csv file, then enter the required information in the .csv file.



2. Click on **Import** to import your edited .csv file.



#### To add an ACC CSM license key

If you wish to deploy to a CSM client device, please enter the 18 character CSM license key in the CSM License Information block to activate the CSM client device. You can also use the **Setting Migrator** to migrate the CSM license keys from ACC CSM to ASUS Control Center Express. For more information on the Settings Migrator, please refer to **Chapter 6 Settings Migrator**.



Every CSM client device you wish to deploy an agent to requires a corresponding CSM license key.



Migrated CSM product license keys will be migrated to the **CSM License**Information list.

- 1. Prepare your ACC CSM license key(s).
- 2. Click on Add Key.



Key in the license key and then click on Add Key to register a license for a single device on ASUS Control Center Express.



# To import multiple ACC CSM license keys

 Click on Export to export a template .csv file, then enter the required information in the .csv file.



2. Click on **Import** to import your edited .csv file.



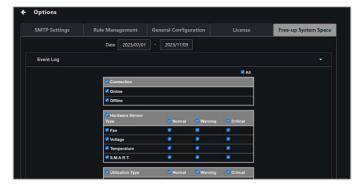
# To remove a license key

1. Select the license key(s) or ACC CSM license key(s) you would like to remove, then click **Remove**.



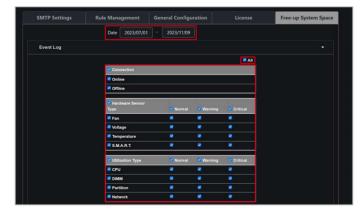
#### 6.1.6 Free up system space

This item allows you to free up system space by deleting Event Log and Mission Center entries.



#### To delete entries from the Event Log or Mission Center

- Select a date range to delete all entries between the specified dates, or leave blank to delete all entries regardless of date.
- In the Event Log or Mission Center panels, select one or more options to delete all entries matching the selected options, or select All to delete entries of all types.
- 3. Click **Delete** to delete all entries matching the selected date and type filters.



- 4. Enable or disable **Backup** to save a backup of the entries before deletion (optional).
- 5. Click **YES** to confirm deletion.



# 6.2 Account menu

The Account menu allows you to manage accounts for ASUS Control Center Express. To access the Account Menu, click on located at the top right menu bar, then select **Settings**.



The information entered in this section is for reference only.

# 6.2.1 Account Settings

Account settings displays all user accounts on ASUS Control Center Express, and allows you to add, edit, or delete user accounts.





- The default account and password for ASUS Control Center Express is administrator and admin respectively.
- Change the default account and password of ASUS Control Center Express to ensure better security.

# To add an account

1. Click on Add.



 Enter the required information into the fields, and check Enable the account in the Active field to enable this account, then click on Save to add this new account.



| Username         | Username of the account.                                                                                                                                                                                                                            |
|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Password         | Password for the account.                                                                                                                                                                                                                           |
| Confirm Password | Confirm the password for the account.                                                                                                                                                                                                               |
| Email            | Email associated with the account.                                                                                                                                                                                                                  |
| Role Name        | The role assigned to the account will determine what privileges it has. You can select to use the preset administrator or viewer roles or add new roles.  * To add or modify roles, refer to the Role Privilege Management section in this chapter. |
| Description      | Enter a brief description of the account.                                                                                                                                                                                                           |
| Active           | Check to enable the account.                                                                                                                                                                                                                        |

### To edit an account

1. Click on the account you wish to modify.



2. You may edit the account details, click on **Update** once you are finished.

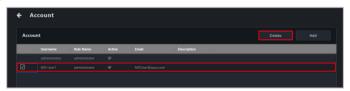


### To delete an account

1. Select the account(s) you wish to delete, then click **Delete**.



The administrator account for ASUS Control Center Express cannot be deleted.



2. Confirm that you wish to delete the account(s), then click **Delete**.



### 6.2.2 Role privilege management

The Role Privilege Management displays all roles on ASUS Control Center Express, and allows you to add, edit, or modify permissions of different roles that you may assign to users.

#### To add a new role

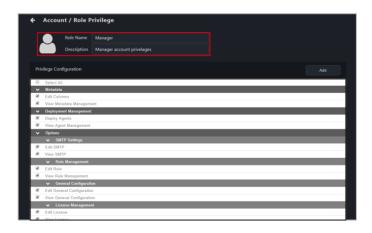
1. Click on Add.



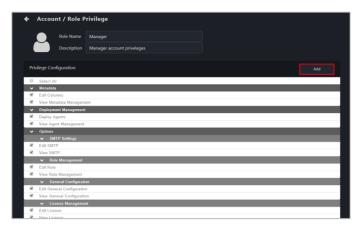
2. Enter the **Role Name** and **Description** for the role, then check the privileges you want to assign to this role in the Privilege Configuration block.



Check the **Select All** option to select all privileges; clicking on this option again will deselect all privileges.



3. Click **Add** to add the new role.



### To edit a role

1. Click on the role you wish to edit.



2. You may edit the **Role Name** and **Description**, or modify the **Privilege Configuration**. Click on **Update** once you are finished.



### To delete a role

1. Select the role(s) you wish to delete, then click **Delete**.



2. Confirm that you wish to delete the account(s), then click **Delete**.



The preset roles cannot be deleted.



If there are accounts associated with the role(s) you wish to delete, the accounts will also be deleted when you delete the role(s). The pop up message will notify you of the amount of accounts affected by this action.



## 6.2.3 Login user

This item allows you to view which users are currently logged in.

### To force a user to log out

Select one or more users, then click Logout User.



# 6.3 Backup and restore

You can backup or restore the data and settings of your ASUS Control Center Express main server. Please follow the instructions for the type of database (MySQL or SQLite) selected during installation of ASUS Control Center Express.



- Ensure that your data and settings are backed up on a regular basis.
- It is strongly recommended to backup your data and settings before updating ASUS Control Center Express.
- For data security reasons, the backup data can only be restored on the
  original main server and operating system. The backup data cannot
  be restored if the main server is replaced or if the operating system is
  reinstalled.

### 6.3.1 MySQL databases (Windows)

If you have selected MySQL during installation of ASUS Control Center Express, you can use the ACCE DBTool or manually backup and restore your data and settings.

# <u>Using the ACCE DBTool to backup, restore, or repair data and</u> settings (recommended):

 On the main server, go to Start > ASUS Control Center Express, right click on ACCE DBTool, and click on Run as Administrator.



- All data will be deleted during restore, repair, or reinstallation of the MySQL database. It is recommended to create a new backup before initiating these actions.
- Please wait for all actions to be completed before continuing to use ASUS Control Center Express.
- Navigate to the install directory for ASUS Control Center Express in the Open File prompt and select the database file.



The ASUS Control Center Express folder path will vary depending on the path you selected during installation.

- 3. Set the MySQL communication port if it differs from the default setting.
- 4. The ACCE DBTool allows you to backup, restore, reinstall, or repair your data. Please refer to the list below for more information:
  - Backup your data: Backs up the current database.
  - Restore from backup: Restores your data from a selected backup file.
  - Reinstall database: Reinstalls the MySQL database.
  - Repair database: Checks the selected backup file for errors and attempts repairs. Data may not be recovered if it is corrupted beyond repair.

#### Manually backing up data and settings:

- On the main server, please close and exit ASUS Control Center Express, then go to Start > ASUS Control Center Express and click on Stop ACCE Service.
- In a command prompt with full Administrator privileges, input the following command to stop the MySQL server:

#### sc stop DataStorage

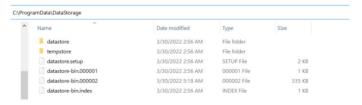
Input the following command to confirm if the MySQL server has stopped completely:

#### sc query DataStorage



The status of STATE should be 1 STOPPED.

 Backup the contents of the MySQL data storage directory to your backup location.





The default data storage directory is set to C:\ProgramData\DataStorage.

Once the files are backed up, input the following command in the command prompt to restart the MySQL server.

#### sc start DataStorage

 Go to Start > ASUS Control Center Express and click on Start ACCE Service.

#### Manually restoring data and settings:

- On the main server, please close and exit ASUS Control Center Express, then go to Start > ASUS Control Center Express and click on Stop ACCE Service.
- In a command prompt with full Administrator privileges, input the following command to stop the MySQL server:

#### sc stop DataStorage

Input the following command to confirm if the MySQL server has stopped completely:

#### sc query DataStorage

```
C:\WINDOWS\system32>sc query DataStorage

SERVICE_NAME: DataStorage

TYPE : 10 WIN32_OWN_PROCESS

STATE : 1 STOPPED

WIN32_EXIT_CODE : 0 (0x0)

SERVICE_EXIT_CODE : 0 (0x0)

CHECKPOINT : 0x0

WAIT_HINT : 0x0
```

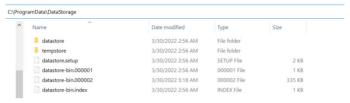


The status of STATE should be 1 STOPPED.

 Copy the backup from your backup location to the MySQL data storage directory and click Replace All.



• The default data storage directory is set to C:\ProgramData\DataStorage.



5. Once the files are restored, input the following command in the command prompt to restart the MySQL server:

#### sc start DataStorage

```
C:\WINDOWS\system32>sc start DataStorage

SERVICE_NAME: DataStorage
TYPE : 10 WIN32_OWN_PROCESS
TATE : 2 START_PENDING
(NOT_STOPPABLE, NOT_PAUSABLE, IGNORES_SHUTDOWN)

WIN32_EXIT_CODE : 0 (0x0)
SERVICE_EXIT_CODE : 0 (0x0)
CHECKPOINT : 0x3
WAIT_HINT : 0x3a98
PID : 18652
FLAGS : :
```

 Go to Start > ASUS Control Center Express and click on Start ACCE Service.

### 6.3.2 SQLite databases (Windows)

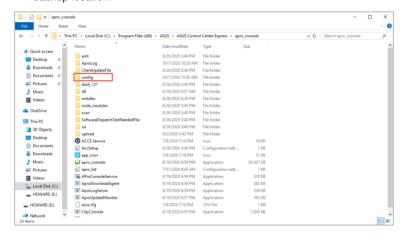
#### Backing up data and settings in SQLite databases

If you have selected SQLite during installation of ASUS Control Center Express, please follow the below instructions to back up your data:

 Locate the folder your ASUS Control Center Express is installed to on your main server.



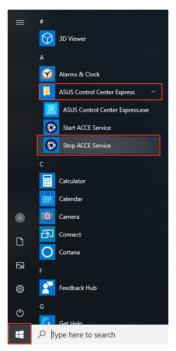
- The default folder is set to C:\Program Files (x86)\ASUS\ASUS Control Center Express.
- The ASUS Control Center Express folder path will vary depending on the path you selected during installation.
- 2. Navigate to the apro\_console folder.
- Backup the config folder, including all files in the config folder to your backup location.



#### Restoring data and settings in SQLite databases

If you have selected SQLite during installation of ASUS Control Center Express, please follow the below instructions to restore your data. We recommend backing up your current ASUS Control Center Express data and settings before restoring the settings and data of a previous backup. For more details about backing up your ASUS Control Center Express data and settings, please refer to the **Backing up data and settings in SQLite databases** section.

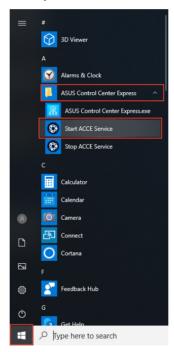
- If your ASUS Control Center Express is currently in operation or in use, please close and exit ASUS Control Center Express.
- 2. On the main server, go to **Start > ASUS Control Center Express**, and click on **Stop ACCE Service**.



Locate the backup file (config) you would like to restore and copy it and all the files in the backup folder. 4. Navigate to the folder your ASUS Control Center Express is installed to on your main server, then open the **apro\_console** folder.



- The default folder is set to C:\Program Files (x86)\ASUS\ASUS Control Center Express.
- The ASUS Control Center Express folder path will vary depending on the path you selected during installation.
- 5. Replace the **config** folder and all the files in it by pasting the copied **config** folder and all the files in it from step 3 into the **apro console** folder.
- Once the folder and files have been successfully replaced, go to Start >
   ASUS Control Center Express, and click on Start ACCE Service.



### 6.3.3 MySQL databases (Linux)

#### Backing up data and settings in Linux

Follow the below instructions to back up your data and settings.

 Open a terminal window and run the following command, where <PATH> is an optional parameter to specify the backup location:



If a backup location is not specified, the backup will be saved to the ACCE installation directory.

#### sudo ./ACCE --dbbackup <PATH>

2. Press **Y** when prompted to restart the ACCE service and proceed with the backup.

#### Restoring data and settings in Linux

Follow the below instructions to restore from a previously made backup.

 Open a terminal window and run the following command, where <PATH> is the full path to the backup file:



All database data will be overwritten. Ensure that your data and settings are backed up before proceeding.

### sudo ./ACCE --dbrecovery <PATH>

2. Press **Y** when prompted to restart the ACCE service, then press **Y** again to proceed with the backup

#### Clearing data and settings in Linux

Follow the below instructions to clear all data and create a fresh database

1. Open a terminal window and run the following command:



All database data will be deleted. Ensure that your data and settings are backed up before proceeding.

#### sudo ./ACCE --dbrestore

2. Press **Y** when prompted to restart the ACCE service, then press **Y** again to proceed with the backup

#### Repairing data and settings in Linux

In case of database corruption, follow the below instructions to attempt a repair of the database.

1. Open a terminal window and run the following command:



Depending on the severity of the database corruption, full data recovery may not be guaranteed.

#### sudo ./ACCE --dbrescure

2. Press **Y** when prompted to restart the ACCE service and proceed with the database repair.

# 6.4 Migrating settings from ACC CSM

If you are already using ACC CSM and wish to import all your ACC CSM configurations to ASUS Control Center Express, you can use the Settings Migrator function. This will also allow you to deploy ASUS Control Center Express agents to existing devices managed by your ACC CSM.

To access **Settings Migrator**, click on located at the top right menu bar, then select **Settings Migrator**.

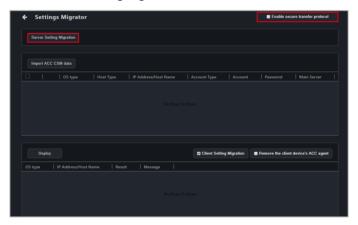


The screenshots in this section are for reference only.

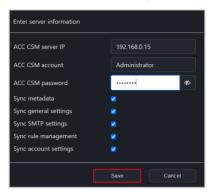
### 6.4.1 Migrating configurations of ACC CSM server

You can migrate the ACC CSM server configurations to ASUS Control Center Express by following the steps below:

- (optional) Check the Enable secure transfer protocol option to ensure the data to be migrated is protected with a safety protocol.
- 2. Click on Server Setting Migration.



3. Enter the required information into the fields, then click on **Save**.



| ACC CSM server IP    | IP address of the ACC CSM server you wish to import                                                                                                                                                                                                                                                                                                |
|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ACC CSM account      | The administrator account of the ACC CSM server you wish to import                                                                                                                                                                                                                                                                                 |
| ACC CSM password     | The password for the administrator account of the ACC CSM server you wish to import                                                                                                                                                                                                                                                                |
| Sync metadata        | Check to import metadata fields of ACC CSM                                                                                                                                                                                                                                                                                                         |
| Sync general setting | Check to import specific general settings of ACC CSM. These settings include:                                                                                                                                                                                                                                                                      |
|                      | MainServer Settings Agent Configuration                                                                                                                                                                                                                                                                                                            |
|                      | - Web page refresh timer - Hardware sensor interval                                                                                                                                                                                                                                                                                                |
|                      | - Check for updates timer - Utilization time interval                                                                                                                                                                                                                                                                                              |
|                      | - Agent response timer                                                                                                                                                                                                                                                                                                                             |
| Sync SMTP setting    | Check to import the SMTP settings of ACC CSM                                                                                                                                                                                                                                                                                                       |
| Sync rule management | Check to import notification rules of ACC CSM                                                                                                                                                                                                                                                                                                      |
|                      | <ul> <li>Imported notification rules will only be applied to ACC CSM devices<br/>managed by ASUS Control Center Express.</li> <li>If newly deployed CSM devices are added after you have already migrated<br/>server configurations, please use the Settling Migrator again after the<br/>deployment to synchronize the configurations.</li> </ul> |
| Sync account setting | Check to import the accounts and roles of ACC CSM                                                                                                                                                                                                                                                                                                  |
|                      | * The default account for ACC CSM cannot be imported.  ** Due to security reasons, the passwords for imported ACC CSM accounts will not be imported to ASUS Control Center Express. The password for these accounts will be set to "admin". Ensure that the passwords for these accounts are changed after importing.                              |



Migrated CSM product license keys will be migrated to the **CSM License Information** list under the **License** tab in ASUS Control Center Express. Refer to the **License information** section in this chapter for more information.

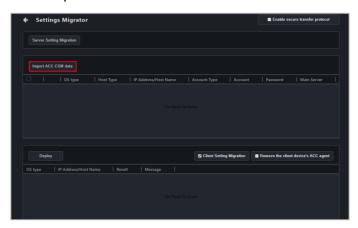
4. The results of the configuration and data migration may differ according to the ACC CSM's configurations. You can view the migration results for each option in the mission center.



### 6.4.2 Importing ACC CSM data

You can import the client device information of ACC CSM which will allow you to deploy ASUS Control Center Express agents to the ACC CSM client devices.

1. Click on Import ACC CSM data.



2. Enter the required information into the fields.



| ACC Express server IP | IP address of ASUS Control Center Express server                                    |
|-----------------------|-------------------------------------------------------------------------------------|
| ACC CSM server IP     | IP address of the ACC CSM server you wish to import                                 |
| ACC CSM account       | The administrator account of the ACC CSM server you wish to import                  |
| ACC CSM password      | The password for the administrator account of the ACC CSM server you wish to import |

 Click on Save when you are finished to begin importing the data of the client devices. 4. The data of client devices managed by ACC CSM should be imported and appear in the devices block.



If an imported client device has already been deployed with an ASUS Control Center Express agent, **This device has already been deployed to** will be displayed. If you wish to redeploy to this device, please remove the agent first, refer to the **Removing agents** section in the **Agent Deployment** chapter for more information.

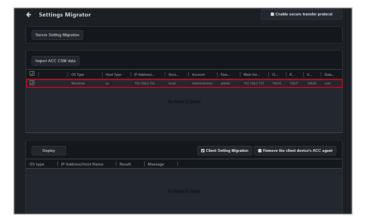
### 6.4.3 Deploying ACCE agents to ACC CSM devices

 Before deploying ASUS Control Center Express agents to ACC CSM devices, please ensure you have registered CSM license keys for ACC CSM product devices.



For more information on registering CSM license keys, refer to the **License** section in this chapter.

- Double click on the imported client devices you wish to deploy agents
  to and change the password to the administrator password of the client
  device, then click on Save. You can also edit the default Agent device's
  administrator account and password, under Settings > Options > General
  Configurations > Agent device's administrator account. Refer to the
  Agent account password section in this chapter for more information.
- Check the devices you wish to deploy an agent to in the imported devices list.



4. (optional) Check Client setting migration to import the ACC CSM client settings and data for the selected devices when you deploy, this option is checked by default. Please refer to the table below for more information on the client settings and data Client setting migration will import.

| Utilization     | CPU threshold values                      |
|-----------------|-------------------------------------------|
|                 | DIMM threshold values                     |
|                 | Partition threshold values                |
|                 | Network threshold values                  |
| Control         | Enable/Disable Regedit setting            |
|                 | USB Storage Device setting                |
| Event log       | Event log information on the device       |
| Scheduled tasks | Power Control related scheduled tasks     |
|                 | Service Control related scheduled tasks   |
|                 | Software Dispatch related scheduled tasks |
|                 | Security Control related scheduled tasks  |
|                 | BIOS Cache related scheduled tasks        |

- (optional) Check Remove the client device's ACC agent to remove any previous versions of ASUS Control Center agents installed on the selected client devices when deploying new agents.
- Click on **Deploy** and wait for the agent deployment to be completed.
   The results of the deployment may differ according to the ACC CSM's configurations. You can view the deployment and data migration results for each device in the result block.





Ensure a Windows operating system Administrator account of the client is enabled and has a password set.



If there are imported Scheduled tasks on devices which do not have ASUS Control Center Express agents deployed yet, tasks relating to these devices will be added to the Task Scheduler once ASUS Control Center Express agents have been deployed to these devices.